

# **1st ORDINARY COUNCIL MEETING**

## **NOTICE OF MEETING**

**TUESDAY, 02 APRIL 2019**

The Ordinary Meeting of the City of Palmerston will be held in the Council Chambers, Civic Plaza, 1 Chung Wah Terrace, Palmerston commencing at 5.30pm.

A handwritten signature in black ink, appearing to read "Luccio Cercarelli", is positioned above a horizontal line.

**LUCCIO CERCARELLI**  
**CHIEF EXECUTIVE OFFICER**

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## 1st Ordinary Council Meeting

### 1 ACKNOWLEDGEMENT OF COUNTRY

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### 2 OPENING OF MEETING

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### 3 APOLOGIES AND LEAVE OF ABSENCE

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- 3.1 Apologies
- 3.2 Leave of Absence Previously Granted
- 3.3 Leave of Absence Request

### 4 REQUEST FOR TELECONFERENCE

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### 5 DECLARATION OF INTEREST

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- 5.1 Elected Members
- 5.2 Staff

### 6 CONFIRMATION OF MINUTES

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#### 6.1 Confirmation of Minutes

THAT the Minutes of its Council Meeting held on 19 March 2019 pages 9698 to 9709 be confirmed.

#### 6.2 Business Arising from Previous Meeting

### 7 MAYORAL REPORT

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#### 7.1 Mayoral Update Report – March 2019

M9/009

**AGENDA ITEM:** 7.1

**REPORT TITLE:** Mayoral Update Report – March 2019

**REPORT NUMBER:** M9/009

**MEETING DATE:** 2 April 2019

**Author:** Mayor, Athina Pascoe-Bell

## **PURPOSE**

The purpose of this report is to provide a highlight summary of some recent activities.

### **Municipal Plan:**

#### 4. Governance & Organisation

##### 4.1 Responsibility

4.1 We are committed to corporate and social responsibility, the sustainability of Council assets and services, and the effective planning and reporting of Council performance to the community.

## **KEY ISSUES**

- General collaboration with Australian and Northern Territory Governments.
- Exploring opportunities for funding.
- Strengthening collaborations with Australian Local Governments.
- Attendance at various activities and services in Palmerston.

## **RECOMMENDATION**

THAT Report Number M9/009 entitled Mayoral Update Report – March 2019 be received and noted.

## **DISCUSSION**

The following is a highlight summary of some recent activities. I will provide some further verbal updates at the meeting.

### **INTERNATIONAL WOMEN'S WEEK**

City of Palmerston had been working with several other community groups to bring together a range of activities for International Women's Week. I have been fortunate enough to attend most of the Women's Art Exhibition, Women's Pancake Breakfast and Yearning Circles.

I also attended the No Women Left Behind Conference and with other elected members and Council staff and participated in the International Women's Day Walk alongside Her Honour the Administrator, Vicki O'Halloran.

### DARWIN MENS SHED BBQ

The Chief Executive Officer and I attended a recent barbeque held at the Darwin Men's shed, where we were given a tour of the facilities including a brief overview of activities currently happening.

### CITIZENSHIP CEREMONIES

With Palmerston attracting a large number of migrant families to our inclusive and vibrant community, we have been overwhelmed with the number of Palmerston residents seeking citizenship. By holding two ceremonies Council was able to present and welcome 120 people with their Australian Citizenship. It was a fantastic day enjoyed by all.

### MEETING WITH MINISTER WAKEFIELD

I met with the Honourable Dale Wakefield MLA, to follow up and discuss the ongoing issues and concerns raised by Palmerston residents about Residential Care and youth involved in the justice system.

As well as attending an information session run by Territory Families on 'Safe Thriving and Connected'.

### AUSTRALIAN GOVERNMENT LIASONS

On 25 March, I met with the member for Solomon, Luke Gosling OAM, MP and Shadow Minister for Justice, Clare O'Neil MP. At the meeting Mr Gosling announced that if Labour was successful at the next election, they would provide Council with \$1.5 million for community safety initiatives.

On 26 March, I caught up with the Deputy Leader of the Opposition in the Senate, Senator the Honourable Don Farrell. Amongst the discussion, I briefed the Senator on Council's project initiatives and sought support.

On 28 March, I met with Sam McMahon the CLP's senate candidate for the next federal election. I took on the opportunity to introduce Palmerston and Council's *Próject* initiatives.

### PALMERSTON LOCAL ECONOMIC PLAN COMMUNITY CONSULTATION

Over the coming weeks, Council will be out talking to the community in shopping centres, through online surveys, a workshop, social media and Elected Member engagement to help Council identify actions and assign responsibility over the coming years to grow our economy and create local jobs. I would like to acknowledge the support of the Northern Territory Government who have contributed \$50,000 and partnership to ensure better outcomes for our community.

### INPEX INFORMATION SESSION

Inpex held a community information session for the community about the start up activities on the Ichthys LNG onshore processing trains at Blaydin Point, Inpex's General Manager Onshore Operations, Dave Dann provided an overview of this process covering noise monitoring and associated flaring. If anyone requires any further information in relation to this project, they can make contact on 1800 705 010 being the Inpex Community Feedback number or connect with Inpex Australia on Facebook.

### HARMONY DAY

Palmerston in Harmony celebrated the wonderfully diverse multicultural Palmerston community where many different backgrounds stood beside one another and enjoyed this time as a community. This was a great opportunity to come together particularly, given the recent events in Christchurch and truly appreciate how lucky we are here in Palmerston "A Place for People".

## PALMERSTON CITY CENTRE PARKING

On 27 March we launched the consultation of the Palmerston Parking Study. This is as per Council's commitment to review city centre parking.

The study includes short, medium and long term initiatives and is evidence based. Some of the proposed improvements in the immediate future include:

- Introduce 365 free time restricted parking bays
- Retain paid all day parking
- Amending parking regulation from 8am – 4pm Monday to Friday only.

These are some of the proposals to ensure parking in the city centre promotes and encourages economic growth, balances various stakeholder needs and creates a sense of place.

Public consultation closes 17 April 2019.

### **POLICY IMPLICATIONS**

There are no policy implications relating to this report.

### **BUDGET AND RESOURCE IMPLICATIONS**

There are no budget implications relating to this report.

### **RISK, LEGAL AND LEGISLATIVE IMPLICATIONS**

There are no risk, legal and legislative implications relating to this report.

### **ATTACHMENTS**

There are no attachments to this report.

**8 DEPUTATIONS AND PRESENTATIONS****9 PUBLIC QUESTION TIME (WRITTEN SUBMISSIONS)****10 CONFIDENTIAL ITEMS**

THAT pursuant to Section 65(2) of the Local Government Act and Regulation 8 of the Local Government (Administration) Regulations the meeting be closed to the public to consider the following confidential items.

**10.1 Confidential Items**

ITEM	REGULATION	REASON
25.1.1	8(c)(iv)	This item is considered 'Confidential' pursuant to Section 65(2) of the Local Government Act and 8(c)(iv) of the Local Government (Administration) Regulations, which states municipal council may close to the public only so much of its meeting as comprises the receipt or discussion of, or a motion or both relating to, information that would, if publicly disclosed, be likely to prejudice the interests of the council or some other person is discussed.
25.2.1	8(c)(iv)	This item is considered 'Confidential' pursuant to Section 65(2) of the Local Government Act and 8(c)(iv) of the Local Government (Administration) Regulations, which states municipal council may close to the public only so much of its meeting as comprises the receipt or discussion of, or a motion or both relating to, information that would, if publicly disclosed, be likely to prejudice the interests of the council or some other person is discussed.
25.2.2	8(c)(iv)	This item is considered 'Confidential' pursuant to Section 65(2) of the Local Government Act and 8(c)(iv) of the Local Government (Administration) Regulations, which states municipal council may close to the public only so much of its meeting as comprises the receipt or discussion of, or a motion or both relating to, information that would, if publicly disclosed, be likely to prejudice the interests of the council or some other person is discussed.

**10.2 Moving Open Items into Confidential****10.3 Moving Confidential Items into Open****11 PETITIONS****12 NOTICES OF MOTION****13 OFFICER REPORTS****13.1 Receive and Note Reports****13.1.1 Prject – Making the Switch, Update March 2019**

9/0204

## 1st Ordinary Council Meeting

<b>AGENDA ITEM:</b>	13.1.1
<b>REPORT TITLE:</b>	<i>Próject</i> – Making the Switch, Update March 2019
<b>REPORT NUMBER:</b>	9/0204
<b>MEETING DATE:</b>	2 April 2019
<b>Author:</b>	Manager Infrastructure and Maintenance, Malcolm Jones
<b>Approver:</b>	Chief Executive Officer, Luccio Cercarelli

### PURPOSE

This report provides Council with an update on the *Próject* – Making the Switch, public lighting transition. to smart LED's project.

#### **Municipal Plan:**

3. Environment & Infrastructure

3.2 Assets and Infrastructure

3.2 We are committed to maintaining and developing community assets and infrastructure which meet the needs of our community.

### KEY ISSUES

- Council has identified the replacement of some 4,700 street and public lights with small LED lighting as a major initiative with *Próject*.
- Council has committed a total of \$3.65 million (GST exclusive) to the program.
- Council has awarded contracts for the delivery of this project to the estimated value of \$3 million.
- Physical replacement of lights will commence in Moulden in April 2019, and all suburbs will be completed within 15 months from commencement.
- This accelerated Smart LED Street & Public Lighting replacement program has the potential to be a transformational project for the City by reducing power expenditure and improving liveability via the range of benefits that would result from LED lighting and smart controls over traditional lighting.

### RECOMMENDATION

THAT Report Number 9/0204 entitled *Próject* – Making the Switch, Update March 2019 be received and noted.

## BACKGROUND

At the 1<sup>st</sup> Ordinary Council Meeting on the 5 February 2019, Council resolved the following:

*Próject - Making the Switch, Update February 2019* 9/0147

*THAT Report Number 9/0147 entitled Próject - Making the Switch, Update February 2019 be received and noted.*

**CARRIED 9/0460 - 05/02/2019**

This project forms part of Council's major initiatives and captured as part of *Próject - The Family City*.

Council has requested and will receive at minimum quarterly reports updating on the progress of this project. The last update report was presented to Council in February 2019.

Since the last report there has been significant progress and it was considered appropriate to update Council at this time.

## DISCUSSION

Council has been actively working on the timely delivery of this significant project. The roll-out of the smart ready LED luminaires will commence in April 2019.

The program will see the conversion commencing in Moulden.

In 2018 Council entered in to collaborative public tender process with City of Darwin and Litchfield Councils for the supply of public lighting smart controllers. The process has resulted in Council awarding the contract to Telensa.

In January 2019, Council held an industry briefing for potential installers of the new luminaires. The briefing was well intended with 15 companies represented. Representatives from Power Water Corporation and Merit Partners (Council's Probitry Auditors) were also present.

A milestone for the project was the release of two (2) public request for tenders in January 2019 being for:

- Public Lighting LED Luminaires Supply.
- Installation of LED Luminaires and Associated Equipment.

Council has now completed the process and award contracts as follows:

- Installation of LED Luminaires and associated equipment has been awarded to Northern Territory based electrical company ESPEC.
- Public lighting LED Luminaires supply has been awarded to a panel of three suppliers being Light Source Solution, OrangeTek and Philips.

It is expected that this project will be completed over 15 months from the April commencement date.

## CONSULTATION PROCESS

Council is undertaking media and social media advising of these projects and its commitment.

A media release regarding the awarding of contracts was issued on 22 March 2019.

All projects will require further consultation to inform the community of the transition works program. A community strategy is being developed prior to the roll-out commencing.

## POLICY IMPLICATIONS

There are no policy implications for this report.

## BUDGET AND RESOURCE IMPLICATIONS

The approved total budget allocation for this project is \$3.65 million (GST exclusive).

The Council has approved that the project be funded by a 10 year internal loan at an interest rate of 2.6%. The project will provide savings after associated costs, in order of magnitude of \$2.59 million in savings over 12 years which will be utilised to improve lighting in the City.

Council has submitted a BBRF application to the Australian Government for \$2.25 million to expediate the delivery of improved lighting in the City. Council has been formally advised that it was unsuccessful in this round. Alternative funding opportunities are being explored and Council will be kept informed.

The provision of new lighting through this element will result in a marginal increase in operational costs per annum subject to the extent of work, which will be addressed through normal budget processes.

The contracts awarded for this project are schedule of rates contracts and have estimated values as follows:

<u>Contract</u>	<u>Awarded to</u>	<u>Schedule of Rates Estimate (GST exclusive)</u>
Installation of LED Luminaires and associated equipment (TS2019-02)	ESPEC	\$614,503.28
Supply of public lighting smart controllers (2018-021)	Telensa	\$662,700.00
Public lighting LED Luminaires supply TS2019-03	OrangeTek Light Source Solution Philips	\$1,554,059.75

The estimated total schedule of rates contract costs for this project is \$2,831,263.03.

The current estimate direct contract costs are below those originally estimated, and it is expected that Council will deliver this project at a saving to the approved budget. That said, this is a complex project with a number of unknowns relating to condition of in-situ assets and other costs such as specialised consulting services, consultation and alike that will impact in final delivery costs. It however is still anticipated that final costs will be below original approved budget at this stage. The budget status will be updated as part of the regular reports to Council.

It is anticipated that this project will result in operational savings of an estimated \$650,000 annually once completed.

## **RISK, LEGAL AND LEGISLATIVE IMPLICATIONS**

With all large projects there are project management risks as part of project delivery, these will be identified, and mitigation measures put in place as the project progresses. In addition, the recent addition of an additional FTE to specifically manage this project and use of specialised consultants will further mitigate risk.

Installing new efficient luminaires will result in current nearby dark areas appearing darker. There is a risk that the community will demand that these be addressed. This risk is being mitigated by the inclusion of a lighting improvement program funded by savings.

Council staff have engaged a law firm, a probity auditor and specialist consultancies to advise and assist with delivery of this project.

Although it is not legislatively required, the monthly financial report will be updated to include information relating to the internal loan. The report will include how much from the reserve has been borrowed, how much has been repaid, and the final outstanding balance of the loan. Furthermore, the Council will be provided with regular updates on the progress of the project. These reports will also include financial details related to the project.

During the assessment of tenders and the issuing of the contracts, the process was reviewed by legal, probity auditor and technical consultants. No issues were identified during the process by any of these consultants.

## **ENVIRONMENT SUSTAINABILITY IMPLICATIONS**

Ownership of street lighting has a material impact on Council's carbon footprint but has also provided Council with increased control and flexibility in implementing energy efficient lighting solutions. A large-scale accelerated Smart led Street and Public Lighting Programme provides the best mitigation of increased emissions and reducing energy usage.

The project will deliver benefits such as:

- Low levels of light pollution.
- Improved pedestrian and vehicle safety.
- Improved general community safety.
- Improved liveability.

The contract for installation includes environmentally friendly disposal of existing luminaries where feasible.

ESPEC as part of the installation of the new LED infrastructure, will also recycle and dispose of existing street lights in an environmental appropriate manner to meet Council's sustainability expectations for the works. ESPEC is a signatory for FluoroCycle and will recycle old lamps at accredited facilities.

This project is also another step in Council's commitment to create a more sustainable environment, with carbon emissions reduced by more than 64%, the equivalent of planting more than 500 hectares of Australian forest trees.



*A Place for People*

## **COUNCIL OFFICER CONFLICT OF INTEREST DECLARATION**

We the author and approving officer declare that we do not have a conflict of interest in relation to this matter.

## **ATTACHMENTS**

There are no attachments for this report.

**13** OFFICER REPORTS

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13.2 Action Reports

13.2.1	City of Palmerston Library Easter Closure 2019	9/0190
13.2.2	Adoption of the City of Palmerston Community Plan	9/0202
13.2.3	Trial of Laneway Treatments – Update April 2019	9/0205

<b>AGENDA ITEM:</b>	13.2.1
<b>REPORT TITLE:</b>	City of Palmerston Library Easter Closure 2019
<b>REPORT NUMBER:</b>	9/0190
<b>MEETING DATE:</b>	2 April 2018
<b>Author:</b>	Manager Library Services, Anna Ingram
<b>Approver:</b>	Acting Director Lifestyle and Community, Amelia Vellar

## PURPOSE

This report seeks Council approval for the proposed closure of the library over the Easter period.

### Municipal Plan:

#### 4. Governance & Organisation

##### 4.3 People

4.3 We value our people, and the culture of our organisation. We are committed to continuous improvement and innovation whilst seeking to reduce the costs of Council services through increased efficiency.

## KEY ISSUES

- In previous years the City of Palmerston Library has closed during the Easter holiday period.
- In 2019 Good Friday, Easter Saturday and Easter Monday are Public Holidays. With Easter Sunday being the only day not nominated a public holiday.
- In 2019 the library seeks to close on Easter Sunday.
- Closing at this time is not considered to have a significant impact on servicing our community.
- It is not unusual for Councils or private businesses to close during this period.
- Closing during important family holidays demonstrates Council's values towards a positive work place culture by actively supporting staff and providing work-life balance.

## RECOMMENDATION

1. THAT Report Number 9/0190 entitled City of Palmerston Library Easter Closure 2019 be received and noted.
2. THAT Council approves the closure of the Library on Easter Sunday the 21 April 2019.

## BACKGROUND

At the Ordinary Council Meeting held on Tuesday 13<sup>th</sup> March 2018, Council made the following decision:

13.1.5 *City of Palmerston Library Easter Weekend Closure 2018* 8/1431

1. *THAT Report Number 8/1431 City of Palmerston Library Easter Weekend Closure be received and noted.*
2. *THAT Council approves the City of Palmerston Library closure on Sunday 1<sup>st</sup> April 2018.*

**CARRIED 8/3053- 13/03/2018**

The two public holidays over the Easter weekend mean it is practical to have the Library close during this period. This closure also provides all staff with the opportunity to take leave and travel over the holiday season, instead of requiring a staff contingent to work over this period, when there is not a significant demand.

## DISCUSSION

Closing the library over important family holiday periods demonstrates Council's values towards a positive work place culture by actively supporting staff to take holiday breaks, and thus providing work-life balance through Council decision making processes.

It is proposed that the City of Palmerston Library close from close of business Thursday 18<sup>th</sup> April 2019, and re-open on Tuesday 23<sup>rd</sup> April 2019.

Good Friday	19 <sup>th</sup> April 2019 – Closed (Public Holiday)
Easter Saturday	20 <sup>th</sup> April 2019 – Closed (Public Holiday)
Sunday	21 <sup>st</sup> April 2019 - Closed
Easter Monday	22 <sup>nd</sup> April 2019 – Closed (Public Holiday)

The Public Holiday information has been extracted from the Office of the Commissioner for Public Employment NT <https://nt.gov.au/employ/for-employees-in-nt/nt-public-holidays>

## CONSULTATION PROCESS

There was no consultation required during the preparation of this report.

## POLICY IMPLICATIONS

There are no policy implications for this report.

## BUDGET AND RESOURCE IMPLICATIONS

Adopting the proposed Easter closure will reduce staff leave liability in the library if staff choose to take leave around the Easter break and will provide all library staff with the opportunity to rest for the four-day break.

## **RISK, LEGAL AND LEGISLATIVE IMPLICATIONS**

There is a risk that the community may not support the closure of the library over the Easter period, however this will be mitigated by informing the community in advance.

Holiday closures are also common practice in many workplaces including many Northern Territory Government departments.

Council is required to inform staff of any closure in accordance with its obligations under the Enterprise Agreement.

These recommendations are in accordance with Section 47(2) of the *Local Government Act 2008* as it is reasonable for Council offices to be closed over the Easter period, similar to many other Councils and private businesses.

## **ENVIRONMENT SUSTAINABILITY IMPLICATIONS**

There are no environment sustainability implications for this report.

## **COUNCIL OFFICER CONFLICT OF INTEREST DECLARATION**

We the author and approving officer declare that we do not have a conflict of interest in relation to this matter.

## **ATTACHMENTS**

There are no attachments for this report.

<b>AGENDA ITEM:</b>	13.2.2
<b>REPORT TITLE:</b>	Adoption of the City of Palmerston Community Plan
<b>REPORT NUMBER:</b>	9/0202
<b>MEETING DATE:</b>	2 April 2019
<b>Author:</b>	Director Governance and Regulatory Services, Chris Kelly
<b>Approver:</b>	Chief Executive Officer, Luccio Cercarelli

## PURPOSE

This report seeks Council approval to adopt the City of Palmerston Community Plan, following community consultation.

### Municipal Plan:

#### 4. Governance & Organisation

##### 4.1 Responsibility

- 4.1 We are committed to corporate and social responsibility, the sustainability of Council assets and services, and the effective planning and reporting of Council performance to the community.

## KEY ISSUES

- Council appointed democracyCo to undertake an innovative and engaging process known as “deliberative democracy” in the development of the Strategic Plan.
- In drafting the plan, the “Palmerston People’s Forum” considered information from experts on Council’s role in the community, public safety, economic development, multiculturalism and place making as well as input from 91 survey respondents, Council staff and members of Larrakia Nation.
- The Community Plan has six outcomes, namely Family and Community, Vibrant Economy, Cultural Diversity, Future Focused, Environmental Sustainability and Governance.
- Following the development of the plan, Council undertook extended consultation over 3 months and received 12 unique submissions.
- The role of the Community Plan is to set high-level strategic outcomes for Council over a ten-year period.
- During the public consultation, respondents raised operational issues that are addressed through Council operational planning and budgeting, in particular upgrading the water park and swimming facilities, public and active transport, and greening the city.
- This feedback is already being addressed through projects such as *Splashing Out*, which is already underway.
- Other projects and services will be considered as part of Council’s annual planning and budget development process.
- Therefore, it is not recommended that any changes are made to the Community Plan in response to the submitters feedback.
- All respondents will be written to and advised how Council is responding to their feedback.

## RECOMMENDATION

1. THAT Report Number 9/0202 entitled Adoption of the City of Palmerston Community Plan be received and noted.
2. THAT Council adopt the City of Palmerston Community Plan at **Attachment B** to Report Number 9/0202 entitled Adoption of the City of Palmerston Community Plan.
3. THAT Council write to all submitters thanking them for their submissions and responding to the issues they have raised in accordance with the Summary of Proposed Responses to Submitters outlined in **Attachment A**.

## BACKGROUND

At the 2<sup>nd</sup> Ordinary Council Meeting of 20 November 2018 Council made the following decisions:

**13.2.1 Draft City of Palmerston Community Plan 9/0118**

1. *THAT Report Number 9/0118 entitled Draft City of Palmerston Community Plan be received and noted.*

**CARRIED 9/0372 - 20/11/2018**

2. *THAT Council endorse that the Strategic Plan now be known as City of Palmerston Community Plan.*
3. *THAT Council adopt the Draft City of Palmerston Community Plan for the purposes of public consultation from 21 November 2018 to 28 February 2019.*
4. *THAT a further report with the outcomes of the public consultation, along with any recommended changes to the Draft City of Palmerston Community Plan, be presented to an Ordinary Council Meeting in April 2019.*
5. *THAT Council writes to members of the "Palmerston People's Forum" thanking them for their participation and input into the development of the City of Palmerston Community Plan.*

**CARRIED 9/0373 - 20/11/2018**

Council appointed DemocracyCo to undertake an innovative and engaging process known as "deliberative democracy" in the development of the Community Plan. This process provides participants with facts and information and then challenges them to make the decisions. It allows them to walk in the shoes of decision makers to critically analyse that information and make decisions. This marks a significant departure from traditional consultation methods that too often fail to engage the community at the decision-making stage.

The group that was brought together was known as the "Palmerston People's Forum" and comprised people of all ages from across Palmerston. They were provided information from experts to guide their thinking about Council's role in the community, public safety, economic development, multiculturalism

and place making. Palmerston's indigenous community and staff also participated in workshops and their deliberations were considered as well.

The "People's Forum" was supported by a community survey which was responded to by 91 members of the community, staff workshops attended by 30 members of staff and engagement with Larrakia Nation. Feedback from the "People's Forum" was that participants really enjoyed the process and felt challenged and inspired in drafting the plan.

Following this initial engagement, the Draft Community Plan was made available for comment by member of the community for over 3 months. This report considers the outcomes of that public consultation.

## DISCUSSION

The Community Plan commences with an Acknowledgement of Country, Council's Vision, the Mayor's Message and background about Palmerston, the planning process and how the plan will be used.

It then outlines the six core outcomes drafted by the "Palmerston People's Forum", with measures of success and objectives. The core outcomes are:

1. **Family & Community:** Palmerston is a safe and family friendly community where everyone belongs.
2. **Vibrant Economy:** Palmerston is a destination city for employment, it is a place where businesses are encouraged to set up and to grow.
3. **Cultural Diversity:** In Palmerston we celebrate our cultures in a way that values our diversity.
4. **Future Focused:** Palmerston is an innovative city that sustains itself through the challenges of the future.
5. **Environmental Sustainability:** Palmerston is an environmentally friendly, liveable city that promotes renewable practices and sustainability.
6. **Governance:** City of Palmerston Council is trusted by the community and invests in things that the public value.

The plan concludes with a commitment to continuing to work with the community, including on updates to the Community Plan.

Council undertook the public consultation over a 3-month period. During this time, Council received 12 unique submissions.

It is important to note that the role of the Community Plan is to set high-level strategic outcomes for Council over a ten year period, which then inform Council's projects and services delivered through documents such as the Municipal Plan and Budget and *Prójects*.

During the public consultation, respondents raised operational issues that are addressed through's Council operational planning and budgeting, in particular upgrading the Northern Territory Government water park and Council's swimming facilities, public and active transport, and greening the city. This feedback is addressed through projects Council is either currently undertaking or will be in the future in line with the Outcomes of the Community Plan. Feedback on matters that fall outside Council's responsibilities will be forwarded onto the appropriate agency.

As they are deliverables under the Outcomes of the Community Plan, the Community Plan Outcomes and Objectives do not require amendment to support the feedback of the respondents. In some instances, such as the *Splashing Out* project in *Prójects*, Council is already delivering on the requests of

the community and others are considered as part of the Municipal Plan and Budget development each year. Therefore, it is not recommended that any changes be made in response to public consultation. Minor editorial changes to finalise the draft of the document have been made, namely removal of reference to the document being a draft and minor amendments to the Mayor's Message to reflect the final document.

Council staff will be providing residents with a written response to the matters they have raised, and where required, the relevant member of Council's Executive Leadership Team will contact them directly. A Summary of the Proposed Response to Submitters is **Attachment A** to this report.

The final Community Plan recommended for adoption is provided at **Attachment B**.

## CONSULTATION PROCESS

Council undertook consultation over a three month period. This extended consultation period was provided as the Community Plan is Council's superior planning document and Council wanted to give the community maximum opportunity to participate in the consultation process. The consultation timeframe also included the Christmas/New Year holiday period, so Council heavily promoted consultation in December and February. Consultation strategies included writing to every property in Palmerston, radio interviews, social media, website updates and newspaper advertisements. During this time, Council received 12 unique submissions.

## POLICY IMPLICATIONS

The Community Plan will have policy implications; however, these will be considered in more detail as Council implements these over the next ten years.

## BUDGET AND RESOURCE IMPLICATIONS

\$100,000 funding has been set aside in the 2018/19 Municipal Plan to meet the costs of the Community Plan. To date, \$83,693.25 has been spent, and no further expenses are anticipated. The remaining funds will be recommended for reallocation to reserves at Third Quarter Budget Review.

## RISK, LEGAL AND LEGISLATIVE IMPLICATIONS

For the purposes of legislative compliance, the Community Plan will serve the function of a Strategic Plan. The *Local Government Act* does not require Council to have a Community or Strategic Plan, however it is considered good governance to have a Community/Strategic Plan for the next 10 years prepared in consultation with the community and updated regularly.

Once the Community Plan is adopted, future Municipal Plans are required to refer to the Community Plan in accordance with Section 23(b)(i) of the *Local Government Act*.

There is a risk that Council may receive negative publicity due to new initiatives or changes proposed to current policy, however as the results of the extensive public consultation process has not demonstrated lack of support for any initiatives in the Community Plan, this risk is minimal.

There is also a risk that submitters don't feel their feedback is valued as changes are not being recommended to the Community Plan. As noted above, the feedback provided was not about the Outcomes and Objectives, but about specific projects or service delivery which is addressed through the Municipal Plan and Budget, Council's recently launched Projects and other planning documents. All respondents will be written to and this will be explained to them, including how their concerns will be addressed.

## **ENVIRONMENT SUSTAINABILITY IMPLICATIONS**

One of the Outcomes of the Community Plan is Environmental Sustainability. Measures of success that Council will be seeking to achieve include:

- the level of recycling / proportion of rubbish recycled is increased;
- there is a decrease in littering;
- increase the canopy coverage (% of areas shaded by trees);
- reduction in businesses using packaging and wrapping;
- performance in actively protecting and enhancing the environmental assets and infrastructure of the City of Palmerston, while supporting local businesses and industry in sustainable land use, is improved; and
- performance in committing to effective and responsible city planning which balances and meets residential and commercial needs in our community is improved.

## **COUNCIL OFFICER CONFLICT OF INTEREST DECLARATION**

We the author and approving officer declare that we do not have a conflict of interest in relation to this matter.

## **ATTACHMENTS**

**Attachment A:** Summary of the Proposed Response to Submitters

**Attachment B:** Proposed City of Palmerston Community Plan

## SUMMARY OF RESPONSES TO SUBMITTERS

### ATTACHMENT A

Submission No.	Matters Raised	Response	Action
1	<ul style="list-style-type: none"> <li>• Provide more recreation, including an upgrade of water play facilities in Palmerston</li>   <li>• Open space service levels older suburbs</li>   <li>• Palmerston needs to attract more visitors</li> </ul>	<ul style="list-style-type: none"> <li>• As part of Council's recently launched <i>Prójects</i>, Council has committed to a \$10 million upgrade of the Palmerston Swimming and Fitness Centre in partnership with other levels of government. This will include playgrounds, wading pool, wave rider and a community hub. The water slide is owned and operated by the Northern Territory Government and is outside of Council's control.</li> <li>• Across all suburbs, Council will spend \$3 million on parks and reserves this financial year and has increased funding for driveways, footpaths and walking tracks from \$245,000 to \$675,000 and the funding for road resurfacing from \$400,000 to \$690,000.</li> <li>• Council is preparing the Palmerston Local Economic Plan to help capture local ideas to attract more visitors and tourists and create local jobs.</li> </ul>	<ul style="list-style-type: none"> <li>• Council staff will contact the resident to respond to their specific concerns. Comments on the water slide will be forwarded to the Northern Territory Government.</li>   <li>• Council staff will contact the resident to respond to their specific concerns.</li>   <li>• Council staff will advise the resident of upcoming public engagement opportunities and invite them to participate.</li> </ul>
2	<ul style="list-style-type: none"> <li>• Upgrade Palmerston Swimming and Fitness Centre</li>   <li>• Safety at Driver Avenue &amp; Elrundie Avenue</li> </ul>	<ul style="list-style-type: none"> <li>• As part of Council's recently launched <i>Prójects</i>, Council has committed to a \$10 million upgrade of the Palmerston Swimming and Fitness Centre in partnership with other levels of government. This will include playgrounds, wading pool, wave rider and a community hub.</li> <li>• Council monitors road safety on an ongoing basis and will consider this as part of the development of the 2019/20 Municipal Plan and Budget.</li> </ul>	<ul style="list-style-type: none"> <li>• Council staff will contact the resident to respond to their specific concerns.</li> </ul>
3	<ul style="list-style-type: none"> <li>• Promoting active living</li> </ul>	<ul style="list-style-type: none"> <li>• Council offers a number of programs including Activate, Activate Kids, Youth Drop In Sports and encourages people to use Council's 57 playgrounds, 171 ha of open space and 218km of pathways.</li> </ul>	<ul style="list-style-type: none"> <li>• Council staff will contact the resident to respond to their specific concerns.</li> <li>• Council will look for new opportunities to promote healthy and active living programs and initiatives.</li> </ul>

## SUMMARY OF RESPONSES TO SUBMITTERS

### ATTACHMENT A

4	<ul style="list-style-type: none"> <li>Upgrade water play facilities in Palmerston to include shading and be disability friendly</li> </ul>	<ul style="list-style-type: none"> <li>As part of Council's recently launched <i>Prójects</i>, Council has committed to a \$10 million upgrade of the Palmerston Swimming and Fitness Centre in partnership with other levels of government. This will include playgrounds, wading pool, wave rider and a community hub. The water slide is owned and operated by the Northern Territory Government and is outside of Council's control. Shading will be provided and this modern facility will be disability compliant.</li> </ul>	<ul style="list-style-type: none"> <li>Council staff will contact the resident to respond to their specific concerns. Comments on the water slide will be forwarded to the Northern Territory Government.</li> </ul>
5	<ul style="list-style-type: none"> <li>Upgrade Palmerston Water Park</li> <li>Greater business and lifestyle opportunities</li> </ul>	<ul style="list-style-type: none"> <li>As part of Council's recently launched <i>Prójects</i>, Council has committed to a \$10 million upgrade of the Palmerston Swimming and Fitness Centre in partnership with other levels of government. This will include playgrounds, wading pool, wave rider and a community hub.</li> <li>The Palmerston Water Park is owned and operated by the Northern Territory Government and is outside Council's control.</li> <li>Council is preparing the Palmerston Local Economic Plan to improve liveability and create local jobs.</li> </ul>	<ul style="list-style-type: none"> <li>Council staff will contact the resident to respond to their specific concerns. Comments on the Palmerston Water Park will be forwarded to the Northern Territory Government.</li> <li>Council staff will advise the resident of upcoming public engagement opportunities and invite them to participate.</li> </ul>
6	<ul style="list-style-type: none"> <li>Provide more recreation, including an upgrade of the Palmerston Water Park</li> </ul>	<ul style="list-style-type: none"> <li>As part of Council's recently launched <i>Prójects</i>, Council has committed to a \$10 million upgrade of the Palmerston Swimming and Fitness Centre in partnership with other levels of government. This will include playgrounds, wading pool, wave rider and a community hub. This facility will encourage more family friendly events to be held locally.</li> <li>The Palmerston Water Park is owned and operated by the Northern Territory Government and is outside Council's control.</li> </ul>	<ul style="list-style-type: none"> <li>Council staff will contact the resident to respond to their specific concerns. Comments on the Palmerston Water Park will be forwarded to the Northern Territory Government.</li> </ul>

## SUMMARY OF RESPONSES TO SUBMITTERS

### ATTACHMENT A

7	<ul style="list-style-type: none"> <li>• Support for Plan</li> <li>• More greening and cooling for Palmerston</li> </ul>	<ul style="list-style-type: none"> <li>• Thank you for your support.</li> <li>• As part of Council's recently launched <i>Prójects</i>, Council is committed to spending \$3.5 million over 3 years once funding is received from other levels of government to increase green cover and assist property owners in upgrading their shop fronts. The benefits are that it reduces the impacts of heat and climate and improves comfort and amenity of our local communities.</li> <li>• Council is working proactively with other levels of government to secure funding for this project to proceed and is partnering with the Northern Territory Government to spend \$300,000 this year on tree planting across the city.</li> </ul>	<ul style="list-style-type: none"> <li>• No further action</li> <li>• Council staff will contact the resident to respond to their specific concerns.</li> </ul>
8	<ul style="list-style-type: none"> <li>• Re-Open the Palmerston Recreation Centre</li> </ul>	<ul style="list-style-type: none"> <li>• The Palmerston Recreation Centre never closed and is open all year round. It hosts a number of Council events and programs which attracted 72,219 visitors last year to Recreation Centre. A number of these such as Youth-Drop In Sports and School Holiday Activities. These also help address anti-social behaviour and provide diversionary programs for young people at risk.</li> <li>• Community Rooms are also open for private bookings</li> </ul>	<ul style="list-style-type: none"> <li>• Council staff will contact the resident to respond to their specific concerns.</li> </ul>
9	<ul style="list-style-type: none"> <li>• Support for the Plan</li> </ul>	<ul style="list-style-type: none"> <li>• Thank you for your support</li> </ul>	<ul style="list-style-type: none"> <li>• Council will contact the resident to thank them for their support.</li> </ul>
10	<ul style="list-style-type: none"> <li>• Light Rail Network around Palmerston</li> </ul>	<ul style="list-style-type: none"> <li>• Public transport is the responsibility of the Northern Territory Government to ensure efficient across services across the Top End and integration with the transport network.</li> </ul>	<ul style="list-style-type: none"> <li>• Comments on public transport will be forwarded to the Northern Territory Government.</li> </ul>

## SUMMARY OF RESPONSES TO SUBMITTERS

### ATTACHMENT A

11	<ul style="list-style-type: none"> <li>• Support for the Plan</li> <li>• More greening and cooling for Palmerston</li> <li>• Concerns about community safety and anti-social behaviour</li> </ul>	<ul style="list-style-type: none"> <li>• Thank you for your support</li> <li>• As part of Council's recently launched <i>Prójects</i>, Council is committed to spending \$3.5 million over 3 years once funding is received from other levels of government to increase green cover and assist property owners in upgrading their shop fronts. The benefits are that it reduces the impacts of heat and climate and improves comfort and amenity of our local communities.</li> <li>• Council is working proactively with other levels of government to secure funding for this project to proceed and is partnering with the Northern Territory Government to spend \$300,000 this year on tree planting across the city.</li> <li>• As part of Council's recently launched <i>Prójects</i>, Council has partnered with the Federal and Northern Territory Governments to deliver a \$2 million Smart Cities program which will provide additional CCTV cameras and information sharing with NT Police.</li> <li>• Council is also spending \$3.65 million to upgrade Council's public lighting network to a more reliable and efficient network. Council will use the savings from lower energy costs to expand the lighting network over coming years as well.</li> <li>• All of these measures will help reduce crime and anti-social behaviour.</li> </ul>	<ul style="list-style-type: none"> <li>• Council will contact the resident to thank them for their support.</li> <li>• Council staff will contact the resident to respond to their specific concerns.</li> </ul>
12	<ul style="list-style-type: none"> <li>• Traffic management in Durack</li> </ul>	<ul style="list-style-type: none"> <li>• Council monitors road safety and traffic management on an ongoing basis and will consider this as part of the development of the 2019/20 Municipal Plan and Budget.</li> </ul>	<ul style="list-style-type: none"> <li>• Council staff will contact the resident to respond to their specific concerns.</li> </ul>



CITY OF PALMERSTON

# COMMUNITY PLAN

The Plan recognises the importance of valuing and investing in the natural environment, balancing economic imperatives and focussing on innovation to enable social transformation in our city.



# Acknowledgement of Country

Council respectfully acknowledges the traditional owners of the land on which we meet – the Larrakia People - and pay respect to their elders, past, present and future.

The Larrakia people welcome you to our beautiful land and sea country. We have a deep, spiritual connection with our country and are responsible for making sure it is respected by all those that use it. The Larrakia have a vibrant traditional society based on our close relationship with the sea and trade with neighbouring groups such as the Tiwi, Wagait and Wulna. These groups shared ceremonies, song-lines, trade and intermarried across tribal groups.

When the first settlers arrived in the Darwin area, the Larrakia provided them with food. Despite conflict and marginalisation, from the beginning the Larrakia participated in the cultural life of the early settlement, and lived in and around the city, before we were moved out to camps further away from the city.

Today we are a vibrant Aboriginal nation numbering around 2,000 people and are broadly recognised for our strengths in performance, music and art so while you are here, embrace Larrakia land and let Larrakia land embrace you in return. May our ancestors guide and protect you always.

Taken from

(<http://larrakia.com/about/the-larrakia-people/> accessed 6 November 2018).



# Our Vision

'A PLACE FOR PEOPLE'



**Palmerston is a welcoming vibrant family city that fosters diversity and unity.**



**In Palmerston, everyone belongs.**



**In Palmerston, everyone is safe.**

These elements are central to our vision for Palmerston as 'A Place for People'.

Achieving this vision involves building upon the many things we love about Palmerston.

We will focus on our strengths to help ensure that our city thrives into the future.

This Community Plan shines a light on the priorities necessary for achieving our vision for Palmerston as 'A Place for People'.

The Plan recognises the importance of valuing and investing in the natural environment, balancing economic imperatives and focussing on innovation to enable social transformation in our city.

How do we know that this plan focuses in on what the people of Palmerston need? The People of Palmerston created it!



# Mayor's

## Community Plan Message

I am pleased to present the Community Plan, written by the community for the community.

The second largest and fastest growing city in the Northern Territory, Palmerston is a regional hub with a promising future positioning itself as '*A Place for People*' and the Family City of the Northern Territory.

From humble beginnings, Palmerston has grown quickly into a multi-cultural and diverse population of more than 36,000 residents who are immersed in 171 hectares of green retreat with hotels, dining, multiple shopping centres, a PGA tournament standard golf course, swimming and fitness centre, numerous schools and the Palmerston Regional Hospital, all of which support families who choose to call our city home.

This rapid growth presents Council with the challenge of planning for the future in a way that considers the social implications of planning and decision making, including balancing sustainability and progress. Council turned this challenge into an opportunity for Council to demonstrate its commitment to engagement and consultation in a meaningful manner by undertaking an innovative process.

Council undertook an engagement process known as “deliberative democracy”. This process provides participants with facts and information and then challenges them to make the decisions. It allows them to walk in the shoes of decision makers to critically analyse that information and make decisions. This marks a significant departure from traditional consultation methods that too often fail to engage the community at the decision-making stage.

The group that was brought together was known as the ‘The Palmerston People’s Forum’ and comprised people of all ages from across Palmerston. They were provided information from experts to guide their thinking about Council’s role in the community, public safety, economic development, multiculturalism and place making.

Our indigenous community, youth and staff also participated in workshops and their deliberations were considered.

The Community Plan contains 6 outcomes, which in turn provide objectives and criteria for measuring success. These outcomes are:

- Family and Community;
- Vibrant Economy;
- Cultural Diversity;
- Future Focused;
- Environmental Sustainability; and
- Governance.

In closing, I would like to thank all those involved in the preparation of the Community Plan, including members of the “Palmerston People’s Forum” especially our young people, representatives of Larrakia Nation, our guest speakers, Council staff who participated and those in our community who provided submissions during the consultation period.



Athina Pascoe-Bell  
Mayor

“In closing, I would like to thank all those involved in the preparation of the Community Plan, including members of the “Palmerston People’s Forum” especially our young people, representatives of Larrakia Nation, our guest speakers, Council staff who participated and those in our community who provided submissions during the consultation period.”

*Mayor Athina Pascoe-Bell*





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# The Community Plan Journey

THIS COMMUNITY PLAN WAS WRITTEN BY THE PEOPLE OF PALMERSTON IN 2018.

Council undertook a world leading process to develop this plan – ‘The Palmerston People’s Forum’. A diverse group of Palmerston residents worked together across three days to consider what future they wanted for Palmerston. Business owners, parents, young people, volunteers, professionals, tradespeople and retirees came together to make up the Forum, which was held at the Palmerston Recreation Centre.

They were supported in their work by information provided through a survey of more than 90 residents and they were joined for a day by 16 young people – who shared their

“We walked in with different views and perspectives, we leave with a common goal”

*Sizol, Palmerston Resident*

vision and priorities. Aboriginal leaders and community members also met to discuss their priorities for the future of Palmerston and provided these to the Forum. Additionally, City of Palmerston staff and Aldermen contributed to the plan through surveys and workshops.



‘A Place for



The Forum learnt, listened and deliberated to develop this Community Plan - it reflects the aspirations of Palmerston's people.

The outcomes, objectives and measures in this document were proposed by the people of our city – articulating the focus they think is necessary to make Palmerston the very best place it can be.

This plan outlines six core outcomes:

- 1 **Family and Community:** Palmerston is a safe and family friendly community where everyone belongs.
- 2 **Vibrant Economy:** Palmerston is a destination city for employment, it is a place where businesses are encouraged to set up and to grow.
- 3 **Cultural Diversity:** In Palmerston we celebrate our cultures in a way that values our diversity.
- 4 **Future Focused:** Palmerston is an innovative city that sustains itself through the challenges of the future.
- 5 **Environmental Sustainability:** Palmerston is an environmentally friendly, liveable city that promotes renewable practices and sustainability.
- 6 **Governance:** Council is trusted by the community and invests in things that the public value.

This Plan will now set the course for the Council's work – giving continuity and focus to the decisions we need to make on a day to day basis and each year for the next ten years. This plan will help us make sure that we have an eye to the strategic directions our community want for their future.



People'

# Our Story...

WRITTEN BY THE COMMUNITY

---

## **Palmerston began with creation and the dreamtime. The Larrakia are the first people of Palmerston.**

Jumping forward many thousands of years to 1982, our place became known as Palmerston.

This quiet, peaceful town saw children playing on the streets, while the town was growing fast. The commissioning of the Water Tower in the early days stamped the centre of Palmerston and left a legacy that we are all connected to today. As development progressed and the City of Palmerston expanded into bush areas, we saw people from many countries moving into the area and making Palmerston their home. Culture, painting and food were all central to our community as was friendship and tight knit families.

We are grateful for the pioneers of Palmerston who not only built our city but ensured natural bush areas were retained.

Growth has happened quickly for Palmerston with some planning decisions positive, others negative. During this fast growth, our community has also grown. Modern social challenges have also emerged – putting pressure on our community. All the while new developments and construction continue.

The heart and soul of Palmerston however remains: our community spirit emerged when Cyclone Marcus arrived, with people in the street and in their neighborhoods helping each other.

Now we are in a place of opportunity.

The future will be written by the people who live in Palmerston.

Family values will determine everything we do, and we will find new hope in the voices of our children and young people. We will celebrate the richness of our diversity, acknowledge our heritage, heal the past and work as active citizens, under the leadership of the City of Palmerston to create *“A Place for People”*.

# How will the Plan be used?

**This Community Plan sets the priorities to ensure that employees and other stakeholders are working toward common goals over the next ten years.**

This Community Plan provides stability and direction for decision making. In this respect it provides certainty; providing community, business and individuals alike a sense of what they can expect from the Council over the next ten years.

As a Council we want to make sure that each and every year we are working towards the long-term outcomes that our community wants and expects.

As a consequence, this Community Plan has been developed by members of our community.

The Community Plan prepared by the community enables Council to be certain that when we are making decisions about resourcing on a day to day basis that we have a line of sight to the priorities and needs of residents of Palmerston.

The Community Plan which is Council's strategic governing document, gives us something to report against, to check our performance against and to hold both Elected Members and staff to account. To do that, we have adopted a suite of clear measures recommended by the community and our staff. Proposals will need to ensure they meet the objectives set out in this document otherwise they are not meeting community expectations.

Council's Municipal Plan will be informed to outcomes and objectives of this plan. We will be reporting our success against these measures as part of our Annual Report each and every year.

The Community Plan has six outcomes, with objectives for Council to achieve and measures of success to provide indication of whether Council has achieved the outcome desired by the community.

This Community Plan will be reviewed in full following the election of a new Council. This generally occurs every four years.

# Our City Today

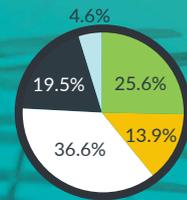
FACTS - KEY DATA ABOUT THE DEMOGRAPHICS / STATUS OF PALMERSTON



36,483  
POPULATION



ANNUAL POPULATION GROWTH RATE



PALMERSTON POPULATION BY AGE



1,500  
TOTAL NUMBER OF BUSINESSES



\$44.8M  
TOTAL BUDGET EXPENSES 2019



\$710M  
TOTAL ASSETS



170+  
COMMUNITY  
EVENTS



57  
PLAYGROUNDS



10,513  
LIBRARY MEMBERS



171ha  
OPEN SPACE



\$281,756  
IN GRANTS & SUPPORT



218km  
OF PATHWAYS  
MAINTAINED BY COUNCIL

# Outcomes

## 1 Family and Community

PALMERSTON IS A SAFE

AND FAMILY FRIENDLY COMMUNITY

WHERE EVERYONE BELONGS.

Palmerston is a safe, friendly, family city that offers a high-quality lifestyle; a happy sanctuary. As a community, we want to foster the wellbeing of families and of our community. In Palmerston

everyone belongs, and we care for each other. When people feel safe, are secure and supported in their community, they participate actively and can fully enjoy what Palmerston has to offer.

### Measures of success

The following measures will provide indicators of our success with regards to achieving this outcome:

- An increase in the number of people attending Council events and engaging in community activities;
- Reduced crime rates - specifically a reduction in alcohol fueled violence;
- Increased partnerships in place between the Council and other levels of government which seek to address crime; and
- Increased accessibility of Council facilities and resources for community activities for all members of our community.

“I’ve engaged more with you than my neighbours – maybe I need to engage more”

*John, Palmerston Resident*



### Objective 1.1:

**We focus on families**

#### Our Strategies

- A Palmerston Family and People Plan is developed in partnership with the community. It includes strategies for all types of people and families in Palmerston.
- Engaging and fun activities are available for Palmerston’s families:
  - a. A hub for children and young people – which offers a sanctuary and promotes belonging; and
  - b. Support and places to gather for parents, single people and the elderly.
- The youth of Palmerston are visible
  - a. Positive stories about them are easily accessible;
  - b. They have a role in decision making and in the provision of services to other young people; and
  - c. Young people’s voices are included in all aspects of council’s work (*planning, program design and delivery*).

### Objective 1.2:

**The wellbeing of our community is a focus for all of our work**

#### Our Strategies

- Council considers the social implications of all planning and decision making, including when contributing to Territory planning processes and providing advice on development approvals.
  - a. Council will work with the community to develop some community impact principles which assist Council to make sound decisions that align with the community’s aspirations about Palmerston.
- Council has strong partnerships and works in collaboration with those who provide social services to the community to better coordinate the delivery and effectiveness of these services.
- Our volunteers are valued and supported for the important work they undertake for our community.

# Outcomes

## 2 Vibrant Economy

PALMERSTON IS A DESTINATION CITY

FOR EMPLOYMENT, IT IS A PLACE WHERE BUSINESSES ARE

ENCOURAGED TO SET UP AND TO GROW.

Palmerston is a new and growing city. Our vibrant economy and business sector contribute in many positive ways to the people of Palmerston. When businesses thrive, families also thrive, and our city

becomes more livable. Jobs enable community members to set down roots – and this means that they are more likely to stay.

### Measures of success

The following measures will provide indicators of our success with regards to achieving this outcome:

- The people of Palmerston choose to shop local;
- Occupancy rates – retail shop spaces are full;
- Employment rates increase;
- The population of Palmerston is growing (families stay);
- More tourists visit Palmerston;
- There are more funds available for Council to invest in the community;
- There are more businesses located in Palmerston; and
- Council is committed to ensuring local businesses and industry receive the support they need in order to grow and prosper within our region - measured through the Community Satisfaction Survey.

“I am privileged to be part of this plan. I love living in Palmerston. It’s a beautiful place.”

*Claire, Palmerston Resident*



**Objective 2.1:**  
**Improve Palmerston’s image**

**Our Strategies**

- The image and brand of Palmerston is strong and authentic and reflects our vision as a ‘A Place for People’.
- We promote ‘employ local’ and ‘buy local’ where possible.

**Objective 2.2:**  
**Palmerston’s economic future is bright**

**Our strategies**

- Palmerston has a long-term vision which builds and encourages a sustainable economy. Areas of growth and development are earmarked in advance.

- a. The community of Palmerston is involved in all economic planning to ensure we maintain a social capital mindset.
  - b. We investigate alternative income streams and economic pursuits.
  - c. We locate businesses in a strategic way to promote activation and movement in the CBD.
- We involve and engage youth in business development and innovations.
  - We encourage, develop and support local business.
  - We attract and support new businesses to set down roots in Palmerston.
  - We support and encourage entrepreneurs.

# Outcomes

## 3 Cultural Diversity

IN PALMERSTON WE CELEBRATE

OUR CULTURES IN A WAY

THAT VALUES OUR DIVERSITY.

Palmerston's rich mosaic of cultures is something to celebrate. Our community is strong and successful when we live in harmony and tap into the diverse mix of people and cultures to enrich our lives. As proud residents of Palmerston we have

many things in common, and we celebrate, honour and value our differences. We all own the future of Palmerston and all people of Palmerston have the opportunity to contribute to their community. In Palmerston every individual matters.

### Measures of success

The following measures will provide indicators of our success with regards to achieving this outcome:

- Council consults with and includes the needs of all people in its programs and planning using a mechanism it has agreed with those communities; and
- Fostering and promotion of arts and culture within our community and the awareness and promotion of our local history is improved.

### Objective 3.1:

#### To celebrate our rich culture and diversity

#### Our Strategies

- Develop a Culture and Diversity Plan which models how the city values and respects the diversity of the community. This plan builds and enriches our diversity, promotes unity, embraces culture and heals the past.
- Palmerston celebrates cultural diversity with events throughout the year. Our community has opportunities to celebrate, include, understand, learn and accept.
- Council grows support for cultural events.
- Recognition of our diversity and cultural heritage through statements, acknowledgments and publicly visible stories and signs about our heritage.
- Incorporate our cultural diversity into the design and layout of our public spaces (murals, art, paving)
- Cultural and heritage is celebrated through art, exhibitions and education initiatives

“To me,  
home is now Palmerston”

*Helen, Palmerston resident*



### Objective 3.2

#### Recognise and support diversity through our partnerships and leadership

##### Our Strategies

- Aboriginal and Torres Strait Islander leaders work in partnership with Council leaders to pursue cultural and heritage outcomes.
- Consider development of a First Nations Strategy that recognises, acknowledges, increases awareness, and promotes partnerships with Larrakia Nation.
- Council has strong partnerships in the community which enable it to include diverse views and perspectives in its planning and decision-making processes.
- Planning processes are inclusive of cultural diversity views and input.
- Council works with schools and community groups to celebrate and recognize culture and diversity.
- Establish a mechanism to enable diversity to be considered in all major initiatives of Council (ie a Diversity Advisory Committee).
- When undertaking town planning, Council incorporates needs of all residents of Palmerston.

# Outcomes

## 4 A Future Focus

**PALMERSTON IS AN INNOVATIVE  
CITY THAT CAN SUSTAIN ITSELF THROUGH  
THE CHALLENGES OF THE FUTURE.**

Palmerston is full of opportunities and is a leading regional community. Palmerston is an inspirational city into the future for generations to come. We forecast and respond to the predictability of change, and in doing so plan the best use of our

human, built and natural resources. We model best practice in smart cities and attract and keep people with the skills we need for the future. Palmerston promotes progress.

### Measures of success

Finding specific measures for innovation is challenging; however, we can expect that if we are performing strongly against other measures in this plan – then we will be innovating!

- Council consults with and includes the needs of all people in its programs and planning using a mechanism it has agreed with those communities; and
- Fostering and promotion of arts and culture within our community and the awareness and promotion of our local history is improved.

“I want to ensure not just a future for me but my four children and grandchildren”

*Jennifer, Palmerston Resident*



#### Objective 4.1:

##### We support and foster innovation

###### Our Strategies

- We focus on developing our people. We develop and foster innovation in the community– through skills development, capacity building, enabling/encouraging and supporting the community to be self-reliant.
- We will support the establishment of a network of experts and innovators who can influence innovation and encourage forward thinking.
- We support and encourage businesses to embrace change and innovate.
- We want to attract and retain businesses and not-for-profit agencies that use innovative approaches to social issues, service delivery, and product development.

#### Objective 4.2:

##### Infrastructure is fit for purpose

###### Our Strategies

- Infrastructure is maintained and managed to meet community need and adopt innovative approaches.
- Our assets have multiple uses.

# Outcomes

## 5 Environmental Sustainability

**PALMERSTON IS AN ENVIRONMENTALLY  
FRIENDLY, LIVEABLE CITY THAT PROMOTES  
RENEWABLE PRACTICES AND SUSTAINABILITY.**

Green spaces invite and encourage our community to connect outdoors – this is good for our health and wellbeing and also allows us celebrate our unique climate. We know that our seasons and climate are changing, so we live within our means

in Palmerston – we know why that is important and we plan and act to prepare for a changing future. Everyone has a role to play to ensure we will have a better future.

### Measures of success

The following measures will provide indicators of our success with regards to achieving this outcome:

- The level of recycling / proportion of rubbish recycled is increased;
- There is a decrease in littering;
- Increase the canopy coverage (percentage of areas shaded by trees);
- Reduction in businesses using packaging and wrapping;
- Performance in actively protecting and enhancing the environmental assets and infrastructure of the City of Palmerston, while supporting local businesses and industry in sustainable land use, is improved; and
- Performance in committing to effective and responsible city planning which balances and meets residential and commercial needs in our community is improved.

**Objective 5.1:****Reduce our footprint on the environment****Our Strategies**

- People are engaged and encouraged to adopt best practice sustainable and environmental practices.
  - a. Practical ways to be green in Palmerston.
- When Council constructs new buildings they seek to utilise renewable energy efficient technologies.
- Council's processes model best practice in sustainability and environmental management.
- Increase educational and awareness raising initiatives that improve and expand community understanding of how they can have a lower environmental footprint.
- Provide opportunities for community to recycle, reuse or repair all type of waste.
- Council phase out the use of plastic at Council events and in all Council owned and run facilities.
- Council uses locally sourced materials where possible, supported by local labor.
- Council procurement processes promote sustainability.
- Council promotes, encourages, and where possible pursues sustainable development/or sustainable building for the climate that assists in reducing ambient temperature in houses, public buildings and private developments.
- Make sure Council's planning interfaces with other plans for our region – for a whole of landscape approach.
- Planting of native, localised species that minimize water, promote shade and can withstand cyclones.
- Support residents to manage trees, especially palm fronds and removal of unsafe trees.
- Council explores how waste water can be collected into the future and reused for watering.
- Greening and cooling initiatives – tree planting, shade structures and the freedom for citizens to take initiative and green up their verges and neighborhoods
- Explore opportunities for the creation of a large area of green in and around the centre of the city (ie botanical gardens) which could also become an educational facility for tropical urban species and tropical biodiversity education.

**Objective 5.2:****Palmerston is a cool, shaded, green city****Our Strategies**

- Council develops and implements a Green Plan which incorporates our vision for:
  - a. Green, shaded and cool city;
  - b. Biodiversity and habitat health;
  - c. Better management and appropriate species selection; and
  - d. Future focused and innovative environmental approach.

**Objective 5.3:****Encourage personal action and taking a leadership role****Our Strategies**

- Encourage greater use of recycling bins by reducing general waste collection fees/rates.
- Participate in and encourage NT Government to develop planning guidelines that promote green infrastructure.

STRATEGIES THE COMMUNITY, INDIVIDUALS AND BUSINESSES  
COULD USE TO SUPPORT THIS OBJECTIVE

Sell coffee more cheaply where  
people bring their own cups

Op Shop at transfer station, or honesty box, where people  
can use something that someone no longer wants.

# Outcomes

## 6 Governance

COUNCIL IS TRUSTED BY

THE COMMUNITY AND INVESTS

IN THINGS THAT THE PUBLIC VALUE.

Local government must be closely connected to its community, working in partnership to deliver what is needed to support people's lives. In doing so, Council is actively pursuing its communities' trust, through being open, accessible and accountable.

### Measures of success

The following measures will provide indicators of success<sup>1</sup> in relation to this outcome:

- Community are satisfied that Council values and encourages participation in Council activities by the community and is committed to delivering the highest possible levels of service and community engagement.
- Community are satisfied that Council is committed to ensuring that the systems and processes of Council support the organisation in delivering the best possible services to the community.
- Community are satisfied that Council values its people and the culture of our organisation. Council is committed to continuous improvement and innovation whilst seeking to reduce the costs of Council services through increased efficiency.
- Community are satisfied that Council is showing corporate and social responsibility, ensuring the sustainability of Council assets and services and undertaking effective planning and reporting of Council performance to the community.

“The fact that they have asked people for their opinion says a lot about their integrity”

*Mick, Palmerston Resident*



#### Objective 6.1:

**Ensure we have a leading governance model**

##### Our Strategies

- Be effective – do what we are supposed to do, and deliver our Community Plan.
- Be accountable – open and transparent and also report back on our progress.
- Be courageous – try new solutions, take measured risks, adopt new technologies, be flexible and adaptable.

#### Objective 6.2:

**Community is at the centre**

##### Our Strategies

- Bring community into all aspects of the business – citizens are active and participate in the business of Council.

#### Objective 6.3:

**Healthy working partnerships**

##### Our Strategies

- Contribute strategically to decisions others make for Palmerston (ie. planning) to ensure our strategic direction is being achieved
  - a. Prioritise the ‘health’ of Council’s partnerships and networks – and make sure they are working well
- Work in partnership with staff to achieve the very best outcomes. Enable frank and open dialogue.

<sup>1</sup> Measured through the annual Community Satisfaction Survey.



# Our Commitment

**We are committed to working alongside our community in planning our city's future.**

TO INVOLVING  
OUR COMMUNITY

**Council sees significant value in expanding the understanding of the community about Council's work and tapping into the 'wisdom of the crowd' to consider complex challenges and issues we face.**

We will seek to involve the full diversity of Palmerston residents and will ensure we reach our diverse communities by using different tools, approaches or processes that work for them. This may involve, but not be limited to;

- Holding young people's forums – to more deeply understand what young people want and need for their future.
- Spending time with specific groups (older citizens, cultural groups, interest groups) to understand their needs as well as bringing them together so that they can understand each other better.
- Conduct more deliberative type forums (like the one that developed this plan)– to bring together people with knowledge (about topics / issues), those who are passionate about the same, and people who might not normally engage with Council to consider issues in depth.
- Change the council feedback process into one of learning – complaints provide an opportunity to connect with the community,

so we want to use them to improve how Council works.

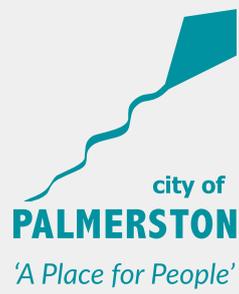
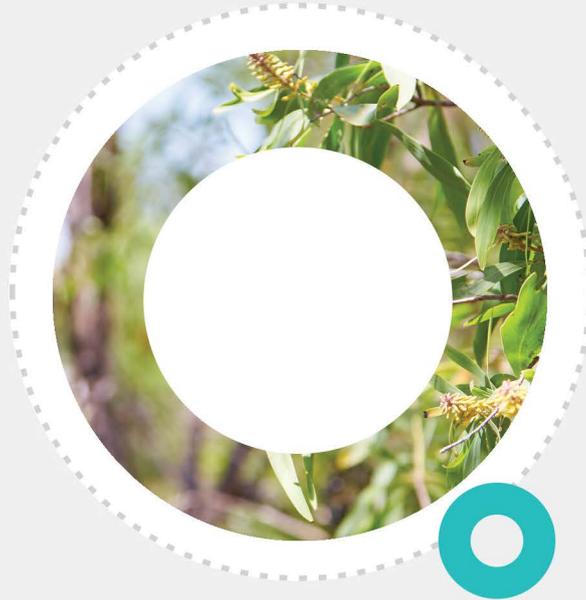
Most importantly we will seek input from the community to review future updates of this Plan.

We are also committed to improving how we share information with our community.

We will be seeking to improve the connection between Council and the community and provide more timely and relevant news and updates on Council's work.

In addition, young people of Palmerston have told us that they want to see Council adopt a more relevant and inspiring social media approach; so we will be exploring how we use social media more effectively to share information and engage with residents.





[www.palmerston.nt.gov.au](http://www.palmerston.nt.gov.au)

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## 1st Ordinary Council Meeting

<b>AGENDA ITEM:</b>	13.2.3
<b>REPORT TITLE:</b>	Trial of Laneway Treatments – Update April 2019
<b>REPORT NUMBER:</b>	9/0205
<b>MEETING DATE:</b>	2 April 2019
<b>Author:</b>	Manager Growth and Sustainability, Rebecca de Vries
<b>Approver:</b>	Chief Executive Officer, Luccio Cercarelli

### **PURPOSE**

This report seeks to update Council on the progress of the trial of laneway treatments.

#### **Municipal Plan:**

3. Environment & Infrastructure

3.2 Assets and Infrastructure

3.2 We are committed to maintaining and developing community assets and infrastructure which meet the needs of our community.

### **KEY ISSUES**

- Council has undertaken three (3) weeks of public consultation between 14 February 2019 and 11 March 2019 to better understand the existing use of, and issues experienced in laneways.
- A mixture of feedback was received through the consultation indicating that although there are antisocial behaviour issues, these laneways are used by members of the community for access and recreational purposes.
- Pedestrian counters are being installed in March to support the feedback received through public consultation and support Council's future review of the Laneway Closure Policy.
- Based on the feedback received through consultation and the hours of use for the laneways, temporary closures will be enacted between the hours of 9:30pm and 6:30am and are anticipated to commence on 1 April 2019.
- Installation of lighting upgrades is expected to commence in mid-April 2019.
- Feedback will be sought from the community after three (3) months of these treatments being in place. This will provide sufficient time for the community to gauge the effectiveness of these treatments.

### **RECOMMENDATION**

1. THAT Report Number 9/0205 entitled Trial of Laneway Treatments - Update April 2019 be received and noted.
2. THAT Council a report outlining the outcomes and findings of the Trial Laneway Treatments be presented to Council at the 2nd Ordinary Meeting in September 2019.

## BACKGROUND

At the 1<sup>st</sup> Ordinary Council Meeting of 2<sup>nd</sup> October 2018 Council made the following decisions:

### *Trial of Laneway Treatments 9/0091*

1. THAT Report Number 9/0091 entitled *Trial of Laneway Treatments* be received and noted.
2. THAT Council endorse implementing trial laneway treatments as identified in Report Number 9/0091 entitled *Trial of Laneway Treatments* and summarised as follows:

<b>Laneway Location</b>	<b>Suburb</b>	<b>Summary of Trial Details</b>
Six (6) laneways that connect Bonson Terrace, Staghorn Court, Gumnut Way and Melastoma Drive	Moulden	- Laneway lighting upgrades - Crime Prevention Through Environment Design (CPTED) Assessment
Two (2) laneways that connect Politis Court and Strawbridge Crescent	Moulden	- Laneway closure trial - Consultation to occur - Consultation and Technical assessment to inform closure type
One (1) laneway that occurs at Helio Court Cul-de-sac head	Woodroffe	- Laneway closure trial - Consultation to occur - Consultation and Technical assessment to inform closure type
Phineas Court and Priest Circuit	Gray	- Laneway lighting upgrades - Crime Prevention Through Environment Design (CPTED) Assessment

3. THAT a report outlining the outcomes and findings of the Trial Laneway Treatments be presented to Council at the 2<sup>nd</sup> Ordinary Meeting in June 2019.

**CARRIED 9/0301 - 02/10/2018**

Laneways within the municipality facilitate the movement to and between facilities. In the past Council has received a number of complaints relating to antisocial behaviour occurring in laneways. This, combined with spatial data obtained from NT Police (Palmerston), has led to Council's decision to undertake a trial of laneway treatments, including lighting upgrades and temporary closures to investigate ways to improve public safety and amenity within neighbourhoods, whilst ensuring community connectivity and walkability.

## DISCUSSION

To support and inform future decisions, consultation was undertaken to investigate laneway issues and to get a better understanding on the use of laneways. This consultation was undertaken for three (3) weeks between 14 February 2019 and 11 March 2019.

The consultation included a survey and doorknocking residents to capture how people were using the 11 laneways included in the trial and identify any existing issues and general comments. A doorknock of 117 properties was undertaken, of which, 52 residents provided feedback about the laneways. Eight (8) people also phoned in or emailed feedback during the consultation. A range of media was used to promote the consultation including letterbox drops, social media, a newspaper advertisement, a radio segment and information on the Council website.

Feedback received through the consultation was mixed. The feedback indicated that the laneway treatment trial was supported by the community, however there were some residents who raised issues about the lighting upgrades potentially impacting their amenity. Several residents requested laneways be closed rather than receive a lighting upgrade. The proposed laneway closures were generally well supported, and in those areas most of the people spoken to said they did not use the laneway anyway because it was considered unsafe.

Key issues raised through the consultation included:

- The frequent occurrence of antisocial behaviour including drinking, yelling and threatening behaviour.
- Residents avoid using the laneways due to feeling unsafe because of regular antisocial behaviour.
- People using the laneways to jump into back yards and break into houses; to escape from police after committing a crime; and to reportedly access alcohol and drugs.

Based on feedback received during the consultation, it was identified that laneways had varied use, with residents living directly alongside the laneway generally not using them due to safety concerns. Of the people who indicated they did use the laneways regularly, most did so to access amenities or for leisure, with a few residents using laneways daily. The two laneways that were indicated to be used the most were Gumnut Way to Livistona Park and Helio Court to Sibbald Park.

Due to the fact that only 92 people provided feedback during this round of consultation, results are not considered to be statistically representative of the entire community, however, does provide a general indication of community sentiment and usage of the 11 laneways. The results of this consultation are included in **Attachment A**.

### **Pedestrian counters**

Pedestrian counters are being installed in four (4) of the trial laneways to provide data to Council on laneway usage. Data from these pedestrian counters is expected to be available from the end of March 2019 and will help inform future decisions in relation to laneways.

It is acknowledged that the data that will be collected by the pedestrian counters will not reflect the nature or reason for the movement. Four (4) laneways have been nominated to give an indication on pedestrian activity. These are split between laneways which will be trialling laneway closures and lighting upgrades.

### **Temporary closures**

Council has had gates manufactured to enact the temporary closures to occur in the laneways nominated to trial closures. These gates are planned to be installed at each end of the laneways the week starting 25 March 2019.

A different style of gate has been selected for each laneway and feedback will be sought from the community in the second round of consultation on the effectiveness and amenity impacts of each design.

The closure of these laneways from 9:30pm to 6:30am is anticipated to commence on 1 April 2019 (subject to the completion of the gate installation). The responses received during consultation, along with the hours of operation of surrounding services and facilities, have informed the hours of closure.

Specifically, no respondents indicated that they use the laneway between 9:00pm and 6:00am. However, to ensure access is still available during nearby business hours (identified as being between 7:00am and 9:00pm), closure between 9:30pm to 6:30am has been nominated for the trial to ensure there is no impact to business. Access to other services is not anticipated to be impacted based on the results of the consultation.

## **Lighting upgrades**

Some concerns were raised through the consultation with the lighting potentially spilling into private property and impacting privacy and amenity. To address this, LED street lights have been selected for the laneways trialling lighting upgrades. These lights have been selected based on their high performance and ability to minimise obtrusive light (i.e. minimise light spill into adjacent residential properties). These lights will be connected to Council's smart lighting network and will give Council the ability to adjust and customise lighting levels through the online lighting control portal.

The lighting treatments which Council is seeking to trial in the laneways nominated for lighting upgrades include:

- Light activated motion sensors
- Two different light colour temperatures
- Two different levels of illumination.

The lighting which will be installed in these laneways can be switched off or dimmed based on time or ambient light levels. The motion sensors are also able to be switched on and off at any time during the trial.

Installation of the lighting is expected to commence in mid-April 2019.

## **Next steps**

The use of CCTV was raised in the feedback received during consultation. This is an opportunity that Council will explore in consultation with Police and as part of Council's smart cities project, noting that the installation of CCTV in the laneways could occur once the lighting has been installed as there will be the poles and electricity supplies required for these devices to operate.

Another issue that was raised through the consultation feedback was the use of motor bikes travelling through the laneways. There is an opportunity for Council to further explore treatment options to address this issue.

It is recommended that these treatments be maintained for a period of three (3) months before the second round of consultation be undertaken. This will provide sufficient time for the Council and community to gauge the effectiveness of the treatments and provide meaningful feedback. Based on this timing, it is anticipated that the next round of consultation will be undertaken in August 2019 for a further three (3) weeks. A final report presenting the findings and outcomes of the trial will be provided to Council in September 2019.

## **CONSULTATION PROCESS**

Two (2) rounds of public consultation are being undertaken as part of this project.

The first round of consultation was undertaken by True North on behalf of Council between 14 February 2019 and 11 March 2019 and involved the following:

- Letterbox drop to residents within 250 radius of each laneway involved in the trial
- Signage placed at each laneway outlining the nature of the treatment being trialled
- Doorknock interviews with residents near the laneways involved in the trial
- Media release
- Information on the City of Palmerston website with survey
- Post on the City of Palmerston Facebook page
- NT News full page advertisement on 20 February 2019
- Territory FM radio segment with the Mayor on 20 February 2019

The aim of the first round of consultation was to document issues occurring in laneways and gauge the extent of use for each laneway. A number of residents have provided contact details as part of this first round of consultation so they can be updated when the second round of consultation commences.

A second round of public consultation will be undertaken after the treatments have been in place for a minimum of three (3) months. This will provide residents enough time to gauge the effectiveness of the treatments and provide feedback.

These two (2) rounds of consultation will allow Council to observe any change in the responses received about the issues observed in the laneways and the extent of use in each laneway.

## **POLICY IMPLICATIONS**

Following the second round of consultation, a review will be undertaken on the effectiveness of the laneway treatments. This will inform a review of the Laneway Closure policy.

## **BUDGET AND RESOURCE IMPLICATIONS**

This project is being delivered within existing allocated budgets. There are no budget or resource implications from this report.

## **RISK, LEGAL AND LEGISLATIVE IMPLICATIONS**

Due to a range of circumstances, the project has been delayed. Concerns had been raised previously by members of the community as a result of the delay questioning whether the project was being progressed. The consultation which has been recently undertaken has demonstrated that the Council is committed to the delivery of this project. Residents who have requested to be kept informed on the progress of this project will be updated at relevant milestones. Council will also be providing regular progress updates of the Laneway trials through the Council's website.

There will be residents who will continue to request the permanent closure of laneways, however this is not working towards the goals sought through this trial.

The treatments being trialled are seeking to discourage the occurrence of antisocial behaviour and improve amenity and connectivity within the community. These treatments will not stop anti-social behaviour from occurring. Ultimately, it is a police matter to respond to occurrences of antisocial behaviour, however it is within Council's capability to make improvements to its infrastructure to the benefit of the community.

## **ENVIRONMENT SUSTAINABILITY IMPLICATIONS**

Energy efficient LED lighting is being installed and will reduce Council's environmental impact for these laneway treatments. These LED lights are also controlled by smart technology which will allow the lighting levels to be adjusted and achieve further energy savings in the future if the nature of the laneways supports a lower lighting level. This will be informed by the second round of consultation.

Solar lighting was also explored, however due to landscaping adjacent to the laneways and other factors affecting access to sunlight in these locations, solar lighting was determined not to be a feasible option in this instance.

## **COUNCIL OFFICER CONFLICT OF INTEREST DECLARATION**

We the author and approving officer declare that we do not have a conflict of interest in relation to this matter.

## **ATTACHMENTS**

**Attachment A:** Consultation Stage 1 Report March 2019, prepared by True North Strategic Communication.

## City of Palmerston

# Laneway improvement trial consultation: Consultation Stage 1 report

Prepared by True North Strategic Communication

March 2019



Version No.	Issue Date	Prepared by:	Approved by:	Approval Date
V1	6/03/2019	Bridget McCue Penny Baxter		
V2	14/03/2019	Bridget McCue		
V3	26/03/2019	Bethany Thornton		

*Recipients are responsible for eliminating all superseded documents in their possession*

### Consultation statement

*True North Strategic Communication is guided by the principles of good community engagement, based on people's level of interest and concern as outlined by the International Association for Public Participation (IAP2).*

*Our role is to provide stakeholders and the general public with objective information, so they can provide informed feedback on consultation projects. We give people the opportunity to provide input that is balanced and reflective of the range of community views to independently provide the best possible guidance to decision makers.*



*Our practice reflects professional standards and ethical standards for human research including anonymity, confidentiality, record storage and keeping people informed.*

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## Overview

In October 2018, City of Palmerston's elected members endorsed a report to undertake a trial of laneway improvement treatments in response to anti-social behaviour in 11 laneways in the municipality and consult with affected residents. True North Strategic Communication (True North) was engaged by Council to support consultation with residents and key stakeholders throughout the trial. The first stage of the consultation was to understand from nearby residents the issues and use of the laneways and the laneway improvements before the trial starts. A second round of consultation will be undertaken once the trial is in place to understand from key stakeholders if the measures have been effective.

This report covers the first stage of consultation. A final comprehensive report will be prepared after the second and final round of consultation.

*Please note: this is a deidentified version of the report and some information has been edited or removed as to not identify the person who provided feedback.*

## Background

Laneways provide access for the community, connecting residents to nearby facilities and services such as parks and bus stops. In recent years, some laneways in Palmerston have seen an increase in anti-social behaviour. City of Palmerston receives regular complaints from nearby residents who have experienced break-ins or disturbances involving laneways, with a number of residents lobbying for laneway closures.

Spatial mapping was used to identify the laneways most suitable for the trial based on a combination of lighting assessments, police reports, resident feedback and site inspections. The treatments being trialled in the laneways include one of the following:

- Installing smart LED lighting to:
  - effectively illuminate the laneway to increase passive surveillance
  - discourage vandalism and anti-social behaviour
  - trial lighting levels and hours of lighting
- Temporarily closing laneways, with the hours of closure to be determined by a technical assessment and informed by the results of the public consultation.

Based on the above, 11 laneways were identified for the trial. These include:

### Moulden

- Manson Court to Bonson Terrace – Lighting upgrade
- Bonson Terrace to Staghorn Court – Lighting upgrade
- Staghorn Court to Gumnut Way – Lighting upgrade
- Staghorn Court to Livistona Park – Lighting upgrade
- Gumnut Way to Livistona Park – Lighting upgrade
- Livistona Park to Melastoma Drive – Lighting upgrade
- Politis Court to Strawbridge Park – Temporary closure
- Politis Court to Strawbridge Crescent – Temporary closure

### Gray

- Priest Circuit to Phineas Court – Lighting upgrade
- Priest Circuit to Emery Avenue – Lighting upgrade

**Woodroffe**

- Helio Court to Sibbald Park – Temporary closure

If the improvement measures are successful in the laneways they may remain in place and help inform a review of Council’s Laneway Policy.

Consultation

The aim of the first stage of consultation was to understand from nearby residents the issues and uses of the laneways and potential impacts of the laneway improvements before the trial starts. A secondary aim of the first stage was to collect contact details from residents to keep them up to date with the consultation and seek feedback on the measures once in place.

*Level of engagement*

Using the International Association for Public Participation (IAP2) principles that guide good community engagement, True North recommended this engagement be conducted at inform and consult. The City of Palmerston opted to consult directly impacted stakeholders such as residents living near or using the laneways, and inform key stakeholders about the trial for Stage 1, and then consult with residents and key stakeholders during Stage 2.

Level of engagement	Promise to the public
Inform	We will keep you informed
Consult	We will keep you informed, listen to your concerns and provide feedback on how the public’s input influenced the decision
Involve	We will work with you to ensure your concerns are reflected in the alternatives developed, and provide feedback on how the public’s input influenced the decision
Collaborate	We will look to you for advice, ideas and solutions and incorporate those into the decisions as much as possible
Empower	We will implement what you decide
©International Association of Public Participation <a href="http://www.iap2.org">www.iap2.org</a>	

*Key stakeholders*

Stakeholders were identified based on their proximity to each of the 11 laneways and potential usage of the laneways (e.g. schools, community, business and church groups). The following maps detail the directly impacted residents identified for the first stage of consultation and the means of engagement.

Blue highlight = door knock

Red highlight = letter box drop

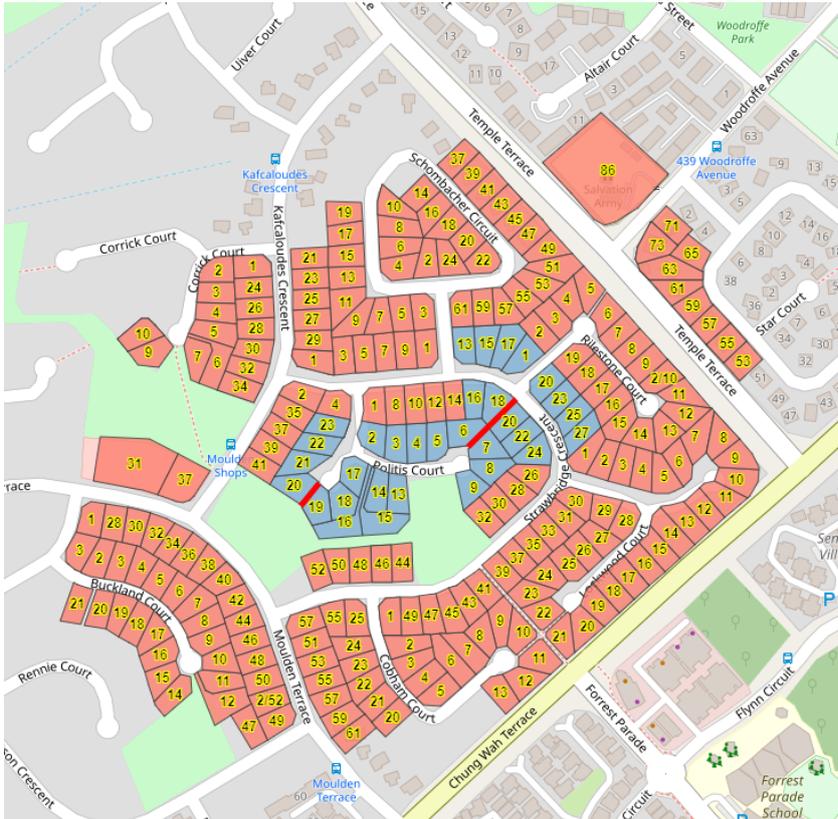


Figure 1: Moulden residents located close to Politis Court, Strawbridge Park and Strawbridge Crescent

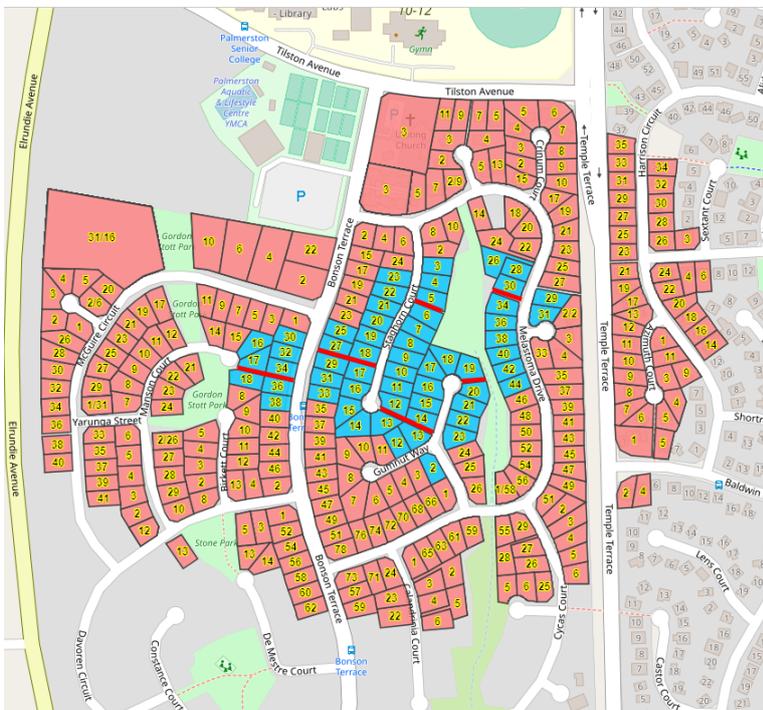


Figure 2: Moulden stakeholders located close to Manson Court, Bonson Terrace, Staghorn Court, Gumnut Way, Livistona Park and Melastoma Drive

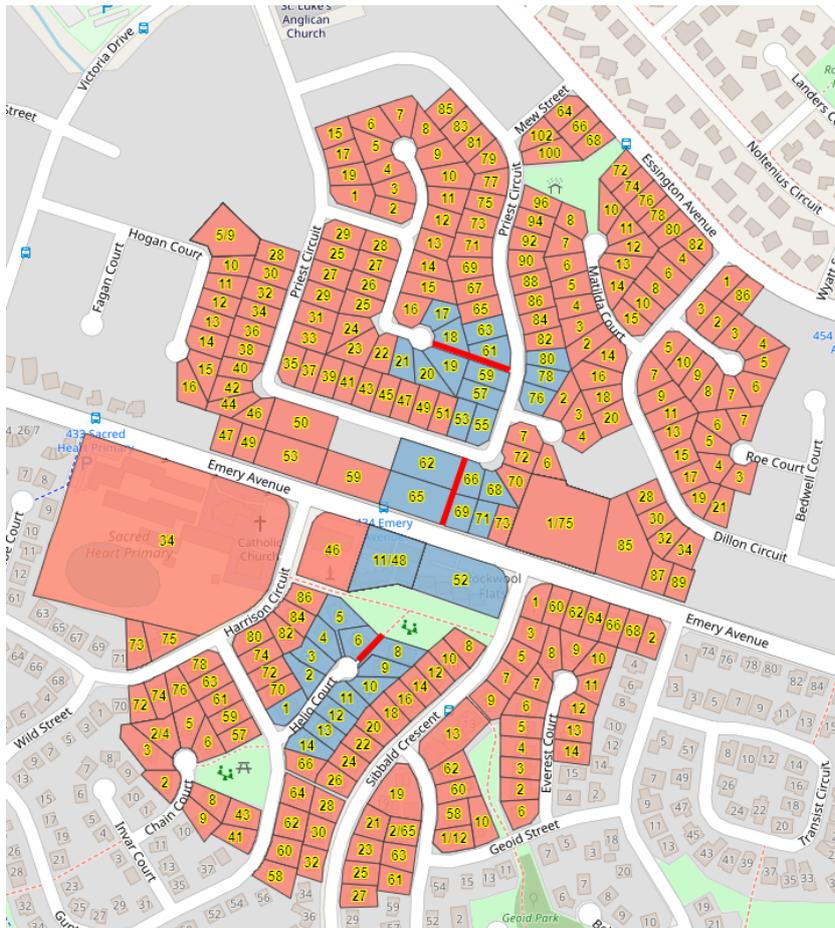


Figure 3: Gray and Woodroffe stakeholders located close to Priest Circuit, Phineaus Court, Helio Court and Emery Avenue

### Approach

At the request of Council, Stage 1 of consultation ran for a total of three weeks from Thursday 14 February to Sunday 3 March and Wednesday 6 March to Monday 11 March 2019. The initial approach for this stage of consultation was to reach as many nearby residents as possible via the following means:

- A letter was developed and **letter box dropped** to 653 properties (this includes apartment blocks) located close to the 11 laneways inviting them to provide feedback via the survey
- **Door knock** of 117 properties living directly alongside or very close to the laneways including four apartment complexes
- **Fact sheet** posted to the web site
- **Website** content with a link to the survey
- **Online survey**
- **Phone call and/or email** with fact sheet to the following key stakeholders:
  - Palmerston Uniting Church
  - Palmerston Hillsong Church
  - Palmerston College 10-12 Campus
  - Moulden Park Primary School
  - Sacred Heart Primary School
  - Gray Primary School
  - Woodroffe Primary School

- Good Shepherd Lutheran College
- Neighbourhood Watch NT
- Darwin Cycling Club
- Bicycle NT
- **Signage** at each of the 11 laneways
- City of Palmerston **Facebook post**.

### *Stakeholders briefings*

Key stakeholders were identified by True North with the recommendation to brief them about the consultation and use their networks and memberships as a conduit for information to Palmerston residents, including:

- Palmerston Regional Business Association
- Property Council of Australia NT branch
- All four local Members of the Legislative Assembly
- Local businesses who might be impacted by laneway closures, such as the Woodroffe and Moulden shops
- Northern Territory Government departments who would have an interest in the Council's funding for LED lights and any impacts on people living in housing commission houses and vulnerable people who had access issues
- Neighbourhood Watch NT.

The City of Palmerston opted to focus on the directly impacted stakeholders about the use of the laneways for Stage 1 and consult with the key stakeholders at Stage 2 of the consultation.

## Feedback

### *Survey summary*

The survey was designed to capture feedback relating to all 11 laneways in the trial and get an understanding of the current usage of the laneways by local residents. The survey was promoted on City of Palmerston's web page, through a City of Palmerston Facebook post and on materials such as the fact sheet, letter and signage.

The survey was open for a total of three weeks from Thursday 14 February to Sunday 3 March and Wednesday 6 March and Monday 11 March and attracted 32 responses.

Of the 31 people who indicated which suburb they live in, 20 live in Moulden, seven in Woodroffe, two in Gray, one in Marlow Lagoon, one in Rosebery and one in Virginia. Of the 32 responses, 31 respondents (96.87 per cent) indicated they live near a laneway in Palmerston.

A total of 25 people responded when asked if they use one or more laneway in the trial with 12 of the respondents indicating they don't. Helio Court to Sibbald Park laneway in Woodroffe was the most commonly used with five respondents indicating they use it daily, weekly or monthly. The reason for this included walking the dog, walking to Woolworths Bakewell and accessing Sibbald Park.

A total of 24 survey respondents identified their address and contact details for further consultation, and of these, 19 were residents who lived next to or within one street of the laneways included in the laneway treatment trial. Three people from the same address provided feedback on the Politis Court laneways and two people provided feedback from the same address about the Gumnut Way laneways.

Four of the five survey respondents provided an address that was outside of the laneway trial and were not physically linked to the laneways included in the trial. One respondent left a postal address.

A summary of the laneway specific feedback from the survey is below and a full report of the survey responses can be found at Appendix A.

#### *Door knock summary*

As part of the City of Palmerston's Laneway Treatment Trial consultation, True North door knocked 117 houses including four apartment complexes.

True North spoke to 52 residents (just under half overall), of which nine lived directly alongside the laneways involved in the trial. All of the 52 residents spoken to provided a contact name and phone number to follow up when the trial finishes. All comments and responses are recorded in a spreadsheet.

A large number of houses had locked gates and large dogs, so attempts were made get people's attention by calling out when there were cars in the driveway and evidence of them being home, but quite a few people either didn't hear or chose not to come to the gate. If the resident was unavailable, a feedback slip was left in their letterbox asking them to contact True North to provide feedback.

Across all of the laneways, the main issues identified by residents included:

- anti-social behaviour was constantly happening including drinking, yelling and threatening behaviour
- residents avoiding using the laneways due to feeling unsafe because of regular anti-social behaviour
- people using the laneways to jump into back yards and break into houses
- people using the laneways to escape from police or after committing a crime
- people using the network of laneways to reportedly access alcohol and drugs.

Interestingly, almost every house included in the door knock had a locked gate and large dogs. Several homes had barbed wire erected on their fences, particularly people living near the laneways and quite a large number of people had CCTV camera signage in plain sight.

Overall the laneway trial received support, however there were some residents who raised issues about the lighting upgrades potentially impacting their amenity. Several residents requested laneways be closed rather than receive a lighting upgrade.

The laneway closures were well supported, and in those areas most of the people spoken to said they did not use the laneway anyway because it was unsafe, and there were alternate routes people could take when the laneway is closed.

A summary of the laneway specific feedback from the door knock is below and a full report of the survey responses can be found at Appendix B.

#### *Outgoing calls and email to key stakeholders*

The following stakeholders were contacted via telephone, advised of the consultation and sent the fact sheet and link to the survey:

- Palmerston College 10-12 Campus
- Moulden Park Primary School
- Sacred Heart Primary School
- Gray Primary School
- Woodroffe Primary School
- Good Shepherd Lutheran College.

As a result of this, Good Shepherd Lutheran College posted the link to the survey on their school Facebook page.

The fact sheet and link to the survey were sent to the following stakeholders:

- Palmerston Uniting Church
- Palmerston Hillsong Church
- Neighbourhood Watch NT
- Darwin Cycling Club
- Bicycle NT.

### *Incoming calls and emails from stakeholders*

Five residents contacted True North to provide feedback/additional feedback. All five residents were in favour of closing the laneways off altogether instead of introducing lighting. Three residents contacted City of Palmerston with feedback on the trial. A summary of this feedback can be found at Appendix C.

### *Social media*

The consultation was promoted once through City of Palmerston's Facebook account. The post received a few likes and comments, however, there was no notable commentary on the post or feedback that could be included in the report. A subsequent post was posted to the Palmerston and Rate Payers for a Better Palmerston Facebook page which attracted some commentary by a concerned stakeholder who thought the laneway between Bonson Terrace and Manson Court would be closing. The stakeholder was mistaken and correct information was supplied.

Good Shepherd Lutheran College posted the link to their school Facebook page which attracted a few likes, comments and shares.

During the door knocks a number of stakeholders mentioned they had seen information on the consultation posted to their suburb's community Facebook group. While this did not seem to result in survey responses, one stakeholder provided a screenshot of online commentary in the Moulden Community Facebook group to help understand community sentiment surrounding the laneway improvement measures. A copy of this is at Appendix D.

### *Laneway usage summary*

#### **Politis Court to Strawbridge Crescent, Moulden**

Of those that responded to the survey and were door knocked, a large majority indicated that they never use the laneway. When used, the laneway was generally used for walking.

- Three survey respondents use the laneway
- 10 survey respondents never use the laneway
- One uses it daily
- Those who were door knocked indicate they never use the laneway

#### **Politis Court to Strawbridge Park, Moulden**

Of those that responded to the survey and were door knocked, most residents indicated they do not use the laneway. When used, the laneway was generally used for walking to the shops and walking.

- Three survey respondents use the laneway
- Two use it daily and one uses it monthly
- Nine respondents indicated they never use the laneway
- Over half the residents spoken to during the door knock do not use the laneway

**Staghorn Court to Gumnut Way, Moulden**

Of those who responded to the survey and were door knocked, the majority of respondents did not use the laneway. Those that use the laneway generally use it for walking.

- Four survey respondents use the laneway
- One uses it daily, one weekly and one monthly
- 11 survey respondents don't use it
- Several of the people spoken to during the door knock did not use the laneway

**Gumnut Way to Livistona Park, Moulden**

Of those who responded to the survey, the majority of respondents did not use the laneway. When used, respondents indicated the laneway is generally used by children to get to school and for walking, riding and accessing the park. Those who were door knocked indicated they use the laneway regularly to access nearby amenities.

- Four survey respondents indicated they use the laneway
- One uses it multiple times a day, one uses it daily and one uses it monthly
- Nine respondents never use the laneway
- All residents spoken to during the door knock use the laneway regularly to access shops, parks and the recreation centre

**Bonson Terrace to Staghorn Court, Moulden**

Of those who responded to the survey and were door knocked, the majority of respondents did not use the laneway. When used, the laneway was generally used for walking and walking the dog.

- Two survey respondents use the laneway daily; one uses it weekly, one uses it daily and 10 never use it
- during the door knocks residents indicated they regularly see people use it but they don't use it themselves

**Livistona Park to Melastoma Drive, Moulden**

Of those who responded or were door knocked, most people said they did not use the laneway. When used, the laneway is generally by children to get to school, for walking and accessing the park.

- Four survey respondents indicated they use the laneway
- One uses it multiple times a day
- Eight respondents said they never use it
- During the door knock one resident said they use it regularly and three did not use it or rarely used it

**Staghorn Court to Bonson Terrace, Moulden**

Of those who responded or were door knocked, most people said they never use the laneway. When used, the laneway is generally used by respondents for walking.

- Three survey respondents use the laneway
- 12 respondents said they never use it
- During the door knock residents indicated the laneway is used but generally not by residents

**Staghorn Court to Livistona Park, Moulden**

Of those who responded or were door knocked, the majority of respondents said they don't use the laneway. When used, the laneway is generally used for walking.

- Three survey respondents said they use the laneway with two using it daily and one monthly
- Nine respondents indicated they never use the laneway
- During the door knock most residents said they don't use the laneway at all

**Helio Court to Sibbald Park, Woodroffe**

Of those who responded to the survey and door knock, several respondents said they use the laneway to access the shops and park and for walking and cycling.

- Five survey respondents indicate they use the laneway with one indicating they use it daily, two using it weekly and two using it monthly
- During the door knock residents said they did not generally use the laneway

**Priest Circuit to Emery Avenue, Gray**

Of those who responded to the survey and door knock, the majority of respondents did not use the laneway. When used, the laneway is used by survey respondents for walking and accessing the bus stop.

- Three survey respondents indicated they use the laneway with two using it daily
- Nine respondents indicated they never use it
- During the door knock residents indicated they never use the laneway

**Priest Circuit to Phineas Court, Gray**

Of those who responded to the survey and door knock, the majority of respondents did not use the laneway. Survey respondents indicated they use the laneway for walking and to access the bus stop.

- Three survey respondents said they use the laneway with two indicating they use it daily
- Nine people said they never use it
- During the door knock residents indicated they never use the laneway

**Overall laneway feedback**

The results of the survey, door knock, emails and phone calls received during the three week consultation period are collated below according to the specific laneway the feedback related to.

**Politis Court to Strawbridge Crescent, Moulden***Survey*

Eight respondents indicated they lived near the laneway between Politis Court and Strawbridge Crescent. Five indicated they lived directly alongside the laneway, two indicated they lived one to two houses away and one indicated they lived one or more streets away. Four indicated they did not live near it.

Three respondents indicated they used the laneway, with one indicating they used it daily, and 10 indicating they never used or did not use the laneway. One respondent indicated they used the laneway between 6pm and 9pm. The main reasons for using the laneway included walking to the shops and taking children for a walk.

Three respondents said they felt very unsafe using the laneway and two said they felt unsafe. The main reasons for this included:

- crime and anti-social behaviour
- feel safe only because they use it during the day
- motorbike riders using the laneway
- gangs of kids, drunk itinerants, domestic violence, filth, litter, stray dogs, people on motor bikes, crime
- people using the laneway to break into people's homes, with one person reporting being broken into a number of times.

Two respondents said they felt very safe using the laneway. One respondents said they had not experienced issues with the laneway, while seven respondents indicated they had experienced issues, including:

- anti-social behaviour (5 respondents)
- crime (theft, trespass, vandalism) (5 respondents)
- rubbish (4 respondents)
- inadequate lighting (1 respondent)
- overhanging trees and foliage (3 respondents)
- odour (3 respondents).

General comments about the laneway included:

- the laneway is used as access and getaway by thieves
- the laneway is constantly used as a short cut for motorbikes
- a request to close the laneway permanently due to continual break-ins.

#### *Door knock*

Most of the residents spoken to during the door knock indicated they do not use the laneway, including three people who lived directly alongside it. Issues reported included:

- youths using the laneway to break into people's backyards
- youths using the laneways to escape from police after dumping stolen cars
- regular anti-social behaviour including drinking and graffiti in the laneway.

Three residents supported the laneway closure.

#### *Email/telephone feedback*

One resident emailed True North with screenshots of commentary on the Moulden Community Facebook page. The commentary was generally in favour of closures however one participant said they do not want their access restricted.

#### **Politis Court to Strawbridge Park, Moulden**

##### *Survey*

Five respondents indicated they lived near the laneway between Politis Court and Strawbridge Park. One person indicated they lived directly alongside the laneway, four respondents indicated they lived within the same street and five people said they don't live near the laneway.

Three respondents indicated they used the laneway, with two respondents indicating they used it daily, one said they used it monthly and nine indicated they don't use the laneway at all. The main times of use for one person was 9am to 12 noon, another said 3pm to 6pm and a third said 6pm to 9pm. The main reasons for two people was going for a walk and taking the dogs for a walk.

Two respondents said they felt very unsafe using the laneway. The reasons for this included:

- constant use by vagrants and teenagers throughout the day
- crime and anti-social behaviour
- crime violence dogs motor bikes
- gangs of kids, itinerants drinking, domestic violence, filth litter crime people on motorbikes.

One respondent said they felt safe and another said they felt very safe using the laneway. The respondents did not elaborate on what made them feel safe.

One respondent said they did not experience issues with the laneway and five respondents said they had experienced issues, including:

- anti-social behaviour (4 respondents)

- crime (theft, trespass, vandalism) (4 respondents)
- rubbish (3 respondents)
- inadequate lighting (1 respondent)
- overhanging trees and foliage (3 respondents)
- odour (2 respondents).

General comments for this laneway include:

- issue with government housing
- the laneway is used as an access/gateway route by thieves.

#### *Door knock*

Just over half of the residents we spoke to about the laneway said they didn't use it, and one resident said that it was obsolete because people could access Strawbridge Park directly from Politis Court.

Issues raised by residents included:

- youths riding motorbikes and sometimes cars through the laneway
- anti-social behaviour at all hours of the night.

Three people said they supported the laneway closure.

#### **Gumnut Way to Staghorn Court, Moulden**

##### *Survey*

Six respondents indicated they lived near the laneway between Gumnut Way and Staghorn Court, of which three said they live directly alongside the laneway, one said they live one or two houses away, three said they live within the same street and one said they live one or more streets away. Three respondents indicated they didn't live near the laneway.

Four respondents indicated they use this laneway, with one saying they use it daily, one saying they use it weekly and a third saying they use it monthly. A total of 11 respondents said they either didn't use or never used this laneway. The main hours of use were 3pm to 6pm and 6pm to 9pm for two respondents. The main uses were walking, taking the dog for a walk and 'chasing down anti-social or criminal behaviour'.

Three respondents indicated they felt very unsafe using the laneway and four indicated they felt unsafe. The main reasons identified by respondents included:

- their house had been broken into a number of times
- a large number of people use the laneway late at night and early morning and cause anti-social behaviour
- it is used as an escape route for motorbikes and anti-social behaviour
- issues with criminals and trouble makers using the laneway to escape.

One respondent said they were neutral about how they felt towards the laneway and one respondent indicated they felt very safe.

Seven respondents indicated that they had experienced issues with the laneway, while two said they didn't. The issues identified included:

- anti-social behaviour (7 respondents)
- crime (theft, trespass, vandalism) (6 respondents)
- rubbish (6 respondents)
- inadequate lighting (2 respondents)

- odour (one respondent).

Respondents who provided general comments regarding this laneway, commented:

- the laneway is not needed as there are other alternate access routes for the Moulden shops and Livistona Park
- people use the laneway to escape police
- a resident wanted to be consulted further about the lighting that was being installed as they were concerned it would shine directly into their bedroom
- four respondents asked that the laneway be closed rather than have a lighting upgrade.

#### *Door knock*

Several residents said they did not use the laneway, with the main reason being due to feeling unsafe.

Issues identified with the laneway included:

- anti-social behaviour
- youths yelling and drinking and threatening behaviour
- people using the laneway to jump into backyards and break into houses
- safety risk for children riding through the laneway onto the road.

Two of the residents who lived directly alongside the laneway said they were concerned the lighting upgrade would attract more anti-social behaviour to the area and asked for the laneway to be closed rather than have a lighting upgrade. One resident said the laneway was obsolete because people could use the laneway from Livistona Park to Staghorn as an alternate route.

Both residents were concerned the lighting would impact on their homes and amenity and wanted to more details of how high they would be installed.

#### **Gumnut Way to Livistona Park, Moulden**

##### *Survey*

Three respondents indicated they lived near this laneway. Of the people who answered how close they lived to the laneway, one person indicated they lived directly alongside the laneway, three people indicated they lived within the same street and two said they lived one or more streets away. Two said they did not live near the laneway.

Four respondents indicated they used this laneway, and with one using it multiple times a day, one using it daily, and one using it monthly. A total of nine respondents indicated they never used or did not use the laneway. Two respondents said they mainly used the laneway between 6am and 9am, one said between 12 noon and 3pm, one said 3pm to 6pm and one said 6pm to 9pm. Three people indicated the reasons why they used the laneway, which included taking the kids to and from school, walking the dog, riding bikes in the park, going for walks and kids riding their bikes to school.

Three respondents said they felt very unsafe using the laneway. The reasons given for this included:

- children running through the laneway to escape police
- criminal and anti-social behaviour in the laneway
- being broken into three times
- trouble makers and drunks using the laneway at night.

One respondent said they felt safe and one said they felt very safe using the laneway.

Three people said they experienced issues with this laneway, while two said they didn't. The issues raised by respondents included:

- anti-social behaviour (4 respondents)

- crime (theft, trespass, vandalism) (4 respondents)
- rubbish (3 respondents)
- inadequate lighting (2 respondents)
- odour (1 respondent).

The general comments made about this laneway included:

- issues about government housing
- a suggestion that the laneway be shut down rather than 'lit up' and to put the money into lighting the streets.

#### *Door knock*

All residents spoken to about this laneway, regularly use it to access the recreation centre, local schools and Livistona Park.

There did not appear to be major issues with the laneway other than one of the homes directly alongside the lane had experienced several break-ins.

Three residents said they supported the lighting upgrade, with one specifying that they support the lighting only if it didn't impact on houses nearby.

#### *Email/telephone feedback*

One resident got in touch to submit feedback on anti-social behaviour in the laneway. The resident indicated they would like to see the laneway closed.

### **Bonson Terrace to Manson Court, Moulden**

#### *Survey*

One survey respondent indicated they lived near the Bonson Terrace to Manson Court laneway, however two respondents chose to say how close they lived – one saying one to two houses away and one said one or more streets away.

Two survey respondents indicated they used this laneway – one on a weekly basis and one on a daily basis. 10 respondents said they either never used or did not use the laneway. Of the two people who said they used the laneway, one indicated they used it between 6am and 9am and the other indicated they used it between 6pm and 9pm. One person said they used the laneway to go for walks with their neighbour. One person said they feel very safe using the laneway.

One of the respondents to the next question, chose to comment 'please don't take my access away' rather than say why they felt very safe using it. This laneway is not trialling a laneway closure and this response may indicate concern that the trial may lead to more closures. Two respondents indicated they did not experience issues with this laneway. Two people said they had not experienced issues with the laneway.

A general comment was made that the problem is housing commission tenants not the laneways.

#### *Door knock*

Residents said a large number of people use this laneway, with two residents saying there wasn't issues with the laneway, while residents said their neighbour, who lived directly alongside the laneway was recently broken into after they used the laneway to jump into their back yard.

Two of the people said they supported the lighting upgrade to improve safety at night.

#### *Email/telephone feedback*

One stakeholder got in touch to provide feedback on anti-social behaviour in the laneway. The stakeholder would like to see the laneway closed as opposed to lighting upgrades.

**Melastoma Drive to Livistona Park, Moulden***Survey*

Four respondents indicated that they lived near the laneway between Melastoma Drive and Livistona Park, with one resident saying they lived directly alongside the laneway. Four other respondents indicated they lived one or more streets away and three said they didn't live near the laneway.

Four respondents indicated they used the laneway, with one resident indicating they used it multiple times a day, one said they used it daily and one indicated they used it monthly. Eight respondents indicated they did not use or never used the laneway. One resident said they used the laneway between 6am to 9am, one used it between 12 noon and 3pm and two said they used it between 3pm and 6pm and one used it between 6pm and 9pm. The main reasons people used the laneway was to 'transit to high school', take the kids to and from school, walk the dog, go for walks and ride bikes in the park.

Two of the respondents said they felt very unsafe. The reasons included:

- it is used as an escape route for anti-social behaviour and motorbikes
- numerous break-ins, drunk and disorderly behaviour, loud fights
- troublemakers.

One respondent said they felt safe and one said they felt very safe using the laneway as 'it always seemed quiet'.

One respondent indicated they experienced issues with the laneway, while three said they did not experience issues. The issues raised by residents included:

- anti-social behaviour (3 respondents)
- crime (theft, trespass, vandalism) (2 respondents)
- rubbish (2 respondents)
- inadequate lighting (1 respondent)
- odour (1 respondent).

General comments about the laneway included

- an issue with government housing
- a request to close the laneway rather than install lighting as it would shine straight into the windows of their double story house.

*Door knock*

One person we spoke to said they used the laneway regularly and had no issues with it, while three other people said they did not use it at all or only occasionally.

Three residents said the lighting upgrade was a good idea, while one resident said the laneway needed to be closed, along with all of the other laneways in the area, due to the number of break-ins and anti-social behaviour. One resident said she was concerned the lighting might impact on the houses each side of the laneway.

**Staghorn Court to Bonson Terrace, Moulden***Survey*

Three people who undertook the survey indicated they lived near the laneway from Staghorn Court to Bonson Terrace. Of the four people who indicated how close they lived to the laneway, one said directly alongside, one said one to two houses away, one said within the same street and one said one or more streets away.

Three people indicated they used this laneway while 12 people indicated they never used or did not use the laneway. One respondent indicated they used the laneway on a daily basis and one indicated it was on a weekly basis. One person indicated they used it between 3pm and 6pm and the other person used it between 6pm and 9pm, with the main use to go for a walk and walk the dog.

Six people who commented on the safety of using this laneway, of which two said they felt very unsafe, three said they felt unsafe. The reasons provided included:

- the laneway being used by people riding motorbikes
- the laneway being used as an escape route
- people using the alleyway during the day and night and causing trouble
- large groups of people regularly loitering in front of the laneway between 9 pm and 5 am and exhibiting violent, abusive and threatening behaviour.

One respondent said they felt very safe using the laneway.

One respondent said they did not have experience issues with the laneway themselves, while five respondents said they had experienced issues living near or using the laneway. The issues identified by respondents included:

- anti-social behaviour (5 respondents)
- crime (theft, trespass, vandalism) (4 respondents)
- rubbish (5 respondents)
- inadequate lighting (1 respondent)
- odour (1 respondent).

The general comments provided by respondents to the laneway trial that were specific to this laneway were two people requesting the laneway to be closed at night rather than upgrading the lighting.

#### *Door knock*

Residents we spoke to during the door knock said a large number of people use this laneway but they didn't use it due to safety concerns.

Issues with the laneway identified by residents included:

- anti-social behaviour
- noise and dog disturbance
- people using the laneway to conduct crimes and access drug dealers.

#### *Email/telephone feedback*

Two stakeholders got in touch to express concerns with anti-social behavior, noise and disturbance of dogs in the laneway. Both stakeholders would like to see the laneway closed as opposed of lighting upgrades.

### **Staghorn Court to Livistona Park, Moulden**

#### *Survey*

Five respondents indicated they lived near the laneway between Staghorn Court and Livistona Park, with two living directly alongside the laneway, two living one to two houses away and one living one or more streets away.

Three respondents indicated they used this laneway, while a total of nine people said they never used or did not use this laneway. Of the people who did use the laneway, two said they used it daily and one said they used it monthly. Two people indicated they used the laneway between 3pm and

6pm and one person used it between 6pm and 9pm. Respondents said they used the laneway to take the dog for a walk or walk, or to “chase down anti-social or criminal behaviour”.

Two people said they felt very unsafe using the laneway and two said they felt unsafe. The reasons provided by residents included:

- the laneway being used as an escape route for motorbikes and anti-social behaviour
- regular night walking traffic and undesirable people
- trouble makers and criminals cause issues in the laneways.

One person said they felt very safe using the laneway.

One person said they did not experience issues with this laneway while five respondents indicated they experienced issues in this laneway, including:

- anti-social behaviour (5 respondents)
- crime (theft, trespass, vandalism) (4 respondents)
- rubbish (5 respondents)
- inadequate lighting (3 respondents)
- odour (3 respondents).

General comments made by people about this laneway included:

- that the laneway only has residue lighting from the park at one end
- there is a lot of anti-social behaviour and rubbish, including needles and faeces, damage to the fence, drunks urinating, foul language and noise
- two people asked for the laneway to be closed
- one person said they didn't want the lights so close to their back yard and disturbing their way of life.

#### *Door knock*

Most of the people we spoke to about this laneway said they did not use it and issues included:

- anti-social behaviour
- people riding motorbikes through it
- people using the laneway to conduct crimes and access drug dealers.

#### *Email/telephone feedback*

One stakeholder called to provide feedback on anti-social behaviour in the laneway. The stakeholder would like to see the laneway closed instead of lighting upgrades.

### **Helio Court to Sibbald Park, Woodroffe**

#### *Survey*

Five respondents indicated they lived near the laneway between Helio Court and Sibbald Park. However, three respondents indicated they lived one to two houses away from the laneway and one indicated they lived within the same street. Nine respondents indicated that they did not live near the laneway.

Five people said they used the laneway, with one respondent indicating they used it daily, two said they used it weekly, two said they used it monthly and eight said they never or did not use the laneway. The main times of use were 6am to 9am, 9am to 12 noon, 12 noon to 3pm, 3pm to 6pm and 6pm to 9pm. People indicated they used the laneway to walk their dog, walk to Woolworths in Bakewell and cycle through Sibbald Park.

Three people said they felt unsafe using the laneway. The reasons for this include:

- a lot of itinerant activity from people living in apartments
- anti-social behaviour
- seeing and hearing people urinating, break glass, fighting, screaming and carry on during the night. They also torment the dogs of the houses that are alongside the laneway
- police chase people up the laneway.
- One person said they felt safe and two people said they felt very safe using the laneway with one respondent commenting there have been 'very few incidents in the laneway since living there'.

Two people said they did not experience issues with the laneway, while three people said they had experienced issues, including:

- anti-social behaviour (3 respondents)
- crime (theft, trespass, vandalism) (3 respondents)
- rubbish (2 respondents)
- inadequate lighting (1 respondent).

A general comment made about the laneway included that the dogs in the houses bordering the laneway are very aggressive with barking and make you feel unwelcome using the laneway.

#### *Door knock*

Most of the people we spoke to about this laneway said they did not use it because it was too unsafe. Several residents said the laneway one of a network of laneways people used to move through the suburb and also buy alcohol.

Issues identified by residents included:

- anti-social behaviour
- people using the laneway to jump into backyards and break into homes
- noise and dog disturbance.

All of the people we spoke to who lived on Helio Court supported the laneway closure, with several identifying the Sibbald Park access onto Harrison Circuit as an alternative and less disruptive route for people to access.

#### *Email/telephone feedback*

One resident got in touch via email and said they would like to see the laneway closed. The resident included feedback he had previously lodged with City of Palmerston detailing anti-social behaviour incidents.

### **Priest Circuit to Emery Avenue, Gray**

#### *Survey*

Three people indicated that they lived near the laneway between Priest Circuit and Emery Avenue, with one person saying they lived directly alongside the laneway and two others indicating they lived one or more streets away. Five people said they don't live near the laneway.

Three people said they used the laneway, with two people using the laneway daily and nine people indicating they never or don't use the laneway. One person said they use it between 9am and 12 noon and one person used it between 6pm and 9pm. The main reasons for using the laneway were walking to and from the bus stop and going for a walk.

One person said they felt very unsafe using the laneway noting the following instances possibly occurring in the laneway:

- burglary, violence, loud noise, dog hit with a hammer through the fence, rocks thrown on roof car windows all smashed general intimidation, puppy stolen.

One respondent was neutral about how they felt and one person said they felt very safe and had not encountered problems on the laneway.

One person said they had not experienced issues with this laneway and one person indicated they had experienced issues including:

- anti-social behaviour (1 respondent)
- crime (theft, trespass, vandalism) (1 respondent)
- rubbish (2 respondents).

General comments about the laneway included a comment that if it was closed people wouldn't be able to catch the bus and that the laneways are used early in the morning by Indigenous youths.

#### *Door knock*

Most of the residents we spoke to said they did not use the laneway because it was unsafe.

Residents indicated issues with the laneway included:

- anti-social behaviour
- using the laneway to jump into back yards to break into homes.

Three residents said they supported the lighting upgrades to improve safety.

#### *Email/telephone feedback*

One stakeholder got in touch to express concerns with the lighting upgrades and the lighting potentially causing more anti-social behaviour. The stakeholder would like to see the laneway closed and experiences regular anti-social behaviour from the laneway.

### **Priest Circuit to Phineaus Circuit, Gray**

#### *Survey*

One respondent indicated they lived one to two houses away from the laneway and five indicated they did not live near the laneway.

Three people indicated that they used the laneway, with two respondents saying they used it daily, while nine said they never or did not use the laneway. The main times of use were 9am to 12 noon and 6pm to 9pm. People used the laneway to access a nearby bus stop and for walking.

One respondent indicated they felt very safe using the laneway while one respondent was neutral on the issue of safety, with the main reasons being they hadn't encountered issues with the laneway and that they used it as access. One person said they had not experienced issues with the laneway and one person said they did, including:

- rubbish (1 respondent)
- inadequate lighting (1 respondent).

A general comments about the laneway was that there is issues with government housing.

#### *Door knock*

Most of the people we spoke to about the laneway said they did not use it because it was unsafe.

The main issues identified by residents included:

- anti-social behaviour
- people damaging fences and existing street lighting
- graffiti

- youths using the laneway to jump into back yards to break into homes.

Five residents supported the lighting upgrade, however one resident voiced concern over the lights shining into their home. One resident asked if CCTV cameras could be installed to improve security.

### Insights

The insights gleaned from residents' feedback during the door knock and from the survey include:

- the laneways had varied use, with residents living directly alongside the laneway generally not using them due to safety concerns. In the survey the most common response when asked if the respondent uses any of the laneways in the trial was 'never'
- some residents use the laneways regularly to access amenities or for leisure, with a few residents using one of the laneways daily
- residents living directly alongside and near the Gumnut Way to Staghorn Court laneway would prefer it to be closed and are concerned the lighting could attract more anti-social behaviour and impact on their amenity
- the closures of the Politis Court to Strawbridge Park and Politis Court to Strawbridge Crescent were supported by the residents we spoke to during the door knock
- an alternative route was identified for the Politis Court to Strawbridge Park laneway because the park connects directly to Politis Court
- the closure of Helio Court to Sibbald Park laneway is supported by residents we spoke to during the door knock, in particular a night time closure was suggested after 9pm so the laneway closure did not adversely impact on the owner of the Woodroffe shops
- an alternative route was identified for the Helio Court to Sibbald Park laneway because there is a direct access from the park onto Harrison Circuit, which still connects to other laneways in Woodroffe
- lighting upgrades were generally supported for the Priest Circuit to Emery Avenue and Priest Circuit to Phineas Circuit laneways, with one residents calling for CCTV cameras to be installed in the Phineas Circuit laneway and one resident expressing concern about lighting impacting on their amenity.

### Engagement constraints

There were several issues identified during Stage 1 of the consultation for the laneway treatment trial, including:

- only giving people three weeks to provide feedback via a survey
- not consulting with several of the key stakeholders early in the consultation so they are aware of the trial before it starts
- there were some issues with residents misunderstanding that laneways that were receiving a lighting upgrade might be closed. This misunderstanding mainly stemmed from social media and neighbourhood chatter and was clarified during the door knocks and online. There is a risk that some residents who were not engaged during this round of consultation (e.g. those who were door knocked and not home) may still hold this misunderstanding
- the number of surveys received was not statistically representative of the number people who could be potentially impacted by laneway closures or lighting upgrades.

### Positive outcomes

The following positive outcomes resulted out of the door knock and survey:

- True North spoke to people in almost half (52) of the 117 properties earmarked by Council for the door knock so people could provide direct feedback

- as part of the door knock process, True North gathered a database of directly impacted stakeholders to consult for Stage 2 of the laneway trial to gather feedback on the actual impacts of the laneway treatments
- 26 people who submitted a survey registered to be kept updated about the consultation to provide feedback for Stage 2 of the consultation.

### Next steps

Once the laneway treatments are installed for an appropriate period of time, Council will consult with stakeholders on the actual issues and impacts of the different laneway treatments.

It is expected the treatments will be installed as soon as the materials are available.

The consultation will involve contacting each of the stakeholders whose details were gathered during the door knock for feedback and who registered to provide ongoing feedback via the survey.

## Appendix A – Survey data full summary report

*Please note: this is a deidentified version of the report and some information has been edited or removed as to not identify the person who provided feedback*

### **Q1: Which suburb do you live in?**

Of the 31 people who answered this question, 20 live in Moulden, seven in Woodroffe, two in Gray, one in Marlow Lagoon, one in Rosebery and one in Virginia.

### **Q2: Do you live near a laneway in Palmerston?**

Of the 32 responses, 31 respondents (96.87 per cent) indicated they live near a laneway in Palmerston.

### **Q3: If yes, what is the location of the laneway? (Please describe using connecting street names)**

Of the 29 responses that were received for this question, 24 of these were near one of the 11 identified laneways for the trial. See below responses:

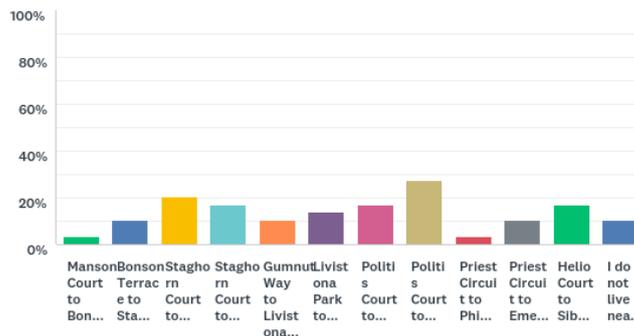
- *Bonson - Staghorn Staghorn - Gumnut Staghorn Livistona*
- *Bonson to Staghorn*
- *Elrundie Ave to Flockhart Drive. Please consider a trial closure here. We are opposite Moulden, We have been broken into 3 times, the next door house was broken into recently. We are on always on security alert and very security aware, we often see young kids and teenagers (that don't live in our neighbourhood) near our fence and often sense they are "casing the joint". Please consider a trial here too.*
- *Emery Avenue*
- *Goodall Court to Tannami Court*
- *Gumnut Way and Staghorn Crescent Moulden (Number 3 on above map)*
- *Gumnut Way Livistona Park*
- *Helio Court*
- *Helio Court Woodroffe*
- *Helio Court to Sibbald Park*
- *Helio Court to Sibbald Park*
- *James Circuit entry exit Compass Court*
- *Livistona Park to Melastoma*
- *Many*
- *Phineaus Court to Priest Circuit*
- *Politis Court and Strawbridge Crescent*
- *Politis court to Strawbridge court*
- *Politis Court to Strawbridge Crescent*
- *Politis Court to Strawbridge Crescent*
- *Politis Court to Strawbridge Crescent*
- *Politis Court, Moulden*
- *Staghorn Court to Gumnut Way*
- *Staghorn Court lane way number 4*
- *Staghorn Court to Livistona Park*
- *Staghorn to Gumnut Way Gumnut Way to Livistona Park*
- *Strawbridge Cres to Politis Crt*
- *Politis Court to Strawbridge Crescent*
- *Castor Crescent*
- *Castor Crescent to Temple Terrace*

**Q4: The following 11 laneways have been identified for the laneway treatment trial. Do you live near one or more of these laneways? (if yes, please indicate which ones)**

Of the 29 people who responded to this question, *Politis Court to Strawbridge Crescent in Moulden*, was the most common laneway respondents lived close to with eight selections. This was closely followed by *Staghorn Court to Gumnut Way in Moulden* with six selections.

See below graph for a breakdown of which laneways the respondents live close to:

**Q4 The following 11 laneways have been identified for the laneway treatment trial. Do you live near one or more of these laneways? (if yes, please indicate which ones)**



**Q5: How close do you live to the laneway/s you have selected? (Please note, you only need to provide feedback on the laneway/s you live near)**

When asked how close the respondent lives to the laneway/s, 30 responses were received. Of these responses, 16 respondents indicated they live directly alongside one of the laneways. One respondent indicated they live directly next door the Castor Court and Temple Terrace laneway in Woodroffe.

**Q6: Do you use one or more of the laneways in this trial? (please indicate which ones)**

When asked if the respondent uses one or more of the laneways in the trial, 25 respondents answered and seven respondents skipped the question. The most common response was *I don't use a laneway in this trial* (12 selections) followed by *Helio Court to Sibbald Park in Woodroffe* (five selections). The remaining laneways were selected between two and four times as being used by the respondent.

**Q7: On average, how often do you use the laneway/s you have selected? (Please note, you only need to provide feedback on the laneway/s you use)**

When asked how often they use the laneway/s they selected, 27 respondents answered and five respondents skipped the question. The most common answer respondents selected when asked how often they use the laneway/s was *never*.

Gumnut Way to Livistona Park and Livistona Park to Melastoma Drive in Moulden were each selected as being used multiple times a day at one selection each. Staghorn Court to Gumnut Way to Livistona Park, Politis Court to Strawbridge Park in Moulden and Priest Circuit to Emery Avenue and Priest Circuit to Phineas Court in Gray were each selected two times respectively as being used daily.

One respondent commented that they use the Staghorn Court to Livistona Park laneway in Moulden *“very rarely...only to check the back fence for rubbish and to check the state of the laneway for glass etc.”* See below breakdown of responses:

On average, how often do you use the laneway/s you have selected? (Please note, you only need to provide feedback on the laneway/s you use)								
	Multiple times a day					Other (please specify below)	I don't use this laneway	Total
	Daily	Weekly	Monthly	Never				
Manson Court to Bonson Terrace (Moulden)	0	1	1	0	4	0	7	13
Bonson Terrace to Staghorn Court (Moulden)	0	1	1	0	5	0	8	15
Staghorn Court to Gumnut Way (Moulden)	0	1	1	1	6	0	6	15
Staghorn Court to Livistona Park (Moulden)	0	2	0	1	3	1	7	14
Gumnut Way to Livistona Park (Moulden)	1	1	0	1	4	0	6	13
Livistona Park to Melastoma Drive (Moulden)	1	1	0	1	3	0	6	12
Polltis Court to Strawbridge Park (Moulden)	0	2	0	1	4	0	6	13
Polltis Court to Strawbridge Crescent (Moulden)	0	1	0	0	4	0	7	12
Priest Circuit to Phineas Court (Gray)	0	2	0	0	4	0	6	12
Priest Circuit to Emery Avenue (Gray)	0	2	0	0	4	0	6	12
Helio Court to Sibbald Park (Woodroffe)	0	1	2	2	4	1	5	15
Other (please specify)							Answered	26
							Skipped	6

**Q8: What hours/times of day do you mainly use the laneway/s you have selected? (Please note, you only need to provide feedback on the laneway/s you use)**

Of the 23 responses to this question, the most common selection for all 11 laneways was *I don't use this laneway*. This question was skipped by nine respondents. See below breakdown of responses:

What hours/times of day do you mainly use the laneway/s you have selected? (Please note, you only need to provide feedback on the laneway/s you use)								
	Multiple times a day					Other (please specify below)	I don't use this laneway	Total
	6am - 9am	9 am - 12 noon	12 noon - 3 pm	3 pm - 6 pm	6 pm - 9 pm			
Manson Court to Bonson Terrace (Moulden)	1	0	0	0	1	0	9	10
Bonson Terrace to Staghorn Court (Moulden)	0	0	0	1	1	0	11	13
Staghorn Court to Gumnut Way (Moulden)	0	0	0	1	1	0	10	13
Staghorn Court to Livistona Park (Moulden)	0	0	0	2	1	0	9	13
Gumnut Way to Livistona Park (Moulden)	2	0	1	1	1	0	8	11
Livistona Park to Melastoma Drive (Moulden)	1	0	1	2	1	0	9	12
Polltis Court to Strawbridge Park (Moulden)	0	1	0	1	1	0	9	12
Polltis Court to Strawbridge Crescent (Moulden)	0	0	0	0	1	0	10	11
Priest Circuit to Phineas Court (Gray)	0	1	0	0	1	0	9	11
Priest Circuit to Emery Avenue (Gray)	0	1	0	0	1	0	9	11
Helio Court to Sibbald Park (Woodroffe)	1	1	1	1	1	0	8	13
Other (please specify)							Answered	23
							Skipped	9

The two respondents who selected *other* provided the following comments:

On the Staghorn Court to Livistona Park laneway in Moulden, one respondent said *"I will only go in this laneway for literally 2 mins to check the state of it. Say when I hear glass being broken... Only in daylight."*

On the Staghorn Court to Gumnut Way laneway in Moulden, one respondent said the use the laneway at *"Random times, usually when investigating antisocial behaviour."*

**Q9: Why do you use the laneway/s you have selected? (Please note, you only need to provide feedback on the laneway/s you use)**

This question was answered by 14 respondents who had a total of 28 responses. When asked why they use the laneway/s, the most common response was to go walking (19 mentions across all 11 laneways). See below responses to this question:

Manson Court to Bonson Terrace (Moulden) – one response

- *My neighbour and I walk*

Bonson Terrace to Staghorn Court (Moulden) – two responses

- *Taking the dog for a walk*
- *Walking*

Staghorn Court to Gumnut Way (Moulden) – three responses

- *Taking the dog for a walk*
- *Walking*
- *Chasing down anti-social or criminal behaviour*

Staghorn Court to Livistona Park (Moulden) – three responses

- *Chasing down anti-social or criminal behaviour*
- *Taking dog for a walk*
- *Walking*

Gumnut Way to Livistona Park (Moulden) – three responses

- *Take kids to and from school, walking the dog, riding bikes in park*
- *Walking*
- *Occasional use with kids riding to school as it is nearby, however it is not required and would be happy to ride around*

Livistona Park to Melastoma Drive (Moulden) – three responses

- *Beside my house, I use the park to transit to the high school*
- *Take kids to and from school, walking the dog, riding bikes in park*
- *Walking*

Politis Court to Strawbridge Park (Moulden) – three responses

- *Take the dogs for a walk*
- *Walking*
- *Do not use*

Politis Court to Strawbridge Crescent (Moulden) – two responses

- *Walking to the shops and take daughter for a walk*
- *Walking*

Priest Circuit to Phineaus Court (Gray) – two responses

- *To get to and from bus stop*
- *Walking*

Priest Circuit to Emery Avenue (Gray) – two responses

- *To get to and from bus stop*
- *Walking*

Helio Court to Sibbald Park (Woodroffe) – four responses

- *Sometimes walking the dog*
- *Walking to Woolworths Bakewell*
- *When I do cycle, I use the laneway to access the paths throughout Sibbald Park*
- *To access the park heading out and returning from a bike ride*

**Q10: How safe do you feel living near or using the laneway/s you have selected? (Please note, you only need to provide feedback on the laneway/s you live near or use)**

Of the 27 people who responded to this question, the most common answer was *I don't live near or use this laneway* across all 11 laneways. Of those who responded, seven respondents indicated they feel very unsafe in Politis Court to Strawbridge Crescent in Moulden. When taking out the *I don't live near or use this laneway* responses, the most responded to laneway was Staghorn Court to Gumnut Way in Moulden (9 responses), with most respondents feeling very unsafe (3 responses) or unsafe (9 responses).

How safe do you feel living near or using the laneway/s you have selected? (Please note, you only need to provide feedback on the laneway/s you live near or use)	Very unsafe	Unsafe	Neutral	Safe	Very safe	I don't live near or use	Total		
Manson Court to Bonson Terrace (Moulden)	0	0	0	0	0	1	7	8	
Bonson Terrace to Staghorn Court (Moulden)	2	3	0	0	0	1	6	12	
Staghorn Court to Gumnut Way (Moulden)	3	4	1	0	0	1	5	14	
Staghorn Court to Livistona Park (Moulden)	2	2	0	0	0	1	6	11	
Gumnut Way to Livistona Park (Moulden)	3	0	0	0	1	1	4	9	
Livistona Park to Melastoma Drive (Moulden)	2	0	0	0	1	1	5	9	
Pollis Court to Strawbridge Park (Moulden)	2	2	0	0	0	2	7	13	
Pollis Court to Strawbridge Crescent (Moulden)	7	0	0	0	0	1	6	14	
Priest Circuit to Phineas Court (Gray)	0	0	1	0	0	1	7	9	
Priest Circuit to Emery Avenue (Gray)	1	0	1	0	0	1	7	10	
Helio Court to Sibbald Park (Woodroffe)	0	3	0	0	1	2	6	12	
							Answered	27	
							Skipped	5	

**Q11: What is the reason for your answer in question 10? (Please note, you only need to provide feedback on the laneway/s you selected)**

See below comments from respondents when asked this question. This question was answered by 26 people. One respondent who lives on McGuire Circuit answered “*please don’t take my access away*” to all 11 laneways.

Manson Court to Bonson Terrace (Moulden)

- *Please don’t take my access away*

Bonson Terrace to Staghorn Court (Moulden)

- *It’s used as an escape route for anti-social behaviour and motor bikes.*
- *Regular night walking traffic of undesirable people*
- *Please don’t take my access away*
- *Thieves & druggies use these*
- *Trouble makers use the alley ways day and night*
- *We, [my family], have directly witnessed, extremely foul language at all hours of the day. Early morning, during daylight hours, evening and all hours of the night. We have witnessed violence, mob mentality and large numbers of people of all ages threatening each other with death and extreme violence. We have witnessed large numbers of young people, between the ages of 10/12 yrs. of age up to 18/19 yr. old, loitering, and sitting in the lane way or at the entrance of the lane Way between the hours of 9pm and 5 am on any day of the week. I have had my dog targeted with rocks and spear like weapons been thrown into my yard, as well as verbal anonymous threats against my dog, being yelled out. I have also had damage to my garden been done in the front corner which is a blind spot in my yard. I think the use of lighting is a great idea, however I feel that the vandalism caused to the lights will be ongoing and costly to the council. Not to mention the damage caused to the surrounding properties with the rock throwing being done to smash the lights. I would like to mention that the sign and more importantly the stakes holding the sign in place have disappeared from Bonson Terrace entrance to the lane way connecting to Staghorn Court already. I don't know what the answer to the problems that Palmerston and the NT has, except for much harsher treatment and penalties to offenders and potential offenders, I mean there is no reason for a group of young people to be sitting in the street at 3am in the morning. Where are the parents? I don't think the parents should be paid their Centrelink payments if their children are found out after 9pm during the week and 10 pm on the week-ends. If they don't have I'd then they should be held as a potential threat. After all there are various types of id for young adults these days..*

Staghorn Court to Gumnut Way (Moulden)

- *A large number of people use this lane way at late hours of the night and early morning just lingering and causing lots of noise and yelling and there are fights.*
- *Because I feel safe*

- *House has been broken into multiple times with laneway used for access. Screaming or antisocial behaviour experienced at all hours of the night for about 10 years. It is the driving force behind us trying to sell our house at a loss now as we have had enough :(*
- *It's used as an escape route for anti-social behaviour and motor bikes,*
- *Please refer to list under question 13 and contact me if you want more information.*
- *regular night walking traffic of undesirable people*
- *Please don't take my access away*
- *Thieves & druggies use these*
- *Trouble makers use the alley ways day and night*

Staghorn Court to Livistona Park (Moulden)

- *It's used as an escape route for anti-social behaviour and motor bike walked dog down to park and almost got hit by a motor bike, the same rider then ended up on the bonnet of a car near the Tennis court by way of laneways.*
- *Regular night walking traffic of undesirable people*
- *Please don't take my access away*
- *Thieves & druggies use these*
- *Trouble makers use the alley ways day and night*

Gumnut Way to Livistona Park (Moulden)

- *Again criminal or antisocial behaviour. The kids run down these alley ways throughout the night evading police.*
- *Always seems quiet*
- *Lots of drunks walk through daily, have been broken into 3 times*
- *Please don't take my access away*
- *Trouble makers use the alley ways day and night*

Livistona Park to Melastoma Drive (Moulden)

- *Always seems quiet*
- *It's used as an escape route for anti-social behaviour and motor bikes , never use park due to this*
- *Numerous break and enters, drunk and disorderly patrons transiting, loud fights, stolen bikes hooning through park and laneway*
- *Please don't take my access away*
- *Trouble makers use the alley ways day and night*

Politis Court to Strawbridge Park (Moulden)

- *Constant use by vagrants and teenagers throughout the day*
- *Crime and antisocial behaviour*
- *Crime violence dogs motor bikes*
- *Gangs of kids, itinerants drinking, domestic violence, filth litter crime people on motorbikes*
- *Please don't take my access away*

Politis Court to Strawbridge Crescent (Moulden)

- *Politis Court to Strawbridge Crescent (Moulden)*
- *Because I only use it during the day*
- *Constant use by vagrants and teenagers throughout the day*
- *Crime and antisocial behaviour*
- *Crime violence dogs motorbikes*
- *Drunk & Rowdy Pedestrians, bike users and motorbike users*

- Gangs of kids, drunk itinerants, domestic violence, filth, litter, stray dogs, people on motor bikes, crime
- I have been broken into multiple times with thieves entering the property from the laneway. I want the laneway closed. I have absolutely no issue with having to use alternate routes to take the dogs for a walk or go to the local shop
- The laneway is and has been used as an escape route for youths from police, laneway is constantly used as a short cut for motor bikes
- Please don't take my access away

Priest Circuit to Phineaus Court (Gray)

- I haven't encountered problems using this laneway
- Please don't take my access away

Priest Circuit to Emery Avenue (Gray)

- Burglary, violence, loud noise, dog hit with a hammer through the fence, rocks thrown on roof car windows all smashed general intimidation, puppy stolen
- I haven't encountered problems on this laneway
- Please don't take my access away

Helio Court to Sibbald Park (Woodroffe)

- A lot of itinerant activity from people living in apartments
- Anti-social behaviour
- I will not use the laneway at night. Also from my house I can see and hear people urinating, break glass, fighting, screaming and carry on during the night. They also torment the dogs of the houses that are alongside the laneway. Also police chase people up the laneway.
- My street and neighbourhood is very safe. I have had very few incidents in the 16 years that I have lived there
- Please don't take my access away

**Q12: Have you experienced any issues living near or using the laneway/s you have selected? (Please note, you only need to provide feedback on the laneway/s you live near or use)**

Based on the responses received by 27 respondents, respondents experienced the most issues in the Staghorn Court to Gumnut Way laneway in Moulden (7 selections), followed by the Politis Court to Strawbridge Crescent laneway in Moulden (7 selections). See below for a breakdown of responses:

If yes, what issues have you experienced living near or using the laneway/s you have selected? (Please note, you only need to provide feedback on the laneway/s you live near or use)	Anti-social behavior Crime (theft, trespass Rubbish Inadequate light Overhanging tree Odour Other (please specify) I don't live near or use it							Total	
	Anti-social behavior	Crime (theft, trespass)	Rubbish	Inadequate light	Overhanging tree	Odour	Other (please specify)		
Manson Court to Bonson Terrace (Moulden)	0	0	0	0	0	0	1	8	9
Bonson Terrace to Staghorn Court (Moulden)	5	4	5	1	0	1	0	6	11
Staghorn Court to Gumnut Way (Moulden)	7	6	6	2	0	2	2	5	12
Staghorn Court to Livistona Park (Moulden)	5	4	5	3	0	3	0	5	10
Gumnut Way to Livistona Park (Moulden)	4	4	3	2	0	0	1	5	9
Livistona Park to Melastoma Drive (Moulden)	3	2	2	1	0	1	1	6	8
Politis Court to Strawbridge Park (Moulden)	5	5	4	1	3	2	4	8	13
Politis Court to Strawbridge Crescent (Moulden)	6	6	6	2	6	6	4	7	13
Priest Circuit to Phineaus Court (Gray)	0	0	1	1	0	0	0	8	9
Priest Circuit to Emery Avenue (Gray)	1	1	2	0	0	0	0	8	10
Helio Court to Sibbald Park (Woodroffe)	3	3	2	1	0	0	1	7	10
Other (please specify)									11
							Answered		25
							Skipped		7

**Q13: If yes, what issues have you experienced living near or using the laneway/s you have selected? (Please note, you only need to provide feedback on the laneway/s you live near or use)**

The most common issues experienced in the laneways were anti-social behaviour (40 selections across the 11 laneways), rubbish (36 selections across the 11 laneways) and crime (36 selections across the 11 laneways). Based on the responses, the Staghorn Court to Gumnut Way laneway and Politis Court to Strawbridge Crescent laneway in Moulden were the laneways in which respondents experienced the most issues. See below for a breakdown of responses:

If yes, what issues have you experienced living near or using the laneway/s you have selected? (Please note, you only need to provide feedback on the laneway/s you live near or use)							
	Anti-social behavior (theft, trespass, vand	Rubbish	Inadequate light	Overhanging tree	Odour	Other (please specify)	Total
Manson Court to Bonson Terrace (Moulden)	0	0	0	0	0	1	8
Bonson Terrace to Staghorn Court (Moulden)	5	4	5	1	0	1	6
Staghorn Court to Gumnut Way (Moulden)	7	6	6	2	0	2	5
Staghorn Court to Livistona Park (Moulden)	5	4	5	3	0	3	0
Gumnut Way to Livistona Park (Moulden)	4	4	3	2	0	0	1
Livistona Park to Melastoma Drive (Moulden)	3	2	2	1	0	1	1
Politis Court to Strawbridge Park (Moulden)	5	5	4	1	3	2	4
Politis Court to Strawbridge Crescent (Moulden)	6	6	6	2	6	6	4
Priest Circuit to Phineas Court (Gray)	0	0	1	1	0	0	0
Priest Circuit to Emery Avenue (Gray)	1	1	2	0	0	0	0
Helio Court to Sibbald Park (Woodroffe)	3	3	2	1	0	0	1
Other (please specify)							
						Answered	11
						Skipped	25
							7

Nine comments were received in relation to Q13. See below:

- Human excrement.
- Used for the moving of stolen goods.
- Kids riding motorbikes and driving cars through the laneway.
- We have had our rubbish bins deliberately overturned. Youths having a fight and argument out the front and knocked them over.
- We live [near] Gumnut Way laneway. During the nearly 10 years we have lived in this property, this laneway has been a cause of continual concern. There have been numerous times that we have felt unsafe and in danger. We have endured the following: numerous house break-ins, glass bottles thrown into our garden (narrowly missing my baby at the time), vandalism, threats including death threats 'I'm gonna come back and slit your f@#\$ing throat lady', had people loitering, had older men loitering and masturbating in the laneway, verbal abuse, anti-social language, underage drinking or drug taking, drug dealing and fights between different groups of youths. We have had to call police about dangerous behaviours many times, but often when police arrive the offenders escape using the laneway. And the list goes on. Our laneway is not needed as most people use the Livingstone Park as a thoroughfare to get from one side of Melastoma Drive to the other. We really hope that you will consider trialling a closure of this laneway.
- Motor bikes dogs.
- People on motor bikes, gangs of kids, domestic violence, all during daylight hours too. Lighting will do nothing.
- Motor bikes during the day time.
- People riding motorbikes, people sleeping, people drinking, criminals leading car chases into dead end court and escaping on foot down the lane way.
- Antisocial behaviour, crime, drugs, burglary, dogs barking, trees hanging over, noise, motorbike quad bikes driving down it.
- Motor bikes and vehicle use.

**Q14: Do you have any other general comments to make about the laneway/s you have selected, the laneway treatments or the laneway trial? (You can provide feedback specific to the laneway/s you have selected or make a general comment below)**

24 people made general comments about the laneway trial. The following is a summary of the comments that were made regarding specific to the laneways.

Manson Court to Bonson Terrace

- the problem is housing commission tenants not the laneways

Bonson Terrace to Staghorn Court

- ask the govt. to inspect these tenancies
- close them as soon as it is dark
- Put a temp closure instead of lighting

Staghorn Court to Gumnut Way

- ask the govt.to inspect these tenancies
- close them as soon as it is dark
- There have been so many nights I have been woken and kept awake by the use of this laneway. I would like it closed permanently. There are other laneways that can be used instead. There is an alternate laneway in staghorn that goes to livistona park, and another in gumnut way.
- This laneway is not needed. Many of the people who use this laneway to access the Moulden Shops or School can do so using the #4 laneway Staghorn Crescent to Livingstone Park. Livingstone Park is used as a thoroughfare to get around which is safer because we have less families walking on the road. There is also existing lighting in Livingstone Park and walking paths. This specific laneway has been used to evade police and has often been a place for youth to hang whilst drinking. We have lived here for 10 years and seen so much because of this laneway, I really believe that shutting some selective laneways down, would really improve our community. As it would increase safety for pedestrians using these laneways and for those of us who live adjacent to them.
- I would like to be consulted before installing lighting. The lighting will likely shine into bedroom windows and keep people awake. I feel strongly about closing the alley way as the workaround to walk along the street is a very short distance. Some of the problems we have from the Alleyway are from nearby houses on Staghorn historically.
- Put a temp closure instead of lighting

Staghorn Court to Livistona Park

- ask the govt.to inspect these tenancies
- laneway once had residue light from park lighting at laneway end. Only anti-social behaviour, rubbish including needles and faeces, damage to fence. Put it this way I've never seen or heard anything but foul language and noise , drunks urinating and often people just checking out the place from there.
- close them as soon as it is dark
- Put a temp closure instead of lighting
- Don't want the lights so close to my back yard where is the consultation for the lights being so close and disturbing my way of life

Gumnut Way to Livistona Park

- ask the govt.to inspect these tenancies
- I would prefer the alley shutdown rather than lit up. Put the money into lighting the streets.

Livistona Park to Melastoma Drive

- ask the govt.to inspect these tenancies
- would be happy to close laneway, I also own a dual story house, concerned that if lighting goes in it will shine straight into all the bedroom windows

Politis Court to Strawbridge Park

- ask the govt.to inspect these tenancies
- Used as access/getaway route by thieves

Politis Court to Strawbridge Crescent

- ask the govt.to inspect these tenancies
- Used as access/getaway route by thieves
- Please close this laneway permanently. I have been broken into at least once a year since I moved in 11 years ago - this needs to stop.

Priest Circuit to Phineas Circuit

- ask the govt.to inspect these tenancies

Priest Circuit to Emery Avenue

- ask the govt.to inspect these tenancies
- close it down the people who use it can catch the other bus
- Usage of laneways in early hours by indigenous youth

Helio Court to Sibbald Park

- ask the govt.to inspect these tenancies
- the dogs in the houses bordering the laneway are very aggressive with barking and making you feel unwelcome using the laneway.

General comments

Four people chose to make a general comment about the laneway trial, including:

- make people abide by tenancy rules of housing commission and leave our laneways alone
- Please close it
- Last year there was a problem of the laneway being used to deliver drugs in close vicinity of the park, quite scary
- I don't live in Palmerston and I don't own a car.....all my transport is by bus or bicycle.....I have many friends and do some shopping in Palmerston....so I use Council lanes and paths a lot.....NIGHT + DAY .....getting to a locked laneway in the middle of the night.....or in the middle of a lightning storm.....or in the midday sun in the build up is NOT FUN.....because then you must backtrack and find another way.....SURELY in 2019 we can find a better way than making everybody suffer just because of a few.
- Refer to email sent to Rebecca from City of Palmerston.

**Q15: If you would like to continue to provide feedback on the laneway treatment trial or receive an update, please provide your contact details below.**

When asked if they would like to continue to provide feedback on the trial or receive an update, a total of 27 respondents left their name, 26 left a contact number, 26 left their address or part of and 24 left an email address. See below for more information:

[table removed for privacy reasons]

## Appendix B – Full report on door knock feedback

*Please note: this is a deidentified version of the report and some information has been edited or removed as to not identify the person who provided feedback*

As part of the City of Palmerston's Laneway Treatment Trial consultation, True North door knocked 117 houses and visited four apartment complexes.

We spoke to 52 residents (just under half overall), of which nine lived directly alongside the laneways involved in the trial. All of the 52 residents we spoke to provided us with a contact name and phone number to follow up when the trial finishes. We have recorded all comments and responses in a spreadsheet.

A large number of houses had locked gates and large dogs, so we attempted to get people's attention by calling out when there were cars in the driveway and evidence of them being home, but quite a few people either didn't hear us or chose not to come to the gate. If we were unable to speak to the resident, we left a feedback slip in their letterbox asking them to contact us to provide feedback.

Across all of the laneways, the main issues identified by residents included:

- anti-social behaviour was constantly happening including drinking, yelling and threatening behaviour
- people using the laneways to jump into back yards and break into houses
- people using the laneways to escape from police or after committing a crime
- people using the network of laneways to reportedly access alcohol and drugs.

It was also interesting to note that almost every house we attempted to door knock had a locked gate and large dogs. Several homes had barbed wire erected on their fences, particularly people living near the laneways and quite a large number of people had CCTV camera signage in plain sight.

Overall the laneway trial received support, however there were some residents who raised issues about the lighting upgrades potentially impacting their amenity.

The laneway closures were well supported, and in those areas most of the people we spoke to said they did not use the laneway anyway because it was unsafe, and there were alternative routes people could take when the laneway is closed.

### **Laneway closures – Politis Court to Strawbridge Crescent, Politis Court to Strawbridge Park, Moulden**

Of the 32 houses Council earmarked for the door knock about the closure of these two laneways, True North spoke to 10 people and left a feedback slip in the letterbox of 22 houses where people did not answer or were not home.

#### **Politis Court to Strawbridge Crescent, Moulden**

Of the eight people we spoke to about this laneway, seven said they did not use it and one resident said their [family] used it to take the dogs for afternoon walks.

Three of the residents we spoke to lived directly alongside the laneway.

Of the seven people who commented on issues with the laneway, four said they had no issues with the laneway and three said they had experienced issues including:

- youths using the laneway to break into backyards
- regular anti-social behaviour including drinking and graffiti in the laneway

- youths using the laneways to escape from police after stealing cars or breaking into houses.

One resident we spoke to said he had put together a petition about closing the laneway between Politis Court and Strawbridge Crescent, and he was concerned that the survey didn't give people enough chance to say they didn't use the laneway.

Three of the people we spoke to said they supported the laneway closure.

**Comments:**

*"We have been broken into at least three to four times in the last year. People are using the laneway to access backyards of properties so they can break in. They used the laneway to get into our property."*

*"Youths use the laneway to access backyards and break into homes, youths stealing cars and then using the laneway to escape from police after abandoning the cars."*

*"I have never had any issues with this laneway, my [family] feel safe using it."*

**Politis Court to Strawbridge Park, Moulden**

We spoke to seven residents about this laneway, of which four said they don't use the laneway and three residents did, mainly to access the Moulden shops and take their dogs for a walk.

Of the four people who spoke about issues with the laneway, three people said they had no issues with it, and one resident, said there were a lot of issues with anti-social behaviour and youths. In particular, [they] said young kids often road motorbikes down the laneway late at night and sometimes cars as well, but there were no issues during the day.

One resident said the laneway is obsolete because people can access Strawbridge Park directly from Politis Court and do not need to use the laneway. Three people said they supported the laneway closure.

**Comment:**

*"Kids ride motorbikes through the laneway at night at about 12.30 pm – late at night. This probably happens every fortnight on a Thursday or Friday night. Sometimes people drive a car through there as well."*

*"There are no issues, we never notice anyone hanging around the laneway but there is sometimes trouble in the park."*

**Lighting upgrade – Laneways between Gumnut Way, Staghorn Park, Bonson Terrace, Manson Court, Livistona Park and Melastoma Drive, Moulden.**

Of the 57 houses earmarked for door knocking for these six laneways, we spoke to 17 residents and left a calling card in the letterboxes of 40 houses.

**Gumnut Way to Staghorn Court**

True North spoke to eight residents about the laneway from Gumnut Way to Staghorn Park, including three residents who live directly alongside the laneway.

Five of the residents said they don't use the laneway, with one person saying the reason they didn't use it was because they felt unsafe.

Six of the residents, including the three directly alongside the laneway, said there were ongoing issues with anti-social behaviour in the laneway. One of the residents [who has lived nearby] for 10 years said there were issues with large groups of youths using the laneway that were drinking or yelling late at night and sometimes during the day. The resident said people walking through the laneway had threatened [them] and had previously taken young children in and given them a meal if

they didn't have somewhere safe to go under the former Neighbourhood Watch NT Safety House program. The resident said the laneway was a safety risk as children often rode their bikes through the laneway and straight onto the road at Gumnut Way.

One resident said people sometimes had accidents in the laneway because it is so dark, and [they] had seen youths setting up obstacles like trolleys to trip people at night. Another resident said youths had climbed over the fence from the laneway into [their] backyard and broken into [their] house twice.

Two of the residents that live [nearby] said they did not believe lighting upgrades would have an impact on anti-social behaviour in the laneway, with one saying it might encourage more people to use the laneway and lead to an increase in anti-social behaviour. The two residents said the laneway needed to be closed as people could still access Staghorn Court, Bonson Terrace and Melastoma Drive via the Livistona Park to Staghorn Court laneway.

Two residents said they supported lighting upgrades in the laneway as a way to increase safety, and one person said the lighting wouldn't impact them as they were a distance away.

**Comments:**

*"I would like the lane to be closed because it is unnecessary as people can access Staghorn Court from Livistona Park and don't need a second access to Gumnut Way."*

*"There are issues with anti-social behaviour and people making a nuisance. I usually tell anyone there to go away and they do but we have been broken into twice."*

*"There are a lot issues there, we hear yelling and fighting in the middle of the night, probably two or three times a week."*

*"There are issues with the laneway but it is more suburb-wide than specific to laneways."*

*"There are groups of Indigenous youth that hang around and there is anti-social behaviour, with a lot of drinking and yelling. It can happen at all time of the day but mostly at night. Some are as young as nine. One told me he was going to break into my house and slit my throat. I am at home alone with [children when my partner] works away and it is a worry."*

**Gumnut Way to Livistona Park**

True North spoke to four residents about this laneway and all four people said they use the laneway, including taking their dog for a walk and accessing the park, recreation centre and local schools. Three of the four residents, said they did not have any issues with the laneway.

One of the residents said there were some issues with people using the laneway and one of the houses alongside the laneway had experienced several break-ins.

In regard to the lighting upgrade, three residents said they supported the lighting, with one specifying that they support the lighting only if it didn't impact on houses nearby.

**Comments:**

*"I feel safe using the laneway because I take my [dog] and an eight iron golf club, mainly to protect myself from other dogs."*

*"I support the lighting as long as it doesn't impact on anyone."*

**Bonson Terrace to Manson Court**

True North spoke to three people specifically about the Bonson Terrace to Manson Court laneway during the door knock. Of these three residents, two people lived directly alongside the laneway. One of these residents said they use the laneway a lot, and that large groups of people use it regularly, and the second person said a lot of kids use the laneway. A third resident said they don't use the laneway because they drive to wherever they need to go.

Of the two people living [close to the laneway], one had no comment to make about issues and the other said they did not know of any issues with the laneway. A third resident said there were issues with young kids using the laneways at all times of the night. [They] said [their] neighbor had recently been broken into, after they jumped over the fence from the laneway into the backyard.

Two of the people we spoke to support the lighting upgrade because the laneway was very dark and the third had no comment.

**Comments:**

*"Lighting is a good idea."*

**Melastoma Drive to Livistona Park**

True North spoke to four people about the laneway from Melastoma Drive to Livistona Park during the door knock. Two people said they did not use the laneway at all, one said they do not use the laneway much, and a fourth said they did use it regularly and had no issues with the laneway.

Two residents said they didn't experience issues with the laneway. Two people said there were issues with the laneway, including large groups of people moving through it drinking and yelling, and they suspected that people used it to access a nearby alleged "drug house". Two people said there are issues with people breaking into the houses next to the laneway.

Three residents said the lighting upgrade was a good idea, while one resident said the laneway needed to be closed, along with all of the other laneways in the area, due to the number of break ins and anti-social behaviour. One resident said [they are] concerned the lighting might impact on the houses each side of the laneway.

**Comments:**

*"We have been broken into a number of times from the park, and they escape down the laneway. People have poisoned our dogs, I have reported it to the police and Council and nothing happens."*

*"Sometimes groups of people around and use the laneway but we don't have any trouble."*

*"Lighting would be good, it won't affect me very much but it might affect the neighbours."*

**Staghorn Court to Bonson Terrace**

Of the seven people we spoke to about the laneway from Staghorn Court to Bonson Terrace, four said they didn't use the laneway at all, while three said they did use the laneway.

One resident said there were constant problems with anti-social behaviour, noise and dog disturbance from people using the laneway. One person said they didn't have any issues with the laneway and a third person said that people used the laneway to conduct crimes and to access drug dealers.

Two residents said they supported the lighting upgrade in the laneway, while one resident said they opposed Council installing the lights as it would attract more people to the area and they asked that the laneway be closed.

**Comments:**

*"Criminals, drug addicts and youth use this laneway to access the ice dealer on Melastoma Drive and then onto Bonson Terrace."*

*"Lighting is good because something is better than nothing but I think all the laneways should be closed, including this one."*

*"I would like to see the laneway closed. I have spoken to our local member Eva Lawler about this on many occasions."*

*"The problems are 24/7 and not restricted to night time."*

**Staghorn Court to Livistona Park**

Of the six people True North spoke to about the laneway from Staghorn Court to Livistona Park, five said they don't use the laneway.

One resident, who lives on Melastoma Drive, said [they are] concerned about drug addicts and criminals using the network of laneways to move through the streets undetected. One resident, who has lived in [their] home for 10 years said there has been constant annoyance from anti-social behaviour in the laneway, including people riding motorbikes through it.

One person supported lighting to increase safety, while one resident said [they] preferred the laneway be closed.

**Comments:**

*"The laneway has been nothing but an annoyance with anti-social behaviour and motorbikes going through them. We pay the rates and we don't use them. Laneways served their purpose in their day but are no longer needed. Put up a 7ft gate as anti-social behaviour is that bad in the street."*

**Laneway closure – Helio Court to Sibbald Park, Woodroffe**

True North spoke to residents at seven of the 14 properties Council earmarked for door knocking around the laneway from Helio Court to Sibbald Park in Woodroffe. We left feedback slips in the letterboxes of seven properties as well as two large unit complexes on Emery Avenue.

We also spoke to four people who live on Priest Circuit about the Helio Court laneway, which connected to Priest Circuit via Emery Avenue.

Of the 11 people we spoke to about the laneway, 10 said they do not use the laneway, including three who said they used to use the laneway but not now because it was too unsafe. One resident said they used the laneway occasionally. Several residents pointed out that people did not need to access Helio Court, but could use the other short park laneway onto Harrison Circuit.

Several residents mentioned that people [living nearby] used the laneway to access Woodroffe shops to buy alcohol.

Six of the residents reported that there was constant anti-social behaviour in the laneway, and people were using it to jump into backyards and breaking in to homes. Three people we spoke to said they had recently been broken into, or people had attempted to break into their homes. One resident said [they] believed the issues with anti-social behaviour was the result of a change in how the community housing was managed at [nearby properties].

One resident, who lived [nearby], said the Helio Court to Sibbald Park laneway was one of a network of laneways that people who lived in community housing [nearby], accessed to move through the suburb and buy alcohol at the Woodroffe shops.

Six people supported the closure, with two suggesting that it could just be a temporary closure at night after 9 pm, particularly as a closure during the day may impact on the Woodroffe shops. One resident said [they] didn't think closing the laneway would make any difference because anti-social behavior and crime was the problem not the laneway.

**Comments:**

*"Previously I used it to ride to work but I wouldn't use it now."*

*"We occasionally use the laneway but would rather find a different route and have the laneway closed. There are other routes people can use, such as the walkway from Sibbald Park to Harrison."*

*"People using it during the day is fine but at night it is not safe."*

*"We used to use the laneway a lot but it is not safe so now we drive somewhere else to walk or my [partner] goes to the gym. Ninety per cent of the traffic through the laneways is from [nearby units]."*

*"There is a lot of anti-social behaviour from [nearby units], mainly at night but also during the day. Lots of people go through the laneway and use it to try and break into houses."*

*"I have had a few try and jump the gate. Lots of fighting, so bad I had to call the police recently. I get woken up at 3 am most nights and police are always here."*

*"People using the laneway at all hours of the night - 2 am and 3 am in the morning. They are not walking the dog or doing exercise, they are up to no good."*

*"I don't think closing it will make a difference, it is not the laneway that is the problem it is the anti-social behaviour and people doing the crime."*

*"The laneway needs to be closed, maybe just during the daytime up until 9pm for people who want to access the Woodroffe shops."*

*"A temporary closure is a good idea because it will break the link between all the laneways for the trouble makers to pass through."*

#### **Lighting upgrade – Priest Circuit to Emery Avenue and Priest Circuit to Phineaus Circuit, Gray**

We door knocked a total of 22 houses in Gray to speak to people about the two laneways off Phineaus Circuit. Of these, we spoke to nine residents and left a feedback slip in the letterboxes of 13 houses, including two unit complexes.

##### **Priest Circuit to Emery Avenue**

True North spoke to seven residents about the laneway from Priest Circuit to Emery Avenue in Gray. Of these, five do not use the laneway, and two indicated they use it but only occasionally. Two of the residents who don't use the laneway said they didn't use it because it was unsafe.

Six of the residents said the main issues with the laneway was anti-social behaviour, including youths breaking in, yelling and jumping fences.

Three residents, including two who live [close to the laneway], said they supported the lighting upgrade to improve safety.

##### **Comments:**

*"I used to use the laneways to go walking but I don't walk the dogs around the suburbs now because it is not safe and there are too many dogs."*

*"The laneways are used by groups of people who walk through and stir up the dogs, break into houses and kick the streetlights until they go out. We have had a number of break ins and people threw a rock through one of my windows. I also have to keep my gate locked or they come in."*

*"People use the network of laneways to go from [nearby properties] to Woodroffe shops and up to Woolworths."*

*"Lighting would be good, I have a street light out the front of my house and that is good when I am coming and going."*

*"It would be good to see lights installed because it gets pretty dark."*

##### **Lighting upgrade – Priest Circuit to Phineaus Circuit, Gray**

Of the nine people we spoke to about the laneway from Priest Circuit to Phineaus Circuit, six said they didn't use the laneway, primarily because they did not think it was safe. Two of the residents we spoke to lived directly alongside the laneway.

Of these nine residents, six said anti-social behaviour was a big issue for the laneway. This included people using the laneway to jump the fence into backyards and attempt to break into homes, as well as yelling, kids causing trouble and broken glass and graffiti.

Two of the residents living [close to the laneway] had erected barbed wire on top of their two metre high fences to stop people jumping into their yard.

Five residents supported the lighting upgrade, while one residents said [a family member] was concerned about the light shining into their house. Another resident said [they] supported the lighting but asked if Council could install CCTV cameras in the laneway to monitor anti-social behaviour.

#### **Comments:**

*“There are issues with lots of people coming through and making noise, I know a few people on the street who get broken into. We lock the gates every day and night.”*

*“The laneways are used by groups of people who walk through and stir up the dogs, break into houses and kick the streetlights until they go out. We have had a number of break ins and people threw a rock through one of my windows. I also have to keep my gate locked or they come in.”*

*“There are always young kids going through there and causing trouble, jumping over the laneway fence and breaking into people’s houses. They kick in the street lights, they do graffiti and I have found knives and broken bottles in the laneway. I feel nervous getting out to open my gateway if I pull up at night because there are usually kids hanging around in the laneway.”*

#### **Insights**

The insights gleaned from residents’ feedback during the door knocks were that:

- two residents living [close to] the Gumnut Way to Staghorn Court laneway would prefer it to be closed and are concerned the lighting could attract more anti-social behaviour and impact on their amenity
- the closures of the Politis Court to Strawbridge Park and Politis Court to Strawbridge Crescent were supported by the residents we spoke to
- an alternative route was identified for the Politis Court to Strawbridge Park laneway because the park connects directly to Politis Court
- the closure of Helio Court to Sibbald Park laneway is supported by residents we spoke to, in particular a night time closure was suggested after 9 pm so the laneway closure did not adversely impact on the owner of the Woodroffe shops
- an alternative route was identified for the Helio Court to Sibbald Park laneway because there is a direct access from the park onto Harrison Circuit, which leads to other laneways in Woodroffe
- lighting upgrades generally supported for the Priest Circuit to Emery Avenue and Priest Circuit to Phineaus Circuit laneways, with one residents calling for CCTV cameras to be installed in the Phineaus Circuit laneway and one resident expressing concern about lighting impacting on their amenity.

## Appendix C – Feedback from emails and phone calls

*Please note: this is a deidentified version of the report and some information has been edited or removed as to not identify the person who provided feedback*

Five residents contacted True North to provide feedback/additional feedback. All five residents were in favour of closing the laneways off altogether instead of introducing lighting.

See below details:

### [Resident 1], email, Tuesday 19 February

- Provided screen shots of commentary in the Moulden Community Facebook group regarding the consultation.
- In [their] opinion, the majority of participants in the online discussion would like to see the laneways in Moulden closed instead of lighting introduced and this should be considered by Council.

### [Resident 2], phone call, Thursday 21 February

- Has constant problems with the laneway with anti-social behaviour, noise, disturbance of dogs. The problems are 24/7 and not restricted to night time.
- Opposes the installation of lighting on the grounds that it will just attract more people. Would like to see the laneway closed. Has spoken to local member Eva Lawler about this on many occasions.

### [Resident 3], email, Monday 25 February

- Would like to see the Priest Circuit to Emery Avenue laneway closed instead of lighting. Has concerns that lighting will keep residents awake at night with light spillage, be a wasted expense and cannot see the rationale behind the lighting. Believes the lighting may facilitate anti-social behaviour by lighting the path.
- Experiences late night and early morning noise and disturbances in the laneway.

### [Resident 4], phone call, Monday 25 February

- Has filled out the survey. Would prefer the laneway [Staghorn Court to Livistona Park, Moulden] be closed. Has lived at the property for 10 years and the laneway has been nothing but an annoyance with anti-social behaviour and motorbikes going through them. Said "we pay the rates and we don't use them" and acknowledged laneways served their purpose in their day but are no longer needed. Put up a 7 foot gate as anti-social behaviour is very bad in the street.
- [Resident] had questions around the effectiveness of introducing lighting as thinks it may just shine light into people's homes and invite criminal activity. Would like the laneway closed.

### [Resident 5], phone call, Tuesday 5 March

- Has lived at property for 28 years and the laneways [Bonson Terrace to Staghorn Court and Manson Court to Bonson Terrace, Moulden] have been nothing but trouble. [The resident and their family] have never used the laneways.
- Experiences anti-social behaviour 24/7 with fights, vandalism, motorbikes and gangs going through the laneways. The perpetrators use the laneways close to [the resident] to escape from police.

- Has previously contacted Terry Mills and Eva Lawler to try to get the laneways closed but nothing happened.
- Does not agree with lighting and would like to see both laneways closed. Believes the lighting will facilitate anti-social behaviour and the lights will be targeted by vandals like the street lights currently are.
- Has serious concerns for young girls who are in the laneways at night. [The resident] said that some nights [they are] kept up worrying about the wellbeing of the young girls in the laneways.
- Said [they have] previously spoken to NT Police about the issues and they agreed the laneways should be permanently closed.

Four residents contacted City of Palmerston directly to provide feedback. See below details:

[Resident 1], email (and phone call), Monday 4 March

- Has a laneway that runs down the boundary of the property. The laneway is not well lit and neither [them or their partner] use the laneway.
- The laneway has had major incidents where police have been called. [The resident] regularly contacts City of Palmerston and Police regarding anti-social behaviour, smoking/drug paraphernalia, quad bike or motorbikes riding down the laneway, graffiti, fighting, rubbish and fireworks. The anti-social behaviour tends to be worse from Wednesday to Sunday from 6pm to 5am and on school holidays.
- [The resident] said [their] dogs and the neighbour dogs constantly bark because of this behaviour. [They are] worried about complaints being lodged against the dogs despite them just 'doing their job' to protect the property.
- [The resident] and [their] neighbours trees over hang into the laneway which they do not want to cut down as they provide privacy for those walking down the laneway.
- Police refer [the resident] to City of Palmerston to discuss [their] concerns and closure requests.
- Partner is FIFO and [the resident] does not feel safe at the property. They are considering putting in CCTV cameras and have upgraded their fence and gate. Recalls an incident where a stolen car crashed into their new electric gate and left their gate broken for four months while they waited for repairs.
- City of Palmerston installed two bollards to reduce anti-social behaviour in the laneway. Talk of buying the land was floated but [the resident] feels this is more trouble and expensive than it's worth.
- Is disappointed in not being surveyed as part of the trial/included in the trial and would like to see prompt action from Council. Made note of residents taking matters into their own hands and comments being made on social media groups.
- [The resident] completed the online survey and shared similar sentiments.

[Resident 2], email, Wednesday 20 February

- Purchased and moved into the property in August 2018 and notes there was a lot of crime in the area at that time.
- Their elderly neighbours were getting broken into and the regularity of crime made [the resident] and [their partner] frightened.
- Expressed feelings of regret about buying a property in Woodroffe and voiced concerns and suggested a closure of the alley at night on relevant Facebook pages.
- The mayor responded to [their] email and listened to [their] concerns.

- Crime in the area has improved recently with a trouble family moving as well as more Police and Larrakia Nation presence.
- Thinks closing Helio at night will be good as it's a problem area.
- Completed the survey.
- Appreciates Council's consultation efforts on a range of topics including the laneway trial and waste collection.

[Resident 3], letter via email, Wednesday 20 February

- Has lived on [the street] and worked in Palmerston for 30 years.
- Feels as though behaviour on the streets changes from quiet to disruptive on pay days.
- Says alcohol and drugs are a problem in the area.
- Believes laneways are often misused and harbour anti-social behaviour.
- Supports the closure of laneways.

[Resident 4], emails (previously lodged in 2018), Thursday 21 February

- Has lived on [the street] for 20 years and [they] feel recent activities in the area have destroyed the peaceful area and devalued their property.
- Would like to see the laneway between Sibbald Park and Helio Court closed and feels other residents on [their] street will agree.
- Regularly gets woken up at night around 3am from people yelling and fighting in the park and laneway.
- Recently witnessed a child smash a louvre blade during the day at the end of the laneway and run into [a nearby property].
- Feels as though a lot of the trouble comes from residents and visitors of [nearby properties].
- [The resident] notes there was a property backing onto the park for sale and a lady who was interested backed out because it backed onto the park.
- Would consider buying the land if the laneway was closed and suggested the owner [on the other side] might also to allow for a wider driveway.
- Has considered submitting proposals to close the laneway in the past.

## Appendix D – Social media commentary

*Please note: this is a deidentified version of the report and some information has been edited or removed as to not identify the person who provided feedback*

Screenshot of commentary on the Moulden Community Facebook group supplied by a resident.  
Screenshots removed for privacy reasons.

**14** INFORMATION AND CORRESPONDENCE

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**14.1** Information

**14.1.1** LGANT Draft Executive Minutes – 18 March 2019

THAT Council receive and note Item 14.1.1 entitled LGANT Draft Executive Minutes - 18 March 2019.

**14.2** Correspondence

**14.2.1** Local Government Accounting Advisory Committee (LGAAC) Nomination

THAT Council endorse the Assistant Finance Manager, Maxie Smith nomination to the Local Government Accounting Advisory Committee.

**LOCAL GOVERNMENT ASSOCIATION  
OF THE NORTHERN TERRITORY**

**MINUTES OF THE LGANT EXECUTIVE MEETING  
HELD ON MONDAY 18 MARCH 2019 IN THE LGANT OFFICE  
COMMENCING AT 9:05 AM**

**1. PERSONS PRESENT AT THE MEETING OR ON THE TELEPHONE**

Mayor Damien Ryan	President – Municipal
Mayor Fay Miller	Executive – Municipal
Mayor Steven Edgington	Executive – Regional and Shires
Alderman Peter Pangquee	Executive – Municipal
Mayor Maree Bredhauer	Executive – All Councils
<b>IN ATTENDANCE:</b>	
Tony Tapsell	LGANT CEO
Peter McLinden	LGANT <i>(from 9:00 am to 9:30 am)</i>
Elaine McLeod	LGANT – Secretariat

**2. APOLOGIES FROM MEMBERS WHO WERE ABSENT FROM THE MEETING**

Alderman Gary Haslett	Vice President – Municipals
Mayor Gawin Tipiloura	Vice President – Regional and Shire

**MEMBERS WHO WERE ABSENT FROM THE MEETING WITHOUT AN APOLOGY**

Councillor Robert George	Executive – Regional and Shires
Councillor Bobby Wunungmurra	Executive – Regional & Shires

**3. NOTIFICATION OF CONFLICT(S) OF INTERESTS**

**4. CONFIRMATION OF THE MINUTES OF THE PREVIOUS MEETING**

**RESOLUTION**

THAT the minutes of the Executive meeting held on 21-22 February 2019 as circulated, be confirmed as a true and correct record of this meeting.

**Moved: Mayor Bredhauer**  
**Seconded: Mayor Edgington**  
**Carried**

**5. ACCEPTANCE OF THE AGENDA AND NOTIFICATION OF GENERAL BUSINESS ITEMS**

**RESOLUTION**

THAT the papers as circulated be received for consideration at the meeting and there were no notifications of matters to be raised in general business.

**Moved: Mayor Miller**  
**Seconded: Alderman Pangquee**  
**Carried**

LOCAL GOVERNMENT ASSOCIATION  
OF THE NORTHERN TERRITORY

**6. DECISIONS THE EXECUTIVE IS BEING ASKED TO MAKE THIS MEETING**

**6.1 Financial Reports for 31 January 2019**

**Discussion**

Members noted and endorsed the financial reports.

**RESOLUTION**

THAT the Executive receives and adopts the financial reports for 31 January 2019.

**Moved:** Mayor Edgington  
**Seconded:** Mayor Bredhauer  
**Carried**

**6.2 Revised 2018-2019 LGANT Budget**

**Discussion**

Members discussed and noted the revisions to the 2018-2019 LGANT Budget including the major revision relating to the grant of \$3.5M from the Department of Local Government.

**RESOLUTION**

That the Executive endorses the 2018-2019 revised LGANT annual budget.

**Moved:** Mayor Miller  
**Seconded:** Alderman Pangquee  
**Carried**

**6.3 Cemeteries**

**Discussion**

Members discussed the following:

- exclusive rights will likely only apply to municipal areas
- the consultation draft needs to be considered by councils once released in the next couple of months
- the issue of financial assistance to councils for the hand over of cemeteries not previously managed by councils to be included in the submission.

**Action**

1. Amend the LGANT submission and send to the Department.

**RESOLUTION**

That the Executive approves the draft LGANT submission with changes, on the Burial and Cremation Bill 2018.

**Moved:** Mayor Edgington  
**Seconded:** Mayor Bredhauer  
**Carried**

**6.4 Nominations to the NT Planning Commission**

**Discussion**

Members considered the nominations and endorsed Robert Jennings to continue as the LGANT representative on the NT Planning Commission.

**Action**

2. Inform the NT Planning Commission and nominees of the endorsement.

LOCAL GOVERNMENT ASSOCIATION  
OF THE NORTHERN TERRITORY

**RESOLUTION**

That the Executive endorses Robert Jennings to represent LGANT on the NT Planning Commission.

**Moved:** Mayor Ryan  
**Seconded:** Mayor Edgington  
**Carried**

**6.5 Nominations to the Australian Logistics Council Northern Australia Working Group Discussion**

Members endorsed both nominations to represent LGANT on the working group.

**Action**

3. Inform the Australian Logistics Council of the endorsements.

**RESOLUTION**

That the Executive endorses Mayor Damien Ryan and Mayor Steven Edgington to represent LGANT on the Australian Logistics Council Northern Australia Working Group.

**Moved:** Mayor Miller  
**Seconded:** Alderman Pangquee  
**Carried**

**6.6 LGANT Financial Recognition of Employee Entitlements Discussion**

Members approved the LGANT policy.

**RESOLUTION**

That the Executive approves the draft policy on LGANT's Financial Recognition of Employee Entitlements.

**Moved:** Mayor Miller  
**Seconded:** Mayor Bredhauer  
**Carried**

**7. REPORTS ON ACTIONS REQUIRED TO BE DONE FROM THE LAST MEETING**

**7.1 NT Alcohol Policies and Legislation Review**

**Discussion**

Members noted the link to the full report and heard that LGANT will provide a synopsis for the next meeting including information on the make up of the 62 outlets mentioned in the report.

**Action**

4. Provide a synopsis of the report for the next meeting including the make up of the 62 outlets mentioned in the report.

**7.2 2019-2020 Draft Strategic Plan and Annual Priorities**

**7.3 2019-2020 Draft Annual Budget Including Membership Subscriptions**

**7.4 LGANT Chief Executive Officer Delegations and LGANT Organisational Chart**

LOCAL GOVERNMENT ASSOCIATION  
OF THE NORTHERN TERRITORY

**7.5 LGANT Policy Update – Aboriginal Living Areas**

**7.6 Local Government Workforce and Future Skills Report  
Discussion**

Members heard that there are issues that need to be followed up at both a national and Territory level and this will be on the agenda for the next Governance and HR Reference Group meeting.

**7.7 National Procurement Network (NPN) – Not for Profit Access**

**7.8 Nominations to the NT Grants Commission**

**7.9 Robinson River Roads project – Roads to Recovery**

**7.10 Joint Insurance Scheme and Discretionary Trust  
Discussion**

Members were told that the first meeting of the advisory group will be held in Darwin this week.

**RESOLUTION**

THAT the Executive receives and notes the reports on actions required to be done from the last meeting.

**Moved:** Alderman Pangquee

**Seconded:** Mayor Miller

**Carried**

**8. BUSINESS WHICH ONLY REQUIRES THE EXECUTIVE TO RECEIVE AND NOTE  
INFORMATION**

**8.1 ALGA Policy and Communications Meeting Report**

**Discussion**

Members heard that councils will need to pass a resolution supporting ALGA's election commitments.

**Action**

5. LGANT to send the motion template supporting ALGA's election commitments to councils.

**RESOLUTION**

That the Executive receives and notes the ALGA Policy and Communications Meeting Report.

**Moved:** Mayor Edgington

**Seconded:** Mayor Bredhauer

**Carried**

**8.2 Energy Productivity, Efficiency Measures and Renewable Energy**

**Discussion**

Members discussed the unknown billing costs for LED street lighting and heard that Jacana is proposing three options:

- up to 50 watts - \$53.00
- by wattage - \$161.00
- commercial rate - \$309.00.

The NT Treasurer will determine the pricing order for Jacana in coming months.

LOCAL GOVERNMENT ASSOCIATION  
OF THE NORTHERN TERRITORY

**RESOLUTION**

That the Executive receives and notes and endorses that the submission that has been provided to the Department of Treasury and Finance on the Northern Territory Electricity Market Design.

**Moved:** Alderman Pangquee  
**Seconded:** Mayor Bredhauer  
**Carried**

**8.3 LGANT Conference and General Meeting Agenda**

**Discussion**

Members heard that the Minister for Local Government is unable to attend the LGANT conference but can attend and speak at the conference dinner.

Suggestions to fill the gap in the program left by the Minister were:

- a briefing from ASIO focussing on local government
- a briefing from the Independent Commissioner Against Corruption from a local government perspective.

**Action**

6. Follow up on speakers for the LGANT conference.
7. Invite the Minister to speak at the conference dinner.

**RESOLUTION**

That the Executive receives and notes the report on arrangements for the April 2019 general meeting.

**Moved:** Mayor Bredhauer  
**Seconded:** Mayor Miller  
**Carried**

**9. PRESIDENT'S REPORT**

**9.1 Local Government meeting**

Last week Tony Tapsell and myself represented you in Canberra for this month's ALGA Board meeting. The ALGA Board approved our national local government Federal election advocacy plan, which makes the case for why we need one per cent of Commonwealth taxation revenue. LGANT will roll out campaign materials to you soon.

Local government looks after 33 per cent of the nation's infrastructure and receives only three per cent of the total taxation revenue. We need to speak to our Territory Federal candidates as this situation needs urgent change.

I urge you all to move a motion to endorse ALGA's 2019 Federal Election Initiatives at your council and meet with your local federal candidates to help advance local governments national election priorities.

Election Campaign (This is covered in Item 8.1 by Jenny Jan)

"A Fairer Share"

Key Campaign Messages Brand Message

A fairer Share ..With Fairer Commonwealth funding to local governments, we can unlock a future of safer roads, better facilities, healthier communities and more jobs.

This then has 10 Key Messages to be used.

LOCAL GOVERNMENT ASSOCIATION  
OF THE NORTHERN TERRITORY

**9.2 The Australian Local Government Association (ALGA) is calling for motions for its National General Assembly (Canberra, 16-19 June 2019).**

This is an important opportunity for councils to influence the national policy agenda.

The primary focus of all motions should be to strengthen the capacity of local government to provide services and infrastructure in Australia. They must meet the following criteria:

- be relevant to the work of local government nationally
- be consistent with the theme of the general assembly
- complement or build on the policy objectives of your state and territory local government association
- be submitted by a council which is a financial member of their state or territory local government association
- propose a clear action and outcome
- not be advanced on behalf of external third parties that may seek to use the NGA to apply pressure to Board members or to gain national political exposure for positions that are not directly relevant to the work of, or in the national interests of, local government.

Motions should be submitted online by Friday 29 March 2019.

**9.3 Local Government Skills Shortage,**

In the recent report analyses data from the ABS Census and the 2017 Local Government Skills Shortage Survey which 242 Australian local governments took part. The key issues highlighted relate to current and emerging skill shortages and training delivery and uptake.

It reveals that local government has a workforce that is considerably older than the general Australian workforce, has an ongoing declining participation level of workers under 30 years of age and does not have enough apprentices to meet future needs with a decline in apprenticeships between 2012 to 2017 of more than 60% – three times greater than the general workforce.

Findings from the survey also reveal that the local government sector is facing major skills shortages in key professional and technical occupations with almost 70% of local government's experiencing a skill shortage and skill gaps. Engineers, Urban and Town Planners, Building Surveyors, Environmental Health Officers, and Project Managers topped the list of occupations in demand.

The key reasons behind the skills shortage include the inability of councils to compete with the private sector on remuneration, lack of suitably qualified/experienced candidates available locally, high demand across the labour market for certain occupations, and remoteness/location making it difficult for many councils to attract and retain workers.

The survey also revealed that 60% of local governments have unmet training needs arising from the high cost of training and lack of training available locally, and 70% of local governments have done no analysis or forecasting of changing roles/skills requirements arising from digital disruption and technology changes.

It's a challenging picture and one which every council should be thinking about. We can only meet the needs of our communities if we have the staff to do the job. Governments can only help when needs have been identified.

The question is, Are you confident your council has identified its workforce development needs now and for coming years? And what can you first do locally, before asking other governments to help?

Two Day Australian Institute of Company Directors course to be held in Katherine April 2nd & 3rd.

LOCAL GOVERNMENT ASSOCIATION  
OF THE NORTHERN TERRITORY

**RESOLUTION**

That the Executive receives and notes the President's report.

**Moved:** Mayor Ryan

**Seconded:** Mayor Miller

**Carried**

**10. BUSINESS FROM PREVIOUS MEETING THAT IS NOT YET FINISHED**

**10.1 Transfer of Local Roads from the NT Government to Local Government**

**Future Action**

Attend Regional Roads Committees meetings and report.

**10.2 Northern Territory Government Remote Housing**

**Future Action**

Provide progress reports. NTG quarterly publication "Construction Snap Shot"

<https://dipl.nt.gov.au/publications>

**10.3 Roadmap for Renewable Energy**

**Future Action**

Attend the next meeting when it is called and report.

**10.4 Administration and Legislation Advisory Committee**

**Future Action**

Attend the next meeting when it is called and report.

**10.5 Council Motion – Review of Natural Disaster Relief and Recovery Arrangements  
Conditions and Eligibility**

**Future Action**

Provide commentary on the guidelines to the Department of Local Government.

**Discussion**

Members heard that the new guidelines were forwarded to council CEOs on 8 February 2019 and it is important that councils become cogniscant with them.

**10.6 Council Motion – Improving Voting and Voter Turnout at Council Elections**

**Future Action**

Provide progress reports.

**Discussion**

Members discussed the possibility of councils contributing towards LGANT working to improve voting and voter turnout at local government elections and a business paper being included in the agenda for the November 2019 general meeting. Other issues discussed included:

- councils helping with maintenance of the electoral roll
- LGANT being represented on the Electoral Education Working Group
- the possibility of putting forward a submission to gain access to the electoral roll.

**Action**

8. LGANT to enquire why it is not represented on the Electoral Education Working Group.
9. Prepare a business paper for the November 2019 general meeting.
10. Follow up on access to the NT Electoral Roll.

LOCAL GOVERNMENT ASSOCIATION  
OF THE NORTHERN TERRITORY

**RESOLUTION**

That the Executive endorses the above suggestions on improving voting and voter turnout at local government elections.

**Moved:** Mayor Miller  
**Seconded:** Mayor Edgington  
**Carried**

**10.7 Federal Blackspot Funding**

**Future Action**

Review the Federal Budget in May 2019 to ascertain the status of Roads Safety Black Spot Funding.

**10.8 Building Better Regions Fund – Local Road Mapping**

**Future Action**

Continue to work with the Department of Local Government and Department of Transport as well as East Arnhem Regional Council.

**10.9 LGANT Submission to the Aviation Inquiry**

**Future Action**

Review the matter following the release of the Senate Committee's report.

**10.10 Submission on Remote Employment and Participation**

**Future Action**

No further action required until after May 2019 Federal elections. Move to Business Not Yet Finished But Inactive.

**10.11 Senate Inquiry into Regional Inequality**

**Future Action**

No further action required until after May 2019 Federal elections. Move to Business Not Yet Finished But Inactive.

**10.12 2016-17 Local Government National Report**

**Future Action**

No further action required due to no further requests from the Department for LGANT to furnish a report.

**10.13 Constitutional Recognition of Aboriginal and Torres Strait Islander People**

**Future Action**

Review report and Government's response to it.

**10.14 Independent Town Camps Review**

**Future Action**

Liaise with the Executive Officer over the production of the implementation plan for town camps.

**10.15 Draft LGANT Policies on Language, Literacy and Numeracy**

**Future Action**

Draft letters to the Commonwealth and Territory governments about the policies.

**10.16 Territory Wide Logistics Master Plan – Discussion Paper**

**Future Action**

Follow up and report on the outcome of the submission once details are known as well as the Australian Logistic Council Northern Australia Working Group.

LOCAL GOVERNMENT ASSOCIATION  
OF THE NORTHERN TERRITORY

**10.17 Coroner's Report and Recommendations to do with Work Zone Traffic Management  
Future Action**

Continue to attend DIPL meetings and provide progress reports. Business paper to be prepared for the CEO Forum in April 2019.

**10.18 Regional Telecommunications Review  
Future Action**

Provide progress reports including notifications of attendance at inquiry meetings.

**10.19 East Arnhem Region – LGANT Road Network  
Future Action**

East Arnhem Regional Council is to consider the matter at its meeting in March 2019.

**10.20 Health, Safety and Security Projects for Regional Council  
Future Action**

Awaiting direction from the Department of Local Government.

**10.21 Subdivision Development Guidelines  
Future Action**

Await receipt of the final draft and invite the Chairman and Department to attend CEO Forum in April 2019.

**10.22 Changes to the *Pastoral Land Management Act*  
Future Action**

Include as part of the work being done on the *Local Government Act* when advice about it is eventually released.

**10.23 Council Motion – Councils' Legal Obligation to Manage and Maintain Aboriginal Land  
Trust Land  
Future Action**

Commission legal firm to do the work.

**10.24 2018-28 Northern Territory Population Growth Strategy  
Future Action**

No further action required.

**10.25 Environmental Regulatory Reform  
Future Action**

Attend meeting with NT EPA 13 March 2019 to receive update on legislation.

**10.26 ALGA Election Campaign  
Future Action**

Advice will be provided at the meeting of the outcomes of the 14 April 2019 ALGA Board meeting.

**10.27 Life Membership of LGANT Award  
Future Action**

Executive to consider the matter at its September 2019 meeting.

**10.28 LGANT NT Budget Submission  
Future Action**

Provide a progress report following the adoption of the May 2019 Territory budget.

**10.29 Members' Satisfaction Survey  
Future Action**

Provide a progress report following the adoption of the May 2019 Territory budget.

LOCAL GOVERNMENT ASSOCIATION  
OF THE NORTHERN TERRITORY

**10.30 Council Motion – Remote Engagement and Coordination Strategy**

**Future Action**

Councils to commit to the refresh of the Remote Engagement and Coordination Strategy and for LGANT to arrange for the Director Remote Information Coordination to attend the Regional Forum on 10 April 2019.

**10.31 Council Motion – Stamp Duty Exemption for Councils in the Northern Territory**

**Future Action**

Await response from the Minister.

**RESOLUTION**

THAT the Executive receives and notes the reports on business from previous meetings that is not yet finished.

**Moved:** Mayor Miller  
**Seconded:** Alderman Pangquee  
**Carried**

**11. BUSINESS NOT YET FINISHED BUT INACTIVE**

11.1	Review of the <i>Local Government Act</i>
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**RESOLUTION**

THAT the Executive accept the business not yet finished but inactive.

**Moved:** Mayor Ryan  
**Seconded:** Mayor Bredhauer  
**Carried**

**12. MEMBERS QUESTIONS – Nil**

**13. GENERAL BUSINESS**

**14. COMPLETED BUSINESS**

14.1	Proposed Amendments to the LGANT Governance Charter Policy	
14.2	Council Motion – LGANT Policy Statement on Community Relations	
14.3	Council Motion – Energy Productivity, Efficiency Measures and Renewable Energy	
14.4	The Transfer of Barge Landings and Boat Ramps to Local Government	
14.5	Land Use Planning Reforms	

**RESOLUTION**

That the Executive recommends to LGANT that the items of completed business be removed from the Executive meeting agenda for the next meeting.

**Moved:** Mayor Miller  
**Seconded:** Alderman Pangquee  
**Carried**

**15. CONFIDENTIAL BUSINESS – Nil**

LOCAL GOVERNMENT ASSOCIATION  
OF THE NORTHERN TERRITORY

**16. NEXT MEETING**

The next meeting of the LGANT Executive will be held on Monday, 20 May 2019 at 9:00 am in the LGANT Boardroom or by teleconference.

**THERE BEING NO FURTHER BUSINESS, THE MEETING CLOSED AT 10:35 am.**

**17. LIST OF ACTIONS FROM THE MEETING**

<b>ACTIONS</b>	<b>Item No</b>
1. Amend LGANT submission and send to the Department.	6.3
2. Inform the NT Planning Commission and nominees of the endorsement.	6.4
3. Inform the Australian Logistics Council of the endorsements.	6.5
4. Provide a synopsis of the report for the next meeting including the make up of the 62 outlets mentioned in the report.	7.1
5. LGANT to send the motion template supporting ALGA's election commitments to councils.	8.1
6. Follow up on speakers for the LGANT conference.	8.3
7. Invite the Minister to speak at the conference dinner.	8.3
8. LGANT to enquire why it is not represented on the Electoral Education Working Group.	10.6
9. Prepare a business paper for the November 2019 general meeting	10.6
10. Follow up on access to the NT Electoral Roll.	10.6

## Local Government Accounting Advisory Committee (LGAAC)

### Terms of Reference

#### ROLE AND PURPOSE OF THE COMMITTEE

To provide advice to the Minister of Local Government and the Department of Local Government, Housing and Regional Services on:

- (a) contemporary financial management and accounting practices relevant and appropriate to local government; and
- (b) appropriate legislative changes necessary to improve standards of local government financial management and accounting.

#### MEMBERSHIP

The Committee is constituted of the members (not exceeding 10) appointed by the Minister.

The members will consist of:

- (a) up to 2 nominees of the Agency with experience in local government; and
- (b) 2 nominees of ICA/CPA Australia, 1 of whom must be a registered company auditor and the other a professional provider of financial management services to local government; and
- (c) up to 2 nominees of Local Government Managers Australia; and
- (d) up to 2 representatives of the NT Finance Reference Group; and
- (e) up to 2 nominees of LGANT.

A member of the Committee is to be appointed by the Minister for a term (not exceeding 3 years) specified in the member's instrument of appointment.

The terms and conditions of membership are to be as determined by the Minister.

The Minister must appoint 1 member to be the Chair, and another to be Deputy Chair, of the Committee.

#### TERMS OF APPOINTMENT

Members of the Committee shall be appointed to the Committee for fixed terms not exceeding three years in the first instance. Rotation of members shall apply with Members being eligible for immediate appointment for a maximum of three years.

#### COMMITTEE MEETINGS

The Committee is to meet at least once in each quarter.

A meeting may be convened by the Chair of the Committee, or the Minister.

A quorum for a meeting of the Committee consists of 4 members attending by any means.

The meeting may be chaired by the Chair, the Deputy Chair or the Minister and, in the absence of both the Chair and the Deputy Chair, a member chosen to preside by the members present.

Decisions are to be made by majority vote of the members present and, if the votes are equal, the person presiding may exercise a second or casting vote.

The validity of proceedings of the Committee is unaffected by a vacancy or vacancies in its membership.

#### **ADMINISTRATIVE SUPPORT**

The Department's Local Government division will provide secretariat and administrative support for the Committee to exercise its statutory functions. All such resources must be used only for Committee related business.

The Department shall be responsible for:

- distributing agendas and papers to Committee members no later than five (5) working days prior to meeting
- recording minutes of meetings
- preparing the minutes and decision register from all meetings and distributing them within three (3) weeks of a meeting to Committee members for final comment for the accuracy of discussion.
- preparing and distributing correspondence as requested by the Committee Chair.

The Committee Chair shall be responsible for:

- preparing or organising agendas for Committee meetings
- presiding at Committee meetings
- performing other duties as recorded in this Charter.

#### **RESPONSIBILITIES**

The Committee shall consider as much technical or practical content of Australian Accounting Standards, the Code and relevant financial management concepts that could or should apply to Northern Territory local government with a view to providing substantive advice to the Minister and/or Department on contemporary financial management and accounting practices and recommendations for legislative change necessary to improve standards of financial management and accounting within Northern Territory local government.

#### **ADDENDUM TO THE TERMS OF REFERENCE**

Please see next page attached.

MEETING TRAVEL AND ACCOMMODATION ARRANGEMENTS

At the Local Government Accounting (Advisory) Committee's (LGAAC's) meeting of 22 September 2011, it was unanimously agreed that:

1. LGAAC members will meet face to face once a year;
2. when this happens, *Secretariat will assume responsibility for booking flights and accommodation for committee members and arrange for the Department to cover travel and accommodation expenses only;*
3. *prior to each meeting, the Secretariat must be given a minimum of five working days notice to arrange travel and accommodation;*
4. *The Department will pay transport and accommodation costs directly to the establishment concerned. This process allows the Department to be GST compliant and to claim reimbursement of the GST.*
5. *Where taxi fares are anticipated in connection with official travel, arrangements can be made with Secretariat for the issue of Cab charge dockets.*

*There is no change for members claiming a mileage allowance. A Claim for Kilometre Allowance (By-Law 32) must be submitted with receipts, as per usual.*

**15** REPORT OF DELEGATES

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**16** QUESTIONS BY MEMBERS

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**17** GENERAL BUSINESS

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**18** NEXT ORDINARY COUNCIL MEETING

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THAT the next Ordinary Meeting of Council be held on Tuesday 16 April 2019 at 5.30pm in the Council Chambers, Civic Plaza, 1 Chung Wah Terrace, Palmerston.

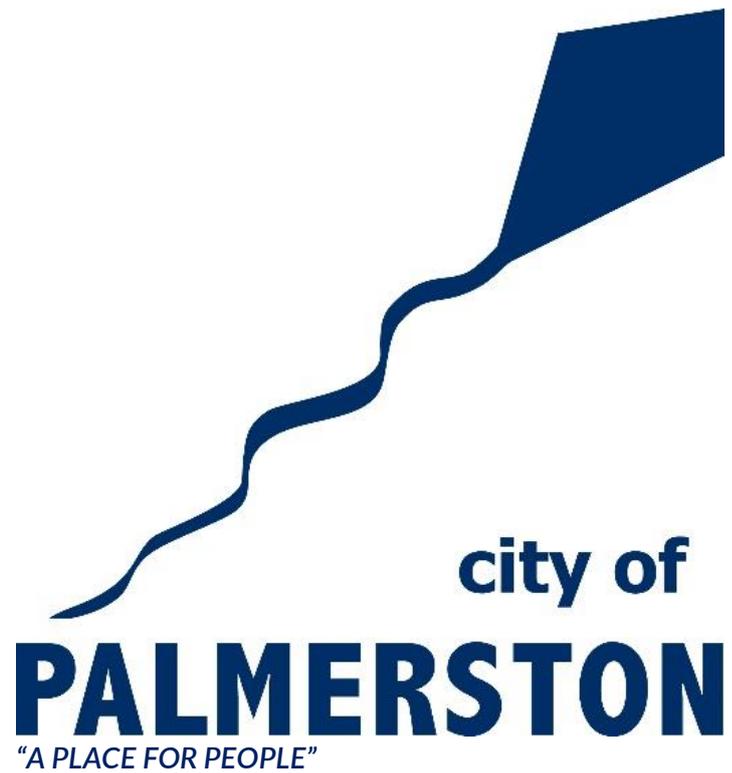
**19** CLOSURE OF MEETING TO PUBLIC

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THAT pursuant to Section 65(2) of the Local Government Act and Regulation 8 of the Local Government (Administration) Regulations, the meeting be closed to the public to consider the Confidential item of the Agenda.

**20** ADJOURNMENT OF MEETING AND MEDIA LIAISON

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**COUNCIL MEETING  
MINUTES  
TUESDAY, 19 MARCH 2019**

## CITY OF PALMERSTON

**Minutes of Council Meeting  
held in Council Chambers  
Civic Plaza, Palmerston  
on Tuesday 19 March 2019 at 5:30pm.**

### ELECTED MEMBERS

Mayor Athina Pascoe-Bell  
Deputy Mayor Sarah Henderson  
Alderman Lucy Buhr  
Alderman Amber Garden  
Alderman Benjamin Giesecke  
Alderman Damian Hale  
Alderman Tom Lewis  
Alderman Mick Spick

### STAFF

Chief Executive Officer, Luccio Cercarelli  
Director Governance and Regulatory Services, Chris Kelly  
Acting Director Lifestyle and Community, Amelia Vellar  
Executive Manager Finance, Shane Nankivell  
Executive Manager Organisation Services, Richard Iap  
Manager Planning and Sustainability, Rebecca de Vries  
Communications Officer, Samantha Abdic  
Minute Secretary, Tree Malyan

### GALLERY

Mitchell Abram, ABC

## 1 ACKNOWLEDGEMENT OF COUNTRY

*I respectfully acknowledge the traditional owners of the land on which we are meeting - the Larrakia People - and pay my respects to their elders, past, present and future.*

## 2 OPENING OF MEETING

The Mayor declared the meeting open at 5:30pm.

## 3 APOLOGIES AND LEAVE OF ABSENCE

### 3.1 Apologies

Nil.

Initials:

3.2 Leave of Absence Previously Granted

Nil.

3.3 Leave of Absence Request

Moved: Alderman Buhr  
Seconded: Alderman Garden

1. THAT the leave of absence received from Alderman Buhr for 24 March to 29 March 2019 inclusive be received and noted.
2. THAT the leave of absence received from Alderman Lewis for 29 March to 31 March 2019 inclusive be received and noted.

CARRIED 9/0525 - 19/03/2019

## 4 REQUEST FOR TELECONFERENCING

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Nil.

## 5 DECLARATION OF INTEREST

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5.1 Elected Members

Nil.

5.2 Staff

Nil.

## 6 CONFIRMATION OF MINUTES

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6.1 Confirmation of Minutes

Moved: Alderman Spick  
Seconded: Deputy Mayor Henderson

THAT the minutes of the Council Meeting held on Tuesday, 5 March 2019 pages 9685 to 9693, be confirmed.

CARRIED 9/0526 - 19/03/2019

Initials: \_\_\_\_\_

6.2 Business Arising from Previous Meeting

Nil.

## 7 MAYORAL REPORT

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7.1 Condolence Message for the Christchurch Community

Moved: Mayor Pascoe-Bell

Seconded: Deputy Mayor Henderson

That the Council on behalf of the Palmerston community expresses its deepest sympathies and condolences to the victims of Christchurch, their families and the New Zealand community.

CARRIED 9/0527 - 19/03/2019

## 8 DEPUTATIONS AND PRESENTATIONS

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Nil.

## 9 PUBLIC QUESTIONS (WRITTEN SUBMISSIONS)

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Nil.

## 10 CONFIDENTIAL ITEMS

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10.1 Confidential Items

Moved: Alderman Garden

Seconded: Deputy Mayor Henderson

THAT pursuant to Section 65(2) of the *Local Government Act* and Regulation 8 of the *Local Government (Administration) Regulations* the meeting be closed to the public to consider the following confidential items:

Initials: \_\_\_\_\_

**Minute Book Page 9701**  
**2nd Ordinary Council Meeting**

ITEM	REGULATION	REASON
25.2.1	8(c)(iii)	This item is considered 'Confidential' pursuant to Section 65(2) of the <i>Local Government Act</i> and 8(c)(iii) of the <i>Local Government (Administration) Regulations</i> , which states municipal council may close to the public only so much of its meeting as comprises the receipt or discussion of, or a motion or both relating to, information that would, if publicly disclosed, be likely to prejudice the security of the council, its members or staff.
25.2.1	8(c)(iv)	This item is considered 'Confidential' pursuant to Section 65(2) of the <i>Local Government Act</i> and 8(c)(iv) of the <i>Local Government (Administration) Regulations</i> , which states municipal council may close to the public only so much of its meeting as comprises the receipt or discussion of, or a motion or both relating to, information that would, if publicly disclosed, be likely to prejudice the interests of the council or some other person.

CARRIED 9/0528 - 19/03/2019

10.2 Moving Open Items into Confidential

Nil.

10.3 Moving Confidential Items into Open

Nil.

**11** PETITIONS

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Nil.

**12** NOTICES OF MOTION

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Nil.

Initials: \_\_\_\_\_

## 13 OFFICERS REPORTS

### 13.1 Receive and Note Reports

13.1.1 Financial Report for the Month of February 2019 9/0199

Moved: Deputy Mayor Henderson  
Seconded: Alderman Hale

THAT Report Number 9/0199 entitled Financial Report for the Month of February 2019 be received and noted.

CARRIED 9/0529 – 19/03/2019

13.1.2 Community Benefit Scheme Update 9/0182

Moved: Alderman Buhr  
Seconded: Deputy Mayor Henderson

THAT Report Number 9/0182 entitled Community Benefit Scheme Update be received and noted.

CARRIED 9/0530 – 19/03/2019

### 13.2 Action Reports

13.2.1 Change to Business Opening Hours – Civic Plaza and Recreation Centre 9/0186

Moved: Alderman Garden  
Seconded: Deputy Mayor Henderson

1. THAT Report Number 9/0186 entitled Change to Business Opening Hours – Civic Plaza and Recreation Centre be received and noted.
2. THAT the business opening times for Civic Plaza, Corner University Avenue & Chung Wah Terrace and Recreation Centre, 11 The Boulevard, be altered to 8.00am to 5.00pm, Monday to Friday.

CARRIED 9/0531 – 19/03/2019

Initials: \_\_\_\_\_

13.2.2 Community Benefit Scheme Application – Gray Community Garden Inc.

9/0183

Moved: Alderman Buhr  
Seconded: Alderman Hale

1. THAT Report Number 9/0183 entitled Community Benefit Scheme Application – Gray Community Garden Inc be received and noted.
2. THAT Council approve Community Benefit Scheme funding of \$4,142 to Gray Community Garden Inc. for the purpose of purchasing assets that will improve the manual handling of goods by members and allowing the group to promote itself and healthy lifestyle choices in Palmerston.

CARRIED 9/0532 – 19/03/2019

13.2.3 Review of Council Policy AD03 *Liquor Licence*

9/0185

Moved: Alderman Hale  
Seconded: Alderman Garden

1. THAT Report Number 9/0185 entitled Review of Council Policy AD03 *Liquor Licence* be received and noted.
2. THAT Council adopt Draft Council Policy AD03 *Alcohol Management* at **Attachment B** to Report Number 9/0185 entitled Review of Council Policy AD03 *Liquor Licence*, for the purposes of 21 days public consultation, with the follow amendments:
  - Addition of a criterium to 4.1 being the impact to visitors in the municipality.
  - Inclusion of a general policy statement indicating that vendors who propose to serve alcohol at Council events or on council property should be members of the Palmerston and Litchfield Liquor Accord.
  - Minor administrative changes.
3. THAT a further report with the outcomes of the public consultation, along with any recommended change to the Draft Council Policy AD03 *Alcohol Management* at **Attachment B** to Report Number 9/0185 entitled Review of Council Policy AD03 *Liquor Licence*, be presented to an Ordinary Council Meeting by the end of May 2019.

CARRIED 9/0533 – 19/03/2019

Initials: \_\_\_\_\_

13.2.4 Review of Council Policy *FIN27 Related Party Disclosure* 9/0189

Moved: Alderman Buhr  
Seconded: Alderman Lewis

1. THAT Report Number 9/0189 entitled Review of Council Policy *FIN27 Related Party Disclosure* be received and noted.
2. THAT Council adopt the updated Council Policy *FIN27 Related Party Disclosure* being **Attachment A** to Report Number 9/0189 entitled Review of Council Policy *FIN27 Related Party Disclosure*.

CARRIED 9/0534 – 19/03/2019

13.2.5 Review of Council Policy *FIN06 Investment* 9/0192

Moved: Alderman Buhr  
Seconded: Deputy Mayor Henderson

1. THAT Report Number 9/1092 entitled Review of Council Policy *FIN06 Investment* be received and noted.
2. THAT Council adopt the updated Council Policy *FIN06 Investment* being **Attachment A** to Report Number 9/0192 entitled Review of Council Policy *FIN06 Investment*.

CARRIED 9/0535 – 19/03/2019

13.2.6 Review of Council Policy *RS03 Playground Risk Management* 9/0196

Moved: Alderman Garden  
Seconded: Alderman Hale

1. THAT Report Number 9/0196 entitled Review of Council Policy *RS03 Playground Risk Management* be received and noted.
2. THAT Council rescind City of Palmerston Policy Number *RS03 Playground Risk Management* being **Attachment A** to Report Number 9/0196 entitled Review of Council Policy *RS03 Playground Risk Management*.

CARRIED 9/0536 – 19/03/2019

Initials: \_\_\_\_\_

13.2.7 Risk Management and Audit Committee Meeting Minutes - 26  
February 2019

9/0196

Moved: Deputy Mayor Henderson  
Seconded: Alderman Buhr

1. THAT Report Number 9/0187 entitled Risk Management and Audit Committee Meeting Minutes - 26 February 2019 be received and noted.
2. THAT Council receive and note the Risk Management and Audit Committee Minutes being **Attachment A** to Report Number 9/0187 entitled Risk Management and Audit Committee Meeting Minutes - 26 February 2019.
3. THAT Council endorse the recommendations from the Risk Management and Audit Committee Meeting held on 26 February 2019:
  - a. The following items be removed from the Action Report:
    - RMA/0097 - Outstanding Management Responses
    - RMA/0104 - Risk Descriptions and Treatments
    - RMA/0132 - Ageing Report for Infringements
    - RMA9/0010 - Community Satisfaction Report; and
    - the Committee be provided with a procedure on the management of outstanding infringements at the next Risk Management and Audit Committee meeting.
  - b. The following items from Report Number 9RMA/008:
    - THAT Council endorses the strategic risk management approach included in the Strategic Risk Register at **Attachment A** to Report Number 9RMA/008 entitled Strategic Risk Register by the end of April 2019.
    - THAT KPMG be invited to present to Council about the Strategic Risk Register at **Attachment A** to Report Number 9RMA/008 entitled Strategic Risk Register by the end of April 2019.
  - c. The following item from Report Number 9RMA/009:
    - THAT Council note the Management Responses to Appendix D - Audit Observations on **Attachment A** to Report Number 9RMA/009 entitled External Audit Closing Report 30 June 2018.

CARRIED 9/0537 - 19/03/2019

Initials: \_\_\_\_\_

13.2.8 Palmerston Animal Management Advisory Committee Meeting – 27  
February 2019 9/0191

Moved: Alderman Garden  
Seconded: Alderman Buhr

1. THAT Report Number 9/0191 entitled Palmerston Animal Management Advisory Committee Meeting – 27 February 2019 be received and noted.
2. THAT Council receive and note the Palmerston Animal Management Advisory Committee Meeting Minutes being **Attachment A** to Report Number 9/0191 entitled Palmerston Animal Management Advisory Committee Meeting – 27 February 2019.
3. THAT Council endorse the recommendations from the Palmerston Animal Management Advisory Committee meeting held on 27 February 2019:
  - a. The following items be removed from the Action Report:
    - PAMRG/0117-Animal Management Activities/Initiatives
    - PAMRG/0119-Committee name
    - PAMRG/0126-Uniform Animal Management Laws
  - b. The following items from Other Business:
    - THAT Council considers additional strategies to promote key messages about responsible pet ownership.
    - THAT as part of Council's response to action item PAMRG/0125 Council consider strategies to attract new members to the Palmerston Animal Management Advisory Committee.
    - THAT Council provides additional information on its website about the cat trap hire scheme.

CARRIED 9/0538 – 19/03/2019

## 14 INFORMATION AND CORRESPONDENCE

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### 14.1 Information

#### 14.1.1 LGANT Draft Executive Minutes – 21 February 2019

Moved: Alderman Hale  
Seconded: Deputy Mayor Henderson

THAT Council receive and note Item 14.1.1 entitled LGANT Draft Executive Minutes – 21 February 2019.

CARRIED 9/0539 – 19/03/2019

Initials: \_\_\_\_\_

14.2 Correspondence

14.2.1 International Pancake Day – 5 March 2019

Moved: Mayor Pascoe- Bell  
Seconded: Alderman Buhr

THAT Council receive and note Item 14.2.1 entitled International Pancake Day – 5 March 2019.

CARRIED 9/0540 – 19/03/2019

## 15 REPORT OF DELEGATES

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Nil.

## 16 QUESTIONS BY MEMBERS

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16.1 Speed Bumps Sanctuary Lakes

Moved: Deputy Mayor Henderson  
Seconded: Alderman Buhr

THAT the question asked by Deputy Mayor Henderson regarding installation of speed bumps near Sanctuary Lakes and the Chief Executive Officer took the question on notice be received and noted.

CARRIED 9/0541 – 19/03/2019

16.2 Laneway Trial Update

Moved: Deputy Mayor Henderson  
Seconded: Alderman Garden

THAT the question asked by Deputy Mayor Henderson was could a report be provided updating Council on the Laneway Trial and the response from the Chief Executive Officer confirming a report will be provided in April 2019, be received and noted.

CARRIED 9/0542 – 19/03/2019

Initials: \_\_\_\_\_

16.3 Non-Voter Update

Moved: Alderman Hale  
Seconded: Alderman Lewis

THAT the question asked by Alderman Hale requested an update on the number of nonvoters and action taken from the last Palmerston Local Government Election and the Chief Executive Officer took the question on notice be received and noted.

CARRIED 9/0543 – 19/03/2019

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**17** GENERAL BUSINESS

Nil.

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**18** NEXT COUNCIL MEETING

Moved: Alderman Buhr  
Seconded: Alderman Garden

THAT the next Ordinary Meeting of Council be held on Tuesday, 2 April 2019 at 5:30pm in the Council Chambers, First Floor, Civic Plaza, 1 Chung Wah Terrace Palmerston.

CARRIED 9/0544 – 19/03/2019

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**19** CLOSURE OF MEETING TO PUBLIC

Moved: Alderman Buhr  
Seconded: Deputy Mayor Henderson

THAT pursuant to Section 65(2) of the *Local Government Act* and Regulation 9 of the *Local Government (Administration) Regulations* the meeting be closed to the public to consider the Confidential Items of the Agenda.

CARRIED 9/0545 – 19/03/2019

Initials: \_\_\_\_\_

**20** ADJOURNMENT OF MEETING AND MEDIA LIAISON

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Moved: Alderman Buhr  
Seconded: Alderman Spick

THAT the meeting be adjourned for 10 minutes for media liaison.

CARRIED 9/0546 – 19/03/2019

The meeting adjourned at 6:35pm.



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Athina Pascoe-Bell  
MAYOR

Date:

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